

## INTRODUCTION

This document provides:

- a summary of the key themes from submissions to the Long-term Plan 2024 – 34 consultation document and online survey, including common reasons given for supporting or opposing Council’s key proposals.
- where submissions have supported or opposed specific Council actions, and key reasons given for the request.
- any specific requests for action from submissions, and key reasons given for the request.

This summary of submissions is intended to support Council consideration of submission requests for action, including:

- the provision and consideration of officer advice
- recording the ultimate decision made by Council for submitters to see.

Reading this summary of submissions is not a substitute for reading the submissions themselves. In most cases we have not retained submitters’ own language or emotion when summarising and collating submissions into themes, and combining similar points raised by different submitters. While care has been taken to include all specific feedback and requests received, it is possible we have missed or misinterpreted a small number of points.

This report does not include all comments, criticisms, questions raised by submitters, unless they relate to a request for action and accompanying rationale.

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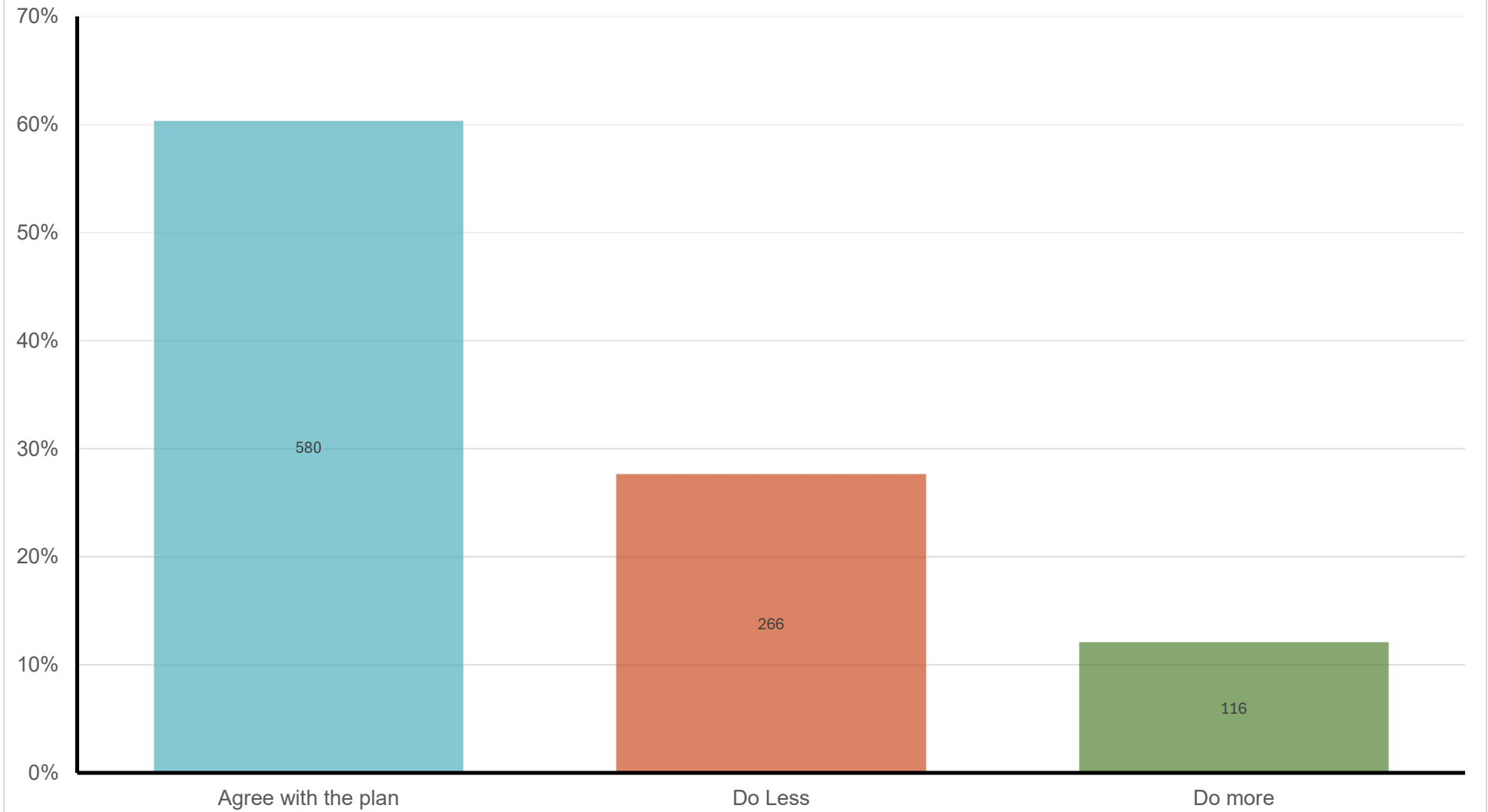
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**DO LESS TO SAVE MONEY OR DO MORE, WHICH COSTS MORE**

**THE NEXT 10 YEARS**



Submission Point	Submission numbers				
<b>Common themes on overall balance</b>					
<p>2. Council needs to tighten its belt to keep rates down. Cut costs. Do not increase rates by so much.</p> <ul style="list-style-type: none"> <li>• Just like households, organisations and businesses are doing it tough right now.</li> <li>• We are in a recession. Things are too tight for too many people right now. We need the basics only.</li> <li>• Rates increases are too high. <ul style="list-style-type: none"> <li>○ Council cannot keep increasing rates.</li> <li>○ Rates are increasing by \$1000 in two years.</li> <li>○ Develop plans based on current levels of funding, not increases.</li> </ul> </li> <li>• Reduce to essentials. I.e.: <ul style="list-style-type: none"> <li>○ Water</li> <li>○ Wastewater</li> <li>○ Roads</li> <li>○ Infrastructure</li> <li>○ Maintenance of what we have.</li> </ul> </li> <li>• No nice to haves, no frills <ul style="list-style-type: none"> <li>○ Nice things come later / wait till we are better off.</li> <li>○ Many of the proposed projects are nice-to-haves.</li> <li>○ Don't do nice to haves / extravagant vanity projects (Dinosaur sculpture, for example)</li> <li>○ Other things are nice to have and could be user pays.</li> </ul> </li> <li>• Stick to the basic functions of a Council. <ul style="list-style-type: none"> <li>○ Don't get involved in social issues.</li> <li>○ Less woke social stuff / virtue signalling.</li> </ul> </li> <li>• Pause new projects until we can afford them. <ul style="list-style-type: none"> <li>○ Delay some proposals to spread out large rates increases.</li> </ul> </li> <li>• We cannot afford big city things.</li> <li>• Look for efficiencies and cost savings.</li> <li>• Increasingly large burden for low / fixed income / retirees</li> </ul>	2 119 155 180 209 271 308 343 375 427 476 581 599 682 739 761 802 843 868 932 942 969 1074 1119 1140 1204	8 130 160 182 221 281 329 347 377 432 503 582 630 685 743 777 806 846 869 933 944 1016 1094 1123 1140 1207	30 135 170 184 232 283 330 361 381 436 504 586 635 686 744 791 819 849 870 935 947 1027 1102 1124 1149 1341	109 153 175 202 236 289 332 362 389 455 522 591 678 702 746 793 829 857 895 939 961 1035 1112 1125 1166 1412	116 154 176 207 240 307 337 371 425 460 579 531 679 711 752 794 830 860 897 940 965 1052 1113 1126 1169

Submission Point	Submission numbers				
<ul style="list-style-type: none"> <li>• Less nice to have like cycling tracks</li> <li>• Don't just focus on the big projects, but review and reduce everyday spending and operational costs.</li> <li>• Ensure value for money with all spending / value every dollar</li> <li>• Cut back spending and reduce debt. <ul style="list-style-type: none"> <li>○ The more infrastructure you build the more you are increasing ongoing costs, and rates will have to be higher in future. Like a runaway train.</li> <li>○ Council has too much debt. Stop doing any more until debt is paid down.</li> </ul> </li> </ul>					
<p>3. Less on beautification.</p> <ul style="list-style-type: none"> <li>• Now is not the time.</li> <li>• We have enough statues / memorials / art decorations in Taupō.</li> <li>• Less nice to have things and promotion of the town for tourists and shop owners only. <ul style="list-style-type: none"> <li>○ Affordability is more important than looks.</li> </ul> </li> </ul>	30	38	54	109	119
	130	207	214	266	268
	322	333	343	375	408
	471	571	579	591	624
	672	679	685	686	746
	761	768	791	796	843
	857	1005	1027	1047	1074
<p>4. Reduce staff costs / numbers.</p> <ul style="list-style-type: none"> <li>• Cut staff pay.</li> <li>• Cut unnecessary jobs / cut staff numbers. <ul style="list-style-type: none"> <li>○ At April 2018, of the 361 employees, 38 were managers.</li> <li>○ At April 2024, of the 430 employees, 57 are managers.</li> <li>○ 60 of them are being paid over \$100,000 a year. Paid by us the rate payers</li> <li>○ The ratio of Council staff to ratepayers is 1 FTE to every 68.2 ratepayer. This is the sixth highest in NZ. <ul style="list-style-type: none"> <li>○ Cut top heavy staff.</li> <li>○ Firstly, have a look at your organisation and how many people are employed compared to 6 years ago.</li> <li>○ Plan to reduce staff numbers by up to 20% and spend 20% less in areas like community leadership, community facilities, district development and planning, and regulatory areas.</li> <li>○ Employ an outside consultant to review Council costs, structures and staffing.</li> </ul> </li> </ul> </li> <li>• Do less in house and make more use of private firms. <ul style="list-style-type: none"> <li>○ Don't spend so much on consultants</li> </ul> </li> <li>• With 80 managers on over \$100,000 and three on over \$200,000, surely they should have the knowledge to do their jobs without needing consultants. <ul style="list-style-type: none"> <li>○ Make cuts and restructure like they are going with central Government.</li> </ul> </li> </ul>	4	69	192	272	281
	330	427	436	461	469
	591	597	687	724	806
	843	895	911	1049	1412

Submission Point	Submission numbers				
<ul style="list-style-type: none"> <li>○ Too many staff, paid high wages all from the rates money which is getting harder for a lot of people to afford.</li> <li>○ Reduce the operating costs of your offices.</li> <li>○ Do more of your own cleaning and turn lights and heat pumps off each night.</li> <li>○ Council shouldn't go into the new Tūwharetoa building / avoid the new Council office rent of \$1.2m pa</li> <li>○ No fancy tables chairs desks etc for office buildings (it's an office not a 5 star hotel).</li> </ul>					
<p>5. Less waste</p> <ul style="list-style-type: none"> <li>• Like lights at the Taupō waterfront</li> <li>• because of poor planning</li> <li>• we do not need to be told how to light household fires, or how to ride a bike.</li> <li>• Don't fix what isn't broken.</li> <li>• Expensive fences and parks are ridiculous.</li> <li>• Stop unnecessary projects <ul style="list-style-type: none"> <li>○ like the roundabout at Huka Falls.</li> <li>○ concreting on a path to nowhere at the intersection of Kinloch Rd and Whangamata Rd</li> <li>○ traffic lights</li> <li>○ Cultural Precinct project</li> <li>○ Titiraupenga bypass</li> <li>○ \$1m moving costs from the old Council buildings.</li> </ul> </li> <li>• Stop the excessive spending and reckless decisions</li> <li>• Minimise costs by doing things correctly in the first place and listening to the public.</li> <li>• Stop patronising videos and glossy documents.</li> <li>• No more roading changes</li> <li>• "Town Centre Transformation" and the roading revamp which succeeded only in making it more difficult to drive around Taupō.</li> <li>• The excessively expensive cycle way.</li> </ul>	54	192	226	265	273
	280	321	330	333	361
	380	389	393	424	474
	477	528	583	613	635
	685	743	746	808	815
	824	834	835	895	899
	1049	1112			

## FEEDBACK ON AREAS FOR DOING MORE OR LESS

The below tables split the matters raised into topics for do more and do less. These matters have been split so decision makers can see both those asking for Council do more of something and do less of something side by side and consider the key points raised.

Submission Points – do less	Submission numbers	
<b>Placemaking</b>		
<b>Infrastructure</b>		
7. Less growth / less building	387	396
<ul style="list-style-type: none"> <li>Keep Taupō affordable for its own people.</li> <li>Growth for growth's sake is destructive.</li> <li>Concentrate on quality of life in Taupō rather growth.</li> <li>Less development, there are already too many residents for the support resources e.g. doctors to cope with.</li> </ul>	968	1169
9. \$15 million on building resilience is too much	455	

Submission Points – do more	Submission numbers	
<b>Placemaking</b>		
6. Spend more on Taupō like a city.	14	24
<ul style="list-style-type: none"> <li>Keep Taupō a nice clean town and keep up doing the work to make it a nice town for visitors.</li> <li>Spend more to keep Taupō looking attractive.</li> <li>Keep Taupō looking good for visitors and find way to improve to the place more.</li> <li>Focus on keeping our town tidy and looking good e.g entrances to town off ETA (mowing, plantings etc).</li> </ul>	283	428
	1150	
<b>Infrastructure</b>		
8. Future proof infrastructure as much as possible.	252	
<ul style="list-style-type: none"> <li>It is never going to be cheaper than today,</li> <li>Think and plan ahead. Brave visionaries see a need and build it.</li> </ul>		
10. Support the \$15 million funding to build resilience and prepare for the impacts of a rapidly changing climate, such as floods and weather events.	1348	(TMTB)
11. Do significantly more to investment in infrastructure, roading, water treatment and resilience for civil defence.	1185	
12. It is important to be spending on infrastructure as the Taupō district is growing and we need to accommodate the new houses and population.	677	

Submission Points – do less	Submission numbers
<b>Financial management</b>	
14. Reduce stress on ratepayers by finding funding elsewhere. <ul style="list-style-type: none"> <li>Start investing and reaching out to the community and watch us come together and work as a team.</li> <li>Identify private / business investment opportunities for water.</li> </ul>	1 273
15. Get better prices. <ul style="list-style-type: none"> <li>Council gets ripped off by a lot of businesses who put up their quotes just because its Council.</li> <li>Do your research get multiple quotes and challenge them.</li> <li>Question and re-quote projects to ensure the rate payers aren't being taken advantage of.</li> </ul>	1 1149
<b>Transport</b>	
16. Spend less on transport. People need to switch to joint transport, one way to do that is to make the roads less desirable.	665
18. Be more efficient with town planning around traffic.	937

Submission Points – do more	Submission numbers
13. We need to do more to safeguard this district for future generations. This does not necessarily need to cost more. <ul style="list-style-type: none"> <li>We need to do more to upgrade our vital 3 water infrastructure, and not pass this cost on to future generations, and our environment, including the water quality of Lake Taupō.</li> </ul>	1059
<b>Financial management</b>	
<b>Transport</b>	
17. More on traffic and roading <ul style="list-style-type: none"> <li>making the roads safer and more roundabouts</li> <li>We need to do more to provide for safety on our roads, in particular our most vulnerable road users, pedestrians (often children and the elderly) and cyclists.</li> </ul>	146 473 814 856 1059
19. More on improving traffic flow in spa road and CBD area.	214



Submission Points – do less	Submission numbers
20. Spend less on new cycleways <ul style="list-style-type: none"> <li>Put new cycleways on hold</li> <li>No further cycleways/walkways. <ul style="list-style-type: none"> <li>Not cost effective.</li> <li>Cost far outweighs the number of people who use it.</li> <li>Toll people who use it to help pay for repairs and maintenance</li> </ul> </li> </ul>	492 1088 1169
<b>Environment</b>	
25. Spend less on climate change <ul style="list-style-type: none"> <li>Waste of our rates.</li> </ul>	4

Submission Points – do more	Submission numbers
21. More cycleways and cycling facilities.	70 816
22. footpaths that need updating in the older suburbs.	866
23. More public transport between towns. <ul style="list-style-type: none"> <li>To support our youth with activities in rural centres.</li> </ul>	518
24. More money to be directed to roading - potholes, uneven tar seal etc.	768
<b>Environment</b>	
26. Strengthen our response to climate change.	1087
27. More caring for the environment <ul style="list-style-type: none"> <li>Invest to make sure the lake stays clean</li> <li>Environmental emphasis, conservation.</li> </ul>	146 286 972
28. Give more priority to action to reduce greenhouse gas emissions in all spending on essential infrastructure and through supporting economic development that is 'climate-friendly'. <ul style="list-style-type: none"> <li>Focusing on essentials is not appropriate if it is used to justify reducing expenditure on actions needed to address climate change.</li> <li>Doing more to address climate change does not necessarily have to mean spending significantly more.</li> </ul>	1214 (Taupō Climate Action Group)
29. Do more to protect our Moana	684

Submission Points – do less	Submission numbers	
<b>Economic development</b>		
30. Spend less on event promotion	911	
<b>Social and community funding</b>		
35. Spend less on community and social support activities.	944	1016

Submission Points – do more	Submission numbers	
<ul style="list-style-type: none"> <li>It's ok to promote the district as long as the history and community is represented fairly and honestly i.e. over populated, brings issues people not respecting the area and the Moana, more rubbish, waste water, frustration in the shopping area with locals and knowing the true history of Taupō nui a Tia.</li> <li>Taupō is losing its tranquillity and that's a sad thing if we look at what has happened to Tauranga for example, we will lose our town status and become a city which will bring more problems, so be smart.</li> </ul>		
<b>Economic development</b>		
31. Do more job creation	190	
32. Focus on retaining young people to work in industry	246	
33. More funding for the Waikato River trails <ul style="list-style-type: none"> <li>Council funding is critical to ensure the maintenance and marketing for the Waikato River Trails continues.</li> <li>The money spent has a great return on investment in terms of economic benefits for the area.</li> </ul>	643	
34. Do more economic development. <ul style="list-style-type: none"> <li>Make Taupō a thriving all year round community with young professionals and families.</li> <li>Making Taupō a better place for the young, for professionals, for families and for businesses will also make it a better place for retirees and holiday makers. This isn't a zero sum game. Growth benefits everyone.</li> </ul>	648	
<b>Social and community funding</b>		
36. Do more community funding.	3	187
	522	731

Submission Points – do less	Submission numbers	
<ul style="list-style-type: none"> <li>Spend less on plans that only help one group of our community. Māori. Spend the money contributed by all of us, on all of us.</li> </ul>		
<b>Recreation and sport</b>		
39. Reduce costs of facilities and recreation.	234	266
<ul style="list-style-type: none"> <li>The sports and rec allocation is a high percentage of the total spend (third highest).</li> </ul>	277	294
	654	665
<ul style="list-style-type: none"> <li>While good to have these facilities, the priority should be lower down than infrastructure and transport.</li> </ul>	956	976
	978	996
<ul style="list-style-type: none"> <li>Reduce spending on sports grounds, they don't need to be high quality.</li> </ul>	1080	
<ul style="list-style-type: none"> <li>Pause and possibly cancel some projects like tennis courts.</li> </ul>		
<ul style="list-style-type: none"> <li>Too much proposed to be spent on library books.</li> </ul>		
<ul style="list-style-type: none"> <li>The cost of parks is too high. <ul style="list-style-type: none"> <li>There has already been upgrades to parks recently.</li> <li>Stick to a budget.</li> </ul> </li> </ul>		
<ul style="list-style-type: none"> <li>Reduce opening hours or days of activities, like pools and libraries.</li> </ul>		
<ul style="list-style-type: none"> <li>Mow and weed reserves less/strategically.</li> </ul>		

Submission Points – do more	Submission numbers	
<ul style="list-style-type: none"> <li>More support for small community organisations that involve lots of volunteer hours so have a large positive impact.</li> <li>More putea in community or iwi funds</li> </ul>		
37. Spend more on social services, arts and promotion of our town	593	
<ul style="list-style-type: none"> <li>These are all investments in our future.</li> </ul>		
38. Do more to reduce crime.	649	
<ul style="list-style-type: none"> <li>Figure out what the Council can do to reduce the growing crime. The police and judicial system are not doing enough</li> </ul>		
<b>Recreation and sport</b>		
40. More youth activities	27	920
<ul style="list-style-type: none"> <li>Options for indoors and in the evenings.</li> <li>Collaborate with other organisations</li> <li>E.g. pool hall.</li> <li>Develop areas for our young people to play and relax in, e.g. more skate, cycle and public ball parks, adult-type playgrounds.</li> </ul>	927	

Submission Points – do less	Submission numbers	
<ul style="list-style-type: none"> <li>○ reduced mowing and gardening to save money.</li> <li>○ People should accept that long grass is ok. Just keep it manageable, not out of control.</li> <li>• Less of Capital structures such as Sport/Recreation facilities.</li> <li>• Don't need more fancy shared paths, just basic tracks is fine.</li> <li>• Less in new sport and recreation facilities and more in upgrading existing facilities.</li> <li>• Less playground upgrades etc.</li> </ul>		
<b>Arts and culture</b>		
43. Spend less on arts, culture and heritage activities and facilities. <ul style="list-style-type: none"> <li>• Fund these via donations and grants rather than rates.</li> <li>• Spend less on cultural things that can be paid for by the culture themselves.</li> </ul>	863	973
<b>Parks and reserves</b>		

Submission Points – do more	Submission numbers	
41. Maintain opening hours of the library and the AC Baths. <ul style="list-style-type: none"> <li>• They are fantastic community facilities.</li> </ul>	455	526
42. Don't cut funding to the library <ul style="list-style-type: none"> <li>• It is a fantastic asset - one of the best libraries around, very well resourced and used.</li> </ul>	611	
<b>Arts and culture</b>		
<b>Parks and reserves</b>		
44. Keep landscaping weeded.	899	
45. More on parks and reserves maintenance. <ul style="list-style-type: none"> <li>• They are an asset for all of our community to use.</li> </ul>	170	526
46. Keep up good care of parks and public spaces.	920	

Submission Points – do less	Submission numbers	
<b>Democracy and engagement</b>		
48. Spend less on community engagement activity, reduce it to how it was a few years ago. <ul style="list-style-type: none"> <li>• \$5 million on strengthening relationships is too much.</li> <li>• Expenses on Iwi relationships is unclear and appears expensive.</li> <li>• Iwi and Hapu can put themselves up for election to Council. Stop beating around the bush and using Iwi and Hapu as an excuse for unrealistic infrastructure budgets.</li> <li>• Spend less on processes on whether a project should go ahead or not.</li> </ul>	109 281 654	225 455 1207
50. Spend less on “community leadership” <ul style="list-style-type: none"> <li>• \$146 million for "Community Leadership" is too much.</li> </ul>	693	

Submission Points – do more	Submission numbers	
47. Do more native tree planting in grassed areas of reserves (to provide shade as early as possible) funded by reducing the area and frequency of mowing grass. <ul style="list-style-type: none"> <li>• Do more to protect our natural environment, which can be that same thing as doing less, for example leaving no mow areas in reserves to provide habitat for insects <ul style="list-style-type: none"> <li>○ Has been trialled in other NZ cities such as Hamilton, and is commonplace in Europe</li> <li>○ A recent trial in Auckland has shown that protecting an area of regenerating forest through weed control cost less per m2 per annum than mowing the same area.</li> </ul> </li> </ul>	187	1059
<b>Democracy and engagement</b>		
49. Do more consultation and more listening to Hapu and Iwi <ul style="list-style-type: none"> <li>• Invest in hapū and iwi relationships.</li> <li>• A good relationship between Council and iwi/hapū dictates how easy our projects will be moving forward, and whether we are able to have better understandings of options (such examples being reserve management plans, Taupō bridge, ongoing resource consents etc).</li> </ul>	1007	1192
51. More Māori representation	146	

## REQUEST FOR MORE SPENDING IN PARTS OF THE DISTRICT

Submission Point	Submission numbers				
Request for more spending in parts of the district					
<p>52. Spend more in Tūrangi and surrounds and less in Taupō.</p> <ul style="list-style-type: none"> <li>• Look after Tūrangi and Western Bay Settlements.</li> <li>• We pay lot of rates in Tūrangi for nothing much.</li> <li>• Perhaps Tūrangi ratepayers' rates should be spent in Tūrangi only.</li> <li>• You are spending too much money on all sorts of unnecessary stuff in Taupō.</li> <li>• More help for Pukawa area</li> <li>• More focus on Tūrangi improvements.</li> <li>• Stick to the basics of servicing ratepayers. Including Tūrangi and surrounds which should have proportional investment to that made in Taupō.</li> <li>• Much better Council performance for the permanent residents in the Motuoapa Village.</li> <li>• More investment in Community facility projects previously supported / lobbied by hapu and community stakeholder groups via previous Council LTP/APs <ul style="list-style-type: none"> <li>○ i.e. beautification of key entry points into Tūrangi i.e. gateways, the mall,</li> <li>○ outdoor basketball/netball court upgrades and the indoor event centre.</li> </ul> </li> <li>• Minor improvements around Tūrangi, including town centre enhancement</li> <li>• Spend more of the Tūrangi rates on keeping Tūrangi looking great.</li> <li>• Focus on Tūrangi more considering we pay rates as well.</li> <li>• Tūrangi is not being looked after</li> <li>• Spend less on Taupō Structures and start spending some on Tūrangi.</li> <li>• Prioritise investment in Tūrangi community facilities.</li> <li>• more forward planning for the smaller communities. Give us the tools and budget to create our own future</li> </ul>	155	336	433	483	519
	573	653	657	660	727
	1010	1029	1152		

Submission Point	Submission numbers
<p>53. River Road residents contribute significantly in rates and receive little investment in the area in return.</p> <ul style="list-style-type: none"> <li>• There is a real opportunity to further develop and enhance this community thereby improving its desirability as a family friendly first home buyer enclave.</li> <li>• Our community has seen minimal investment in essential infrastructure projects, including road maintenance, public spaces, transport and recreational facilities. This lack of development negatively impacts our quality of life and hinders the overall growth and attractiveness of our area.</li> <li>• There has been a noticeable absence in the provision of essential public services such as waste management, street lighting, public transport and public safety measures. These services are critical for maintaining a safe and healthy environment for our residents.</li> <li>• [see request in parks and reserves for security lighting, and boat ramp reserve improvements, and in community funding for additional funding for river road projects].</li> </ul>	438 443
<p>54. Do more in Acacia Bay</p> <ul style="list-style-type: none"> <li>• Upgrade Mapara water supply</li> <li>• Upgrade Acacia Bay wastewater treatment</li> <li>• Upgrade Control gate bridge</li> <li>• Improvements to Acacia Bay Mapara parks</li> <li>• Upgrade walkways, paths lighting in Acacia Bay</li> </ul>	662
<p>55. Kinloch needs investment.</p> <ul style="list-style-type: none"> <li>• There has been provision made to develop areas of Mangakino and Tūrangi but as yet despite the increased size of Kinloch a limited allocation of funding has been made available for services that are not water development.</li> <li>• The village lacks a focal point.</li> <li>• In summer with the extra influx of holiday homeowners and day visitors there is a lack of adequate parking and infrastructure to cope with the additional numbers.</li> <li>• The Council continues giving consents to developers which increases pressure on wastewater and fresh water.</li> </ul>	599
<p>56. More to make living in Taupō enjoyable.</p> <ul style="list-style-type: none"> <li>• Keep large vehicles off residential roads - restrictions should apply for times they can be used.</li> <li>• Introduce more family inside things to do for when weather is bad.</li> <li>• More tourist events on lake front.</li> <li>• Stop iwi blocking access to certain parts of Taupō.</li> <li>• More medical centres to reduce wait times to see doctors.</li> </ul>	848

## TŪRANGI TOWN CENTRE

Submission Point	Submission numbers	Response
<b>Tūrangi</b>		
<p>57. Tūrangi town centre needs some work done to make it more welcoming to visitors.</p> <ul style="list-style-type: none"> <li>• Council should fund the revitalisation and upgrade the Tūrangi Mall which is a disgrace. <ul style="list-style-type: none"> <li>○ Improvements would be a huge benefit for Tūrangi and the thousands of tourists that come to the area every year.</li> </ul> </li> <li>• Consider the knocking down and rebuilding of Tūrangi Town Centre.</li> <li>• Beautify Tūrangi township - the town and streetscape has some amazing features however some modernisation (like Taupō) is needed.</li> <li>• Tūrangi town centre needs an upgrade. <ul style="list-style-type: none"> <li>○ More clothing shops.</li> <li>○ Security – especially if investing in upgrades.</li> <li>○ Remove empty buildings / Pop up shops in vacant spaces</li> <li>○ Arcade gaming zones</li> <li>○ Non-slip tiles/flooring</li> <li>○ Change the stage area to a seated area for families and rangatahi</li> <li>○ Free wifi in town apart from the library</li> <li>○ Homeless shelter for those in need</li> <li>○ Food court in the town centre / more food restaurants.</li> <li>○ Kmart, postie, sushi</li> </ul> </li> </ul>	<p>407 713 722 725 728 729 730 976 949 962 1013 1063 1198 (Tūrangi Rangatahi Hub)</p>	<p>A spatial planning exercise is planned to start in 2025 where Taupō District Council (Council) will work with the Tūrangi community, local hapū and iwi and landowners in the town to look at how the town functions and what improvements should be made.</p> <p>Buildings in the town centre are privately owned and while Council has no influence over which tenants occupy private buildings, council will seek to involve the landlords closely alongside the wider community to develop the spatial plan.</p>
<p>58. Maintain and clean up the Tūrangi Town Centre, it is in an appalling state</p> <ul style="list-style-type: none"> <li>• If we cannot proceed with bigger picture strategic plans for the Tūrangi Town Centre, at least look after what we have</li> </ul>	<p>471</p>	<p>We take a lot of pride in looking after the places we love. Currently the Council team undertakes daily litter and sanitation tasks in the Tūrangi town centre. Additionally, the parks team are carrying out furniture cleaning and oiling as well as upgrading plantings throughout the</p>



Submission Point	Submission numbers	Response
<p>properly and make it attractive rather than desolate and dirty:</p> <ul style="list-style-type: none"> <li>○ clean ups</li> <li>○ fixing the down pipe/stormwater run-off issues</li> <li>○ discouraging a bird colony from re-establishing next summer (totally inappropriate for a town centre, let alone unhygienic, unattractive, and discouraging of visitors)</li> <li>○ removing weeds from garden beds and cleaning the glass roof.</li> </ul>		<p>township. If there are issues to be addressed a service request can be lodged and staff will look into the matter.</p> <p>Funding is provided in Year 4 and Year 5 of the (Transport budget) to renew the footpath in the mall. However, the appropriateness, timing and scale of any such rejuvenation work will be driven by the spatial planning work planned during 2025 and 2026.</p>
<p>59. Ngāti Tūrangitukua does not support the investment of ratepayer funds into the revitalisation of the Town Centre and has informed the Council of this position on several occasions.</p> <ul style="list-style-type: none"> <li>• Several attempts to beautify and revitalise the town centre over the past 15 years have been met with little success.</li> <li>• Businesses continue to close their doors and little if any support is seen from landlords. Until there is a conscious effort made by landlords towards the revitalisation of the town centre, the hapū will not support Council making further investment in this area.</li> <li>• Recommendation <ul style="list-style-type: none"> <li>○ a) Council takes a spatial wide town planning approach rather than just a town centre approach.</li> <li>○ b) That Council work in partnership with Ngāti Tūrangitukua in the co-design of the spatial plan.</li> <li>○ c) That Council funds Ngāti Tūrangitukua in providing their expertise to the spatial plan.</li> </ul> </li> </ul>	1399	<p>The spatial planning exercise that is planned to start in 2025 will be for the whole Tūrangī township, not just the town centre / mall area. This planning work is intended to better understand the underlying economic conditions and drivers that are impacting on the town centre. Once those are better understood Council will be in a position to be able to make decisions about how to help position the town centre for future economic sustainability. This is important because Council owns significant investments in the town centre on behalf of the community in terms of infrastructure and key community facilities.</p> <p>Council will work closely with the Tūrangī Co-Governance Committee and anticipates Ngāti Tūrangitukua will be actively involved through the spatial planning process.</p> <p>The Council has a policy on remuneration for cultural expertise, and an agreement in place with Ngāti Tūrangitukua. In addition, Council recognises that Ngāti Tūrangitukua will also want to be engaged in the project given their role as significant landowners in the town.</p>

## TŪRANGI RECREATION CENTRE

Submission Point	Submission numbers			Response
Tūrangi				
<p>60. You should complete the previous ten-year plan and not renege on previous commitments.</p> <ul style="list-style-type: none"> <li>• Deliver what you have promised               <ul style="list-style-type: none"> <li>○ Lots of people have put in a lot of work to get this moving – don't push it out.</li> <li>○ We appreciate Te Mataapuna and the playground, but you still have a commitment to this project.</li> </ul> </li> <li>• Would have been cheaper if you'd done it before.</li> <li>• Don't waste \$150,000 on more reports.               <ul style="list-style-type: none"> <li>○ Town centre and building owner issues won't be solve in time</li> </ul> </li> <li>• You spend plenty on Taupō – like town upgrades and sculptures.</li> <li>• No investment has been made in over 40 years in this town</li> <li>• Prioritise Tūrangi event centre and rangatahi projects.               <ul style="list-style-type: none"> <li>○ It's important for hosting indoor events like Taiopenga, netball and basketball events, indoor markets like Matariki, and to provide an area for Rangatahi hub to use.</li> <li>○ Tūrangi needs more facilities</li> </ul> </li> </ul>	386	435	451	<p>Over the last four years Council has delivered the new Te Mataapuna sports facility, Te Kapua Park PapaTākaro and street revitalisation projects in Tūrangi in the form of new kerb and channel. In our Long-term Plan 2021-31 we had allocated \$15.9 million for a new Tūrangi recreation facility. The project was scheduled to start design in 2022/23 and be built by 2025. But once feasibility work was undertaken, we realised that build costs have escalated significantly, and the day-to-day operating costs of this centre would add approximately one percent to rates. We think it is prudent to relook at how best we can cost effectively deliver the community facilities that the Tūrangi community needs.</p> <p>In the meantime, the Tūrangi community has told us that they're not happy with the state of their town. While Council doesn't own the majority of those buildings, we can work with landowners and business owners to come up with a structure plan to get the town functioning better. We think it would be a bad idea to spend a lot of ratepayer money and build a new recreation facility without considering the wider town first. The Tūrangi town structure planning exercise will help figure out what recreation facilities might be needed and where best to place them.</p> <p>In recognition that we expect there will need to be an investment in new facilities, and to keep options open, we have included an indicative budget of approximately \$17.5 million in years 4 and 5 of this Long-term Plan. We've also thought about how a new facility would operate and who might run it. Our assumption in this Long-term Plan is that this will be a community hub, and therefore it needs to be community-led. In addition, ongoing building maintenance would cost ratepayers around \$260,000 per year, or 0.2 percent on your rates. Who should operate the recreation facility, and how, is something we will consult the community on before we begin designing it.</p> <p>The funding approach has also changed slightly to reduce the impact on rates. Rather than the project being 100 percent rates funded, we are now proposing that we will try to fund some of the cost from outside Council.</p>
	454	461	471	
	727	730	731	
	732	962	976	
	1020			

Submission Point	Submission numbers	Response
<p>61. Demand continues to exceed what we can currently provide with regards to our programme offerings therefore we welcome any ongoing support Council can offer to help further build our capacity and ability to increase our offerings.</p> <ul style="list-style-type: none"> <li>Where we haven't been successful however is being able to secure or build a complex where rangatahi can base themselves from outside of our programmes and kura i.e. A Youth Centre. As documented in our business case and recent engagement exercises held with our rangatahi leaders - a youth centre and facilities that enable sports and local rangatahi to thrive were of the highest priority. Specifically, our rangatahi wished for Council to upgrade the outdoor netball and basketball courts including fencing, lighting and court markings.</li> <li>The other priority Rangatahi would like Council to seriously reconsider is bringing forward the construction of the new indoor event centre.</li> <li>Our rangatahi alongside kura and other agencies have invested so much time over the years to support this project and were very saddened to hear that Council is proposing to postpone construction by a further 4-5 years.</li> </ul>	1198 (Tūrangi Rangatahi Hub)	<p>In our Long-term Plan 2021-31 we allocated \$15.9 million for a new Tūrangi recreation facility. The project was scheduled to start design in 2022/23 and be built by 2025. But once feasibility work was undertaken, we realised that build costs have escalated significantly, and the day-to-day operating costs of this centre would add approximately one percent to rates. We think it is prudent to relook at how best we can cost effectively deliver the community facilities that the Tūrangi community needs.</p> <p>In recognition that we expect there will need to be an investment in new facilities, and to keep options open, we have included an indicative budget of approximately \$17.5 million in years 4 and 5 of this plan. We've also thought about how a new facility would operate and who might run it. Our assumption in this Long-term Plan is that this will be a community hub, and therefore it needs to be community-led. In addition, ongoing building maintenance would cost ratepayers around \$260,000 per year, or 0.2 percent on your rates. Who should operate the recreation facility, and how, is something we will consult the community on before we begin designing it.</p> <p>The funding approach has also changed slightly to reduce the impact on rates. Rather than the project being 100 percent rates funded, we are now proposing that we will try to fund some of the cost from outside Council.</p>

## ANOTHER WAIKATO RIVER CROSSING

Submission Point	Submission numbers			Response
<b>Supporting a new bridge</b>				
62. Bridge is overdue / Urgent action not more planning	129	329	425	<p>There has been a lot of growth on the northern side of Taupō and in Kinloch and we know more is coming. We need to be prepared for the transport impacts of this growth to ensure existing issues are not made worse and we meet our legal requirements.</p> <p>Planning for a new bridge across the Waikato River was included in the previous Long-term Plan 2021-31 as part of the Transport Asset Management Plan for 2031 to 2033.</p>
<ul style="list-style-type: none"> <li>A new bridge is needed now.</li> </ul>	467	629	673	
<ul style="list-style-type: none"> <li>It is not commuter traffic from the north but has roll on traffic problems for all of Town.</li> </ul>	678	683	687	
	719	830	871	
<ul style="list-style-type: none"> <li>The traffic problems are bad now, will only get worse, and need urgent fixing.</li> </ul>	881	909	945	
	953	996	1006	
	1074	1078	1086	

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>○ Significant future development and growth is likely to occur on the north side of Taupō.</li> <li>○ Needed for both current and future generations.</li> <li>● These projects take years to bring to reality, so action is need now, for the future <ul style="list-style-type: none"> <li>○ Needs fast tracking to be built in the next 3-4 years.</li> <li>○ Already been planned for years</li> </ul> </li> <li>● It's stopping growth north of the bridge</li> <li>● Improving the resilience of the bridge is also important given it's a critical link for the town.</li> <li>● The longer it takes, the more it will cost.</li> <li>● It shouldn't take that long to do – make it a priority.</li> </ul>	1089 1092 1136 1138 1391	<p>We have heard from you that this project is important to help ease traffic congestion and save commuting time.</p> <p>Over the next three years we'll continue to work with Mercury and iwi and hapū in planning for another bridge. Detailed design and consenting would start in 2027/28 and construction in 2029/30, at an estimated cost of \$73.5 million. Forecasting now that we will need to pay for such a significant project to support growth, will allow us to begin planning and to collect development contributions, which will reduce the amount of rates money needed.</p> <p>In our next Long-term Plan in 2027 we expect to be able to share more detailed design options for the public to provide feedback.</p> <p>We have some significant work to do regarding this project, currently it is planned to be built in years 6-7. If this was to be moved forward to earlier years, we run the risk of working on a solution/option that has not been adequately planned and/or has not had sufficient time to consult with the community and key stakeholders.</p> <p>We do appreciate the significant cost of this proposed project; however, a large portion of this project is outlined to be funded from Development Contributions and not rates. Having this included in the Long-term Plan will provide more certainty for developers and reduce the burden on the ratepayers in future years. Council will also seek alternative funding options such as NZTA co-funding.</p>
63. We strongly support the funding for a second bridge crossing. <ul style="list-style-type: none"> <li>● Improving the northern access to town will ease traffic congestion, enable smoother commutes, and make Taupō more attractive for business which all contribute to making business easier.</li> </ul>	1339 (Taupō Business Chamber)	Feedback has been passed onto the team
<b>Opposing a new bridge</b>		
64. The new bridge over the Waikato won't ease the congestion in town so other solutions need to be considered now traffic is bottle necked.	273	Early traffic modelling work has shown that an additional river crossing would reduce some of the town congestion. The reason for this is due to an additional bridge splitting traffic between the CBD and traffic heading to the east and south side of town on Spa Road, instead of funnelling it though the one common CBD roundabout on Spa/Tongariro, as it is currently.

Submission Point	Submission numbers	Response
		However, we do appreciate that in the long-term there is some wider work to be undertaken to improve congestion, especially if growth continues at the current rate.
<p>65. Don't build a new bridge.</p> <ul style="list-style-type: none"> <li>• Build an over bridge on ramp where the lights were installed on the north-west of the Waikato. Lights just cause congestion.</li> <li>• Widen the uphill section to 4 lanes from the bridge to Poihipi Rd and install the overbridge to Acacia Bay.</li> <li>• Later, if required build an overbridge to Poihipi Rd.</li> </ul>	281	<p>These network improvements can be looked at during the next phase of the project where further options will be looked at.</p> <p>Both current, and historical studies have shown that the bridge crossing will become a significant bottleneck (if growth occurs and at the current rate) regardless of intersection improvements. Additionally, a second crossing will split traffic between the CBD and traffic that's heading to the east and south side of town via Spa Road.</p>
<p>66. Another bridge across the Waikato River is completely unnecessary.</p> <ul style="list-style-type: none"> <li>• The congestion at the bridge in town is minor at peak hours and should be put in perspective to the financial burden this will cost rate payers, including those in Tūrangi.</li> </ul>	332	<p>Since 2021, Taupō has experienced significant growth and at a rate higher than anticipated. Traffic volumes have already reached the level when a new bridge and supporting works were expected to be needed. Resolving of this issue is required to allow continued growth in North Taupō.</p> <p>It's also important to note that a large portion of this project is expected to be funded from development contributions and not rates. Council will also seek alternative funding options such as NZTA co-funding.</p>
<p>67. Congestion charging should be used to manage demand for roading rather than expanding road capacity.</p> <ul style="list-style-type: none"> <li>• Most vehicles have only a single occupant.</li> </ul>	1361	Currently, Council has not considered congestion charging to manage the control gates crossing. The government is currently reviewing congestion charging, however at this time it is not an option for Taupō District and likely will only be for larger cities as indicated by government statements.
<p>68. Most of the traffic problem could be avoided if parents/carers did not drive their children to school.</p> <ul style="list-style-type: none"> <li>• The multiple benefits of walking /cycling / taking the school bus should be publicised.</li> </ul>	712	Council does a lot to support walking and cycling. However, early modelling has shown that even removing school traffic, or having an additional school north of the river, would not significantly reduce the transport across the river, especially in later years of growth where models show extremely large expansion of Taupō.
<b>Other feedback</b>		
<p>69. Include assessment of climate impacts of building a second bridge and the financial and environmental costs of building of a new bridge need to be considered against options such as:</p> <ul style="list-style-type: none"> <li>• Expansion of commercial zoning in Nukuhau to allow development of retail, education, and essential services</li> </ul>	1214 (Taupō Climate Action Group)	<p>Council plans to review the climate impacts of the project as it progresses over the next couple of years.</p> <p>Current growth and transport models show that even with some retail/educational services located north of the river it would not significantly reduce the traffic across the bridge. This problem will be exacerbated from 2033 onward if there are no network improvements.</p>

Submission Point	Submission numbers	Response
<p>within Nukuhau to better serve the community locally and reduce to need for commuting across the bridge.</p> <ul style="list-style-type: none"> <li>Strengthening active and public transport routes to promote sustainable transportation options which can help reduce carbon emissions.</li> </ul>		<p>We plan to ensure any new transport infrastructure will have provisions to support a mode shift in transport (e.g. walking/cycling) and take account of road safety.</p>
<p>70. Have opportunities for artists to be involved in the design stage of this development</p> <ul style="list-style-type: none"> <li>Would result in a more interesting and unique bridge.</li> <li>Incorporating art into the early design stages enables a more integrated outcome and artwork which is visually pleasing to both residents and visitors.</li> </ul>	<p>1365 (Creative Waikato)</p>	<p>Currently this project has not commenced with any detailed design, however the overall design and development will aim to consider how the infrastructure integrates into the environment and wider town design.</p>
<p>71. Engage extensively with the district to get the invaluable input from locals with expertise and ideas, before engaging consultants.</p>	<p>1408</p>	<p>In our next Long-term Plan in 2027 we expect to be able to share more detailed design options for the public to provide feedback.</p>
<p>72. Basic, low as possible cost bridge/ should be mostly paid for by those causing the problem / those now living on the north of the bridge – there was no issue 6 years ago.</p> <ul style="list-style-type: none"> <li>All the ratepayers of Taupō District should not have to pay for a problem that has been caused by the few.</li> <li>Before any further design work is carried out, it is essential that Mercury’s timeframe for the upgrade of the Control Gate Bridge is fully discussed with them and any cost share of a new bridge that will have a dual purpose, namely a control gate and a pedestrian/vehicular crossing, should be agreed right at the outset, and any other structures required factored into the costings. This information should be given to the ratepayers to keep them fully informed.</li> <li>Any solution should be subjected to a rigorous Benefit Cost analysis which should also include a sensitivity analysis. Anything other than a positive BC should not be considered.</li> </ul>	<p>1083</p>	<p>We do appreciate the significant cost of this proposed project and a big driver will be to ensure it provides value for money for the district. Including this project early in the Long-term Plan will reduce the burden on the ratepayers in future years as development contributions are able to be collected, which are expected to fund a large portion of the project. Council will also seek alternative funding options such as NZTA co-funding.</p> <p>Any final location of a bridge still requires significant work with key stakeholders.</p> <p>We don’t currently know what Mercury Energy’s plans are. However, adding an extra lane to the existing bridge is not viable, both from an engineering perspective and from a transport perspective; e.g. a third lane would not be a long-term transport solution and there would be significant congestion further down the network by not diverting traffic flow.</p> <p>Council plans on undertaking detailed designs of connecting intersections, and other required transport improvements.</p> <p>Current studies show the transport model and future growth does require a significant increase crossing capacity over the river.</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>○ Work with Mercury Energy and consider the option of widening the existing bridge if changes are being made to it.</li> <li>○ Consider options of separating the traffic originating from Nukuhau and Acacia Bay from traffic originating from Kinloch and Wairakei Drive, thus removing the necessity to join traffic as it does now at the traffic lights.</li> <li>○ The Opepe St options is likely to be too expensive.</li> </ul>		<p>A large portion of this project is planned to be funded from Development Contributions as it is a growth project.</p> <p>Currently Council and Mercury are working closely together, however they have some significant work to undertake to understand their long-term requirements. Where possible, Council will look at continuing to work collaboratively and closely with Mercury.</p>
<p>73. Noting the holistic integrated planning nature of these elements, as expressed in the CIA, from a Hapū perspective on housing, transport and wastewater management, we make the following principled statements in response, and seek to develop these statements further with Council in regard to this matter:</p> <ul style="list-style-type: none"> <li>• (a) Any development should be building self-sufficient communities with all the services required to be healthy, nourished, and educated accessible to whanau living at place. Accessibility should prioritise low carbon forms of transport first, such as walking, biking etc, public transport options and then private vehicles. Therefore, any development projects should be designed to build communities at place to reduce the dependence and demand to travel into urban centres and/or the requirement of a second bridge.</li> <li>• (b) Te Hikuwai o Tūwharetoa is committed to a significant reduction in greenhouse gas emissions as a key outcome. There should be a significant shift in investment away from car dependent transport towards the main urban centres, considering mass transit low carbon modes including bus, cycling, and walking.</li> <li>• (c) It is important that Council understand the impacts on Hapū and the community caused by having to cross the bridge so regularly. Addressing these impacts will require a whole of system/network approach, which could result in</li> </ul>	<p>1325(Hikuwai) 1405(Nukuhau)</p>	<p>Council has gratefully received the Cultural Impact Assessment (CIA) and is currently reviewing the report to understand how to address the wider themes outlined in the assessment. We appreciate some of the elements identified in the CIA touch on many aspects of the Council's work, therefore a coordinated approach is required.</p> <p>We plan to ensure any new transport infrastructure will have provisions to support a mode shift in transport (e.g. walking/cycling) and take into account road safety.</p> <p>We support the idea of enabling people to easily access the education, retail and community services from where they live. The spatial planning work that we do is intended to help when advocating to other agencies, like the Ministry of Education, to support this approach to urban growth. We will continue to do this through the Future Development Strategy we are currently developing to replace Taupō District 2050, our current growth management strategy.</p> <p>Council has a role setting the planning rules and providing appropriate infrastructure however, the private market also has a significant influence. Developers make decisions about where to locate new supermarkets, gyms and service stations based on business models, risk appetite and wider economic conditions. Council has placed some restrictions on where retail activities, like supermarkets, can be located because we want to protect the economic sustainability of the existing town centre.</p> <p>We will continue to work proactively with submitters to build a collective understanding of the infrastructure challenges we face and explore solutions that deliver for our community.</p>

Submission Point	Submission numbers	Response
<p>more localized living and reduced need to travel across the bridge if there were adequate services to service Hapū and community living on the rangatira side of the Awa e.g. public transport, gym, supermarket, service station, wastewater etc.</p> <ul style="list-style-type: none"> <li>(d) As a Te Tiriti partner, Council is expected to support Hapū and Ahu Whenua driven solutions, which means actively reducing inequities through fairer planning policies. Tangata Whenua and Te Hikuwai Ahu whenua Trusts have a critical role to play in holistic planning and ensuring their people and community are cared for. The Council and other local businesses and authorities should be prioritizing Tangata Whenua solutions – particularly when addressing issues specific to Tangata Whenua wellbeing.</li> </ul>		
<p>74. Amend the Northern Access project plan in the Taupō District Council Infrastructure Strategy to:</p> <ul style="list-style-type: none"> <li>a. Employ a similar working group model (or use the Taupō North Wastewater Infrastructure project) with membership for hapū, the Trust Board, Mercury and Council;</li> <li>b. Resource the working group, including the role of an independent facilitator and project manager;</li> <li>c. Task the working group to provide to Council, as its core deliverable, the preferred option for the Northern Access; and</li> <li>d. With the approval of hapū, use the existing Cultural Impact Assessment prepared for the Taupō North Wastewater Infrastructure project as foundational information.</li> </ul>	1348 (TMTB)	<p>Council has gratefully received the Cultural Impact Assessment (CIA) and is currently reviewing the report to understand how to address the wider themes outlined in the assessment. We appreciate some of the elements identified in the Cultural Impact Assessment touch on many aspects of the Council’s work, therefore a coordinated approach is required.</p> <p>Council has an existing internal Policy for Remuneration for Māori Cultural Expertise to fund and support working groups for significant projects that require Iwi and Hapu input.</p> <p>Council intends to work closely with iwi, hapū and Mercury Energy. The nature and format of any such working group is yet to be determined. We consider that the Cultural Impact Assessment could form the basis of how this working approach would be implemented.</p>
<p>75. Consider these options, provide cost estimates and have a public referendum on preferred option:</p> <ul style="list-style-type: none"> <li>Add just one extra lane with lights – so 2 lanes into town in the AM, and 2 lanes coming out at end of the day</li> </ul>	1341	<p>Current transport models have identified that providing a third “tidal” lane, as outlined would not provide a long-term solution and would create further congestion in later years, especially if growth continues at the</p>



Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>• A Woodward Rd overpass to Redoubt St <ul style="list-style-type: none"> <li>○ Might take pressure off that side by making a loop.</li> </ul> </li> <li>• Don't block off the main street at the top off Tongariro Street, making it a dead-end. <ul style="list-style-type: none"> <li>○ It's already a pain for tourists.</li> </ul> </li> <li>• An option of coming off at Poihipi Rd, turn up to the Huka Falls Road, down Hindmarsh Drive, build a Bridge at the back of Reserve cutting over to Rickets St, and Motutahae St, adding a free left turn lane then flowing up Spa Road. <ul style="list-style-type: none"> <li>○ This allows quicker access to Industrial Area, AC Baths, Broadlands, Owen Delany Park, Centennial Drive and Taupō Motor Sports Park and Go Karts etc.</li> </ul> </li> <li>• Consider NZ Transport Agency safety funding, considering the young boy got his school bag caught by truck a few years ago and was tragically killed on the current Bridge.</li> </ul>		<p>forecast rate. Additionally, Council does not own the current structure and there is not sufficient room on the current structure to create a third lane.</p> <p>Early studies have shown that a potential crossing further downstream is not feasible and would be extremely expensive.</p> <p>We will be coming back to the community for consultation in the next Long-term Plan with a definitive plan and detailed costs for the bridge.</p>
<p>76. Ensure that when constructed, the current level of service for pedestrians and cyclists is maintained from the CBD, across the Control Gates, up Control Gates Hill, along Wairakei Drive to the new round about at Karapiti Road and along both banks of the Waikato River.</p> <ul style="list-style-type: none"> <li>• Options should include separated access across the river for pedestrians and cyclists.</li> </ul>	1221 (Taupō Mountain Bike Club)	<p>Council is planning to ensure any new transport infrastructure will have provisions to support a mode shift in transport (e.g. walking/cycling) and take into account road safety.</p> <p>In our next Long-term Plan in 2027 we expect to be able to share more detailed design options for the public to provide feedback.</p>

## NZTA FUNDING CHANGES

Submission Point	Submission numbers	Response
77. Remove or re-prioritise some transport projects, or change the scope of projects, to meet a smaller available budget.	830	Council resolved to retain its portion of funding for projects based on guidance from NZTA and will attempt to complete projects within the available budget.
78. Re-prioritise transport funding to those projects that put safety first, and improve safety for all road users, focusing first on our most vulnerable road users: pedestrians and cyclists.	1214 (Taupō Climate Action Group)	Council resolved to retain its portion of funding for projects based on guidance from NZTA and will attempt to complete projects within the available budget.

Submission Point	Submission numbers	Response
<p>79. If NZTA reduce their funding, we do not support any reduction in the proposed spending on active transport projects.</p> <ul style="list-style-type: none"> <li>The Council needs to support active transport options for Taupō so that we help NZ meet its climate change responsibilities and provide a more pleasant environment for those using the area and a safer way for those who wish to get around by means other than vehicles</li> </ul>	1221 (Taupō Mountain Bike Club)	Council resolved to retain its portion of funding for projects based on guidance from NZTA and will attempt to complete projects within the available budget.
<p>80. Federated Farmers supports the approach taken to the Draft Infrastructure Strategy including ensuring that assets are well looked after and in good condition for future generations. We support Council's priority for timely renewals. Council have acknowledged that heavy vehicle traffic has put increased pressure on the roading network and that there is a need to increase reseal renewals to protect the roading network and avoid costly deterioration. Federated Farmers agrees with this logic and would like to see it applied to the rural roading network given that it facilitates the movement of heavy vehicles and is important for connectivity between districts.</p> <p>81. We also remind Council of the significant contribution that our members make towards the cost of roads and that our members would expect to see priority given to the rural roading network.</p> <p>82. It is good to see Council allocating money for rural road safety improvements. We encourage Council to take a holistic approach and recognise that regular maintenance and upgrades of rural roads ensure a safe and efficient transport system.</p>	1212 (Federated Farmers)	Council is monitoring rural road conditions and planning maintenance programmes according to needs. Several major rural routes are proposed for widening in the capital program along with further seal extensions to unsealed roads. Council have gained increased potholes repair subsidy funding in the 3-year NZTA program

## TRANSPORT

Submission Point	Submission numbers	Response
<b>General / district wide</b>		
83. Street sweeping on a regular basis and tidy trees on curb side if they can't be kept tidy get rid of them	57 652	Council currently budgets for a certain number of street sweeps during the year, with additional ones in the autumn months. An increase to the level of

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>Do more maintenance work i.e. removing debris from carriageways and gutters. Tidy berms and trim over hanging tree branches.</li> <li>There should be a year round maintenance plan in place and a visible draft for rate payers to view if required.</li> </ul>		<p>service would increase rates. However, a new road maintenance contractor will be starting on 1 August, with a high priority for removing debris from culverts and kerbs.</p> <p>A maintenance plan is in progress. The transport team will consider what details might be usefully provided online.</p>
<p>84. Fix the focus of roading works</p> <ul style="list-style-type: none"> <li>Focus on what is better for residents</li> <li>there are judder bars everywhere</li> <li>potholes on Napier Rd</li> <li>why do we need a big roundabout on Wairakei Drive?</li> </ul>	340	<p>Council has received feedback about judder bars, and while they are effective to slow vehicles, many people don't want them outside their properties. Before we consider installing judder bars, we need to factor in residents who may be impacted by noise and/or any vibration. The judder bars need to be designed properly to mitigate this and that comes at a cost.</p> <p>Wairakei Drive roundabout was identified in the last Long-term Plan as being a high crash intersection, even when it was a State Highway, and funding was received from NZTA as part of the Road to Zero funding.</p> <p>Our new road maintenance contractor will commence in August 2024 and will be monitoring the potholes near the Z Station etc.</p>
<p>85. Roundabouts not lights</p>	1	<p>The most appropriate intersection control will be assessed based on expert advice and the needs of the intersection. In most cases a roundabout is used instead of traffic lights, unless we have a high number of vulnerable road users.</p>
<p>86. Put more of the sound deadening road seal on the residential through roads.</p> <ul style="list-style-type: none"> <li>more important than the tourist roads that aren't lived on most of the year (i.e. the Lake front).</li> <li>Hush asphalt like down waterfront. <ul style="list-style-type: none"> <li>Outside our home is noisy busy non-stop traffic.</li> </ul> </li> <li>Do more road surface repairs, and lay the quiet /silent asphalt through areas like Motuoapa.</li> </ul>	322	<p>Asphaltic Concrete is significantly more expensive than regular concrete, which would mean a significant cost to ratepayers if we were to use it on residential through-roads. This is not currently planned as we don't have a policy on where Asphaltic Concrete should be used.</p>
<p>87. You should never have put the traffic lights on Spa Rd &amp; Te Heu Heu St.</p> <ul style="list-style-type: none"> <li>They are causing endless amounts of traffic congestion.</li> <li>Just look at the difference it made getting rid of the lights on Tongariro St.</li> </ul>	354	<p>This was the recommended option through the Taupo Town Centre Transformation (TTCT) project to assist pedestrians crossing from schools and medical centres. Some improvements have been made to intersections, for example, turning filters to improve traffic flow along with improved</p>

Submission Point	Submission numbers	Response
		signage. Spa Road will be reviewed again when investigating options for the future Waikato River crossing.
88. Work with government to keep our feeder/exit roads safe and practicable for the important network of trucks moving our economy.	420	We will continue to work with the government to maintain safety. Traffic counters are being installed to better understand traffic movement at our main roads in and out of town. We need to be able to balance the freight movements into town along with other road users.
89. Please look at street lighting. There are areas around town which are public right of ways that are not lit.	467	Street light maintenance and additional infill lighting is provided for in the Long-term Plan. Staff will contact the submitter to understand these areas better and how the work can be programmed. There are also projects in the Long-term Plan to light some of our main shared paths and footpaths.
90. Campervan parking, and facilities need to be considered as a priority.	467	Some campervan parking is already provided. Officers have been directed to look at how to improve visibility/information about these areas and look to provide more areas where possible.
91. Lobby hard to get SH1 diversion away from the lake front from Hatepe to Tūrangi to preserve our beautiful lake front (for community, tourists), have safer roads for all and most importantly improve the ecology <ul style="list-style-type: none"> <li>The SH1 needs a bypass from Taupō to Tūrangi.</li> <li>Fix the roads, especially between Taupō and Tūrangi.</li> </ul>	407 976 1013	We continue to advocate for road improvements along SH1 and note there is an improvement project identified in the Regional Land Transport Plan, which has been given high priority.
92. Don't run scooter and bike training days. <ul style="list-style-type: none"> <li>Not Council business.</li> </ul>	1126	We have recently received external funding that will contribute towards delivering these programmes. Road safety is important for community wellbeing and Council has some duty of care to keep other road users safe on the transport network. While not core business, we see these as important courses to educate scooter and cyclists on the importance of being safe on our roads and footpaths, especially if we are encouraging alternative modes of transport. NZTA currently fund these programmes by 51%.
93. The traffic management plans of contractors require far greater scrutiny at the work tendering process, to stop the excessive use of cones, signage, and use of far too many personnel on the job. <ul style="list-style-type: none"> <li>Observation shows that Council staff are doing a good job but are let down by contractors on occasions.</li> </ul>	1408	We are looking to improve resourcing to oversee traffic management plans and to manage the monitoring and audits of these work sites. We will continue to work with contractors to ensuring their work sites are safely operated under best practice.

Submission Point	Submission numbers	Response
<b>Public transport, walking and cycling</b>		
<p>94. Support proposed Norman Smith Street and Control Gates Cycling Improvements.</p> <ul style="list-style-type: none"> <li>• We understand from Council staff that Council has allocated \$500,000 per year for the first 4 years for cycling improvements to Norman Smith Street and the northern end of Tongariro Street, adjacent to Control Gates Bridge. This is not explicit in the LTP and supporting documents. <ul style="list-style-type: none"> <li>○ This investing in improving the safety of people on bikes at the northern part of Taupō town is supported.</li> <li>○ Making the northern access to Taupō safer for people on bikes will assist in a positive modal shift.</li> <li>○ There was a commitment by Council staff and Councillors to Bike Taupō that this work is to occur. This commitment was in response to the Nukahau Plan change and the increased development that is to occur on the northern side of the Waikato River.</li> <li>○ We acknowledge Council in following through on their commitments. Bike Taupō has been actively working with Council on the creation of this outcome and commits to carry on doing so as the project progresses.</li> </ul> </li> </ul> <p>95. Bike Taupō also supports the following capital expenditure projects in the LTP document (See full submission)</p>	<p>1194 (Bike Taupō)</p>	<p>This project has been included in the Long-term Plan (within the renewal activity for Transport)</p> <p>Thank you for your support on the other cycling projects in the Long-term Plan and we will continue to work with Bike Taupō on these projects.</p>
<p>96. Sport NZ support continued investment as outlined in the transport budget into the district's walking and cycling networks (including the new river crossing).</p> <ul style="list-style-type: none"> <li>• Extending and maintaining all forms of safe active transport routes and recreational walking, cycling, scootering and skating routes will encourage increased physical activity particularly for tamariki and rangatahi and has added tourism benefits for the district.</li> </ul>	<p>1161 (Sports New Zealand)</p>	<p>Thank you for your support to date. Council will continue to work with Sport Waikato, Bike Taupō and others on achieving the outcomes from the transport strategy and recreation and play strategy in order to improve walking and cycling networks in the Taupō District.</p>

Submission Point	Submission numbers	Response
<p>97. We support the proposed expenditure for pedestrian and cycling facilities in the Capital Expenditure Project list.</p> <p>98. We would like to see included in this work, better and safer cyclist/pedestrian routes to enable walkers and cyclists access Wairakei Drive safely at the Poihipi Road junction for those folk using Poihipi Road.</p> <p>99. We would also like some safer Spa Rd crossings in the CBD area and further up Spa Road past the College. Also, more bicycle parking facilities in the CBD area.</p> <ul style="list-style-type: none"> <li>The Council needs to support active transport options for Taupō so that we help NZ meet its climate change responsibilities and provide a more pleasant environment for those using the CBD area and a safer way for those who wish to get there by means other than private vehicles.</li> </ul>	1221 (Taupō Mountain Bike Club)	<p>Crossing points on Wairakei Drive near Poihipi Road may be considered as part of the Wairakei Drive cycle lane project to improve pedestrian safety.</p> <p>We are planning to install some secure bike parking known as Locky Docks in a couple of locations within the CBD with the potential for other locations if they are successful.</p> <p>We will advocate to keep as many walking and cycling projects as possible and will work with Taupō Mountain Bike Club on priorities, along with other key stakeholders.</p> <p>Supporting safe cycling and walking opportunities will be a key component of the second bridge project.</p>
<b>Taupō – Intersections</b>		
<p>100. A roundabout is needed on Tauhara Rd at the AC Baths Ave intersection.</p> <ul style="list-style-type: none"> <li>It is such a busy intersection</li> <li>It doesn't feel safe</li> </ul>	993 1396	A project is included in the Long-term Plan for a possible roundabout including improvements for pedestrians and cyclists.
101. A roundabout or lights on Ruapehu St.	153	As part of the northern gateway project, we will be looking at improvements on the wider network.
<p>102. Build a roundabout at Napier Rd / Lake Terrace.</p> <ul style="list-style-type: none"> <li>It's a nightmare for people trying to turn right at bottom.</li> </ul>	881 1201	A project is included in the Long-term Plan.
<b>Taupō – Public transport, walking and cycling</b>		
103. Build pedestrian bridge over Waikato River at marina end, make it a tourist attraction and promote better access to town	952	Given funding constraints, this is not a priority at this time.
<p>104. Pedestrian crossings should be put all around schools and busy areas.</p> <ul style="list-style-type: none"> <li>keep our tamariki safe</li> </ul>	91	Funding has been included in the Long-term Plan specifically for school travel infrastructure and additional zebra crossings.

Submission Point	Submission numbers	Response
105. More safe pedestrian, cycle crossing across lake terrace. <ul style="list-style-type: none"> <li>• Either elevated or under the road</li> </ul>	178	New subdivision areas have provided under-road connections. Council will continue to investigate additional safety islands.
106. Pedestrian crossing on 4 sides of the roundabout at Paetiki <ul style="list-style-type: none"> <li>• There are 2 schools nearby.</li> </ul>	91	This is currently being investigated by council officers. If investigations indicate that the project should progress or other improvements are required, these will be consulted on with nearby landowners and schools.
107. Sort out the crossing at the bottom of spa road	27	Funding for improvements is provided in Years 1 and 2 of this Long-term Plan.
108. Increase pedestrian access to main beach from surrounding suburbs. Make Lake Terrace more pedestrian friendly and push cars to Mere Road.	362	Council will continue to investigate additional safety islands to support pedestrian crossing. Given funding constraints, changes to Mere Road to take traffic away from Lake Terrace is not currently a priority at this time.
109. More road crossings by the Bridge / Waikato River and around the CBD	428	Council will consider safer crossing points at high pedestrian locations. Projects currently in the Long-term Plan include consideration of crossings on Spa Road, Redoubt and Tongariro Streets.
110. A pedestrian refuge island on Titiraupenga St / Roberts St intersection <ul style="list-style-type: none"> <li>• This is an important safety issue.</li> <li>• It was planned in the Taupō Town Centre Transformation project, but the funding was re-prioritised.</li> <li>• Now that all through-traffic is directed down Titiraupenga Street it is unquestionably dangerous to cross the road at the Roberts Street intersection.</li> <li>• The construction of a refuge island is the least that could be done as a priority. <ul style="list-style-type: none"> <li>○ It would providing a safe pedestrian crossing</li> <li>○ would provide a calming influence to vehicle traffic.</li> </ul> </li> <li>• This should occur in Year One of the LTP.</li> </ul>	545	This project is included in Year 1 of the Long-term Plan.
111. Adjust the timetable of the Taupō Connector bus according to the school hours	586	Bus times were changed in the last review to allow for school bus pickups in the afternoon, and a separate School Assist bus was added. We will continue to regularly review bus times alongside Waikato Regional Council to identify options for improvements within budgets.

Submission Point	Submission numbers	Response
112. Better bus stop amenities.	1047	Council has increased the budget for bus infrastructure in order to review existing bus shelters in the CBD, adding further shelters and seating where necessary.
113. Close Roberts Street to through traffic. <ul style="list-style-type: none"> <li>It is dangerous for elderly and children.</li> </ul>	465	Council is investigating and reviewing how Roberts St is functioning following recent changes. However, closing the street to traffic was opposed by the public at the time of the initial changes.
114. Support the footpath upgrade between Napier Road and Crown Road. <ul style="list-style-type: none"> <li>The current footpath needs extending beyond the entrance to Debrett's – there is nothing between this and new shopping area around Mitre 10.</li> <li>Significant future development and growth is happening in this area, and needs connection</li> <li>These areas including Botanical Heights have grown in more recent years and will continue to, the necessity to provide adequate modes of access has become paramount.</li> <li>Will also improve safety</li> </ul>	1068 (Taupō Hotel Apartment Ltd)	There is a project included in the Long-term Plan to look at a footpath connection from De Bretts to the new proposed Pak N Save. Council have plans to look at connecting the pedestrian network in this area (and to the ETA shared path) due to the growth occurring in the area. We will also include cyclists and pedestrians as part of the proposed roundabout at the Napier Road and Crown Road intersection. Developers in the area will contribute to some of these pathways when the developments proceed.
115. Investigate building a secure cycle storage/park. <ul style="list-style-type: none"> <li>with camera's.</li> <li>to encourage more cyclists especially e-bikes into town.</li> <li>More Bike parking in Taupō town. <ul style="list-style-type: none"> <li>There is currently very limited bike parking.</li> <li>Other holiday destinations prioritise bike parking, bike storage, EV charging, etc.</li> </ul> </li> </ul>	178 1361	Within the next six months two 'Locky Docks', (bike parking units) will be installed in two CBD locations. Depending on the success of these units, additional locations will be provided.
116. Sweep the cycle lanes. <ul style="list-style-type: none"> <li>Any debris from roadworks etc ends up on the shoulder where cycle lanes tend to be.</li> </ul>	178	Officers will review our contract documents and/or traffic management plans to ensure that contractors tidy up the areas appropriately after completion of any works. If a particular area needs attention, please lodge a service request and council staff will be able to attend to the issue.
117. Providing footpath improvements in Wairakei Village: <ul style="list-style-type: none"> <li>(1) a footpath to connect Wairakei Village to Wairakei Resort.</li> </ul>	1160 1413 1415	We will work with NZTA to see if we can improve the connection from Wairakei Village to Wairakei Resort and also review the street lighting in the vicinity of the walkway.



Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>(2) a safe crossing at the Tawa St (Wairakei Village) pedestrian access intersection with SH5.</li> <li>(3) providing lighting and a better pedestrian surface for the Tawa St pedestrian access to SH5.</li> </ul>		<p>We have plans to connect cyclists and pedestrians over the Contact steam bridge and along Wairakei Drive into town.</p> <p>Council has also moved the funding for a footpath at River Road and instead will use that money at Wairakei along State Highway 1. Additionally, the transport team will use an existing maintenance budget to improve a poor-quality pathway along Wairakei Drive.</p>
<p>118. Cycle lanes need to be provided from Wairakei Village and Waitahanui to Taupō.</p> <ul style="list-style-type: none"> <li>It is not fair for those residents who are too young to drive but have to walk or ride on open speed roads.</li> <li>to meet climate change obligations.</li> </ul>	179	<p>A new footpath from the airport roundabout to Waitahanui is planned (Year 5 – Year 8) and cycle lanes from Wairakei to the airport are also planned (Year 4 – Year 6).</p>
<p>119. Widen the shared path (Great Lake Shared Path) south of Rainbow point.</p> <ul style="list-style-type: none"> <li>Currently very narrow - needs to be widened and given the same surface as the path from Rainbow Point to the town centre.</li> </ul>	1361	<p>Upgrades to the Great Lake Pathway from Kowhai Road to Wharewaka Point are planned (Year 3).</p>
<p>120. More connected bike routes are needed to link to Spa Gate</p> <ul style="list-style-type: none"> <li>A dedicated bike path up Spa Rd</li> <li>Connect to the path on Centennial Dr, past the AC baths.</li> </ul>	1361	<p>There are existing shared paths and cycle lanes up Spa Road. This path continues some distance towards Owen Delany Park. There is an intention to link this to Centennial Drive and the ETA.</p>
<p>121. Better shoulders are needed on rural roads for cyclists.</p>	1361	<p>We are aware of a number of cycle routes, particularly Poihipi and Whangamata road. We have projects for both, including improvements that support cycling. However, some of these works will be contingent on NZTA funding.</p>
<p>122. Re-prioritise finances towards dedicated biking/walking pathways, electric buses, and a park &amp; ride system with frequent shuttle buses along the major routes into the CBD.</p> <ul style="list-style-type: none"> <li>Including Wairakei</li> </ul>	694 1380	<p>We have modest budgets for continued walking and cycling improvements and to maintain the current bus services.</p> <p>Given funding constraints, a major upgrade of bus services is not a funding priority at this time.</p>
<p>123. The road to Rangatira point is not safe.</p> <ul style="list-style-type: none"> <li>It's a popular tourist destination.</li> <li>Clear some side of the road and create a pavement or at least gravel walkway for safety.</li> </ul>	145	<p>Officers will look into issues in this area and identify what improvements can be made within the walking and cycling improvements budgets in the Long-term Plan along with other priority areas.</p>

Submission Point	Submission numbers	Response
<b>Taupō – Road maintenance</b>		
<p>124. Keep the district clean. Roads and pathways are frequently covered in broken glass.</p> <ul style="list-style-type: none"> <li>Taupō is worse in this respect than other places we spend time in.</li> </ul>	173	Council's maintenance contractor sweeps and picks up glass if reported. If there is an issue please phone council and lodge a service request so staff can organise this to be attended to.
<p>125. The berms look terrible. Perhaps you could do some marketing on parallel parking.</p> <ul style="list-style-type: none"> <li>We have very wide roads in Taupō and no need to ruin kerbing and berms.</li> <li>It would improve the look of Taupō significantly.</li> </ul>	112	Berm maintenance is usually the responsibility of the property owner. While we have rules around parking on berms, enforcement action and advertising campaigns are not a priority for Council unless there are safety concerns.
<p>126. Fix the bypass road.</p> <ul style="list-style-type: none"> <li>It's a disgrace.</li> </ul>	153	This is a state highway and is the responsibility of NZTA. We will pass this feedback on.
<b>Taupō – Car parking</b>		
127. More car parking.	78 153 899 1047 1051	Council currently manages parking through the use of parking restrictions to ensure the availability of parks for customers near shops, with longer-term and all-day parking further away from the CBD. We encourage those with access to alternative modes to use these where possible. We also have a parking monitoring project set for Year 4 of the Long-term Plan to assist us with better planning and utilisation of the parking spaces.
128. Charge for car parking.	178	Taupō is one of the few holiday destinations in New Zealand that allows free car parking. Council parking officers work very hard to ensure this is not abused.
<p>129. Install Berm Car Parks on Taharepa Rd opposite the Paetiki Shops.</p> <ul style="list-style-type: none"> <li>Traffic heading south down Taharepa Rd from the roundabout is often backed up as cars stop waiting to turn right into an angle car park in front of the shops.</li> <li>Enable safer traffic movements and better flow</li> <li>Like the berm parks already installed by Council opposite the shops on Rifle Range Rd</li> </ul>	1154 - On behalf of Paetiki Shopping Centre	<p>This has been considered in previous years, however based on investigations we haven't deemed this to be safe due to the proximity to the exit of the roundabout, vehicles reversing safely, and other distractions.</p> <p>The Rifle Range Road parking spaces are on the entry to the roundabout, where vehicle speeds are often slower on the approach to give way.</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>The affected property owners from 227 through to 233 Taharepa Road are all in favour of this proposal.</li> <li>There are two existing pedestrian crossing points across Taharepa Rd to facilitate safe pedestrian movements, at the roundabout and the recently installed pedestrian median refuge at the southern end of the shops.</li> </ul>		
<p>130. Make dedicated spaces for utility/ute parking outside the town centre.</p> <ul style="list-style-type: none"> <li>These big "work" vehicles are dangerous. They have disproportionately more accidents than any other vehicle on the road in NZ.</li> <li>They create blind spots for cyclists and pedestrians.</li> <li>They can't seem to park within the lines marked on the road.</li> <li>Better use of car parks in town / they're way too small for everyone's larger vehicles.</li> </ul>	112 153	<p>When we undertake a new reseal and new carpark marking, we will consider appropriate standards and need for alternative sizes for parking spaces.</p> <p>There are off-street parking areas available for larger vehicles, which we also regularly review.</p>
<b>Taupō - Other</b>		
<p>131. Are you planning new roads to connect Nukuhau, Kinloch and Acacia Bay?</p> <ul style="list-style-type: none"> <li>The population here is growing rapidly.</li> </ul>	145	<p>No new roads are planned to connect these three areas. When large subdivision consents are proposed, teams in Council look at how these will impact traffic and whether improvements are required.</p>
<p>132. Put noise controls on vehicles.</p> <ul style="list-style-type: none"> <li>There is significant noise pollution from vehicles in Taupō town.</li> <li>The boy racers/early gang recruits are on the rise.</li> </ul>	112	<p>Vehicle noise standards and enforcement are managed by central government and the police.</p>
<p>133. Assisting with finance to resurface the roadway that allows users to drive around the Reserve.</p> <ul style="list-style-type: none"> <li>The Waipahihi Botanical Society Inc. (Society) have previously made submissions to Taupō District Council (Council) on this project.</li> <li>It has been positively recognised and supported by past and present Councillors.</li> </ul>	260 (Waipahihi Botanical Society)	<p>Council passed a resolution to allow funding to be provided for resealing the roadway. Officers will work with Waipahihi Botanical Society on planning and delivering this project at the appropriate time.</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>• Council have committed to this project which will require funding within the next eight years.</li> <li>• The road is approximately 1.7km. It is nearly 25 years since the road was last resealed and during the next 7/8 years it will require attention.</li> <li>• At the present time the road is satisfactory for every-day use but some edges are crumbling and parking areas need a permanent surface. (The cost of this project is unknown, however, the Society would appreciate Council negotiating a contract with a reputable roading contractor to complete the task.)</li> <li>• The Society trust the roadway expense has been diarised to take place during the early 2030's.</li> <li>• Waipahihi Botanical Society Inc. await a Taupō District Council positive response to this reminder</li> </ul>		
134. Reduce the speed limit along Lake Tce to 30km out to the sailing centre.	178	Council has no plans to make this change at the present time. However, Council regularly reviews speed limits to ensure they are safe and appropriate for the area and include consultation with the community.
<b>Tūrangi</b>		
135. Proper and regular leaf cleaning of drains and gutters and de-weeding all blocked gutters in Tūrangi.	571	Officers will review our maintenance contracts to ensure this work is done appropriately.
136. Install speed bumps in Te Iwiheke Pl and Puataata Rd.	729 1198 (Tūrangi Rangatahi Hub)	Officers will further investigate these issues.
137. Install pedestrian crossings (electric button stop/go) at: <ul style="list-style-type: none"> <li>• the skatepark road</li> <li>• outside Tuwharetoa FM</li> <li>• I-site to coin save road</li> </ul>	729 1198 (Tūrangi Rangatahi Hub)	Officers will further investigate these issues. However, a signalised crossing is unlikely to be warranted.
138. Widen the footpaths and walkways such as the bridge on the SH 1 that crosses the river walk. <ul style="list-style-type: none"> <li>• This needs to be tidied up and made safe, for example we don't allow workman to work with cars driving past over 30km, then why do we allow the general public,</li> </ul>	962	We continue to have discussions with NZTA on this and have been advised there would need to be a separate bridge as the existing structure is not appropriate. We will continue to advocate on this for the community's behalf.

Submission Point	Submission numbers	Response
<p>often the elderly and families with small children to walk among road traffic that exceed the speed limit of 60kms on broken footpaths that are a trip or fall hazard.</p>		
<p>139. Improvements along Hirangi Road:</p> <ul style="list-style-type: none"> <li>• Improve walkways along Hirangi Road so our children don't have to walk on the roads to go to school.</li> <li>• Install judder bars along Hirangi Road to reduce speeding traffic.</li> <li>• Create a 1 metre pathway along Hirangi Road that loops along state highway 41 or Tokaanu Road, that links onto Puataata Road. This will be a great recreation walk and we can sign post stories from Ngāti Tūrangitukua of various historical sites.</li> <li>• Add lightings to the walkways to improve safety.</li> </ul>	1127	Officers will investigate these issues further. Improvements will be considered against other priorities, within our annual budgets for walking and cycling improvements.
<p>140. The Tūrangī Co-Governance Committee supports the underpass enhancements due to the health and safety of users</p>	1239 (Tūrangī Co-governance)	Feedback has been passed onto the teams.
<b>Mangakino</b>		
<p>141. Extend the pathway from Korari Crescent, along Lake Road to the cemetery in Waipapa Road (1km).</p> <ul style="list-style-type: none"> <li>• Currently, families have to walk either on an often-wet grass verge or on the road to access the cemetery to visit their deceased whanau.</li> <li>• Many elderly find this current trip difficult and especially dangerous if their only transport is a mobility scooter.</li> <li>• This is a hazard</li> </ul>	689 1116 1181	This project is included in the Long-term Plan and there is a project planned for a shared path along Lake Road to connect the Waikato River trails (Year 1 - 2).
<p>142. Install speed bumps along Rangatira Dr and Huamai St to slow down the traffic.</p>	1208	Council officers will investigate this issue.
<p>143. Could the new footpath in Atiamuri be in before summer 2024?</p> <ul style="list-style-type: none"> <li>• I love the plan for the footpath for the top of the lake in Atiamuri Village. It's unsafe as it is at the moment with</li> </ul>	1060	There is potential this work could be done before summer depending on funding approval.

Submission Point	Submission numbers	Response
<p>traffic and pedestrians using the same road. We take our 4 children to the lake swimming or for a walk on the river trail and some people are not considerate of children in the area.</p> <ul style="list-style-type: none"> <li>I have seen the plan for where this proposed footpath will go (linking up with the river trail track) and I love it! It gives us locals peace of mind when we're out enjoying the sun we don't have to worry about what's around the corner. Keep it up team!</li> </ul>		
<p>144. A footpath anywhere in Atiamuri Village is not a necessity.</p> <ul style="list-style-type: none"> <li>A resurface of Moana Ave along the same length of road would be much more beneficial and add safety to the road.</li> </ul>	1402	Officers were responding to residents' requests for safer pedestrian access to the lakefront from Moana Crescent. The boat ramp access road gets congested through the peak periods of summer.
<p>145. Widen and seal Baker Rd (especially the narrow part of the road which bends around the blind corner as you go up the steep incline at the end of the road leading into the farm).</p> <ul style="list-style-type: none"> <li>I have safety concerns for my staff and contractors who use Baker Rd off Tihoi Rd in Whakamaru as their daily commute.</li> <li>It is only wide enough for one vehicle so say you meet the tanker on the corner one party has to reverse down the steep gravel hill until the road becomes safe enough and wide enough to pull over.</li> <li>I feel that it is only a matter of time before we either have an accident or one of the contracting companies refuses to collect our milk or deliver our supplies because of the safety concerns.</li> <li>Lots of trucks use the road. <ul style="list-style-type: none"> <li>We are coming into another calving season which means an increase in truck movements on the road.</li> <li>We have recently put an 'in shed feed system' in which means we will have more truck and trailers using the road.</li> </ul> </li> </ul>	1197 1185 1175	Council officers will investigate this issue.

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>○ We currently have the daily Fonterra milk tanker and daily stock truck which will come to transport calves.</li> <li>○ We also have deliveries and fertiliser trucks which not only spread on our property, but several other neighbouring farmers that use the airstrip to apply their fertiliser.</li> <li>• During summer the road becomes very dusty, and visibility can become an issue with huge dust plumes resulting from the gravel.</li> <li>○ This also creates maintenance issues with the farmhouse that is close to the road.</li> </ul>		
<p>146. Install speed bumps on Rangatira Dr</p> <ul style="list-style-type: none"> <li>• There is a long straight just after you turn the main road. Many cars travel really fast (over 100 km/h)</li> <li>• It is only a matter of time before there's an accident and someone gets seriously hurt.</li> <li>• Speed bumps will prevent speeding and hoons doing burnouts.</li> </ul>	1342	Council officers will investigate and install some traffic counters to see what actual speeds are occurring. We can then forward this information to police and/or identify some remedial measures.
<p>147. Fixed the cobbled paving by the parking area outside the old bank.</p> <ul style="list-style-type: none"> <li>• It is lifting badly and is a trip hazard.</li> </ul>	713	Officers will advise submitter to lodge a service request. If these repairs are needed, they may be included in the existing repairs budget.
<b>Kinloch</b>		
<p>148. The proposed concrete pavement along Whangamata Rd (Kinloch) is not essential.</p> <ul style="list-style-type: none"> <li>• The intersection with Kinloch Road does need safety work and would be good to improve parking at the Whangamata Stream entries for safety.</li> </ul>	342	The project was identified in the Whangamata Road safety strategy and will provide a link to the existing Kinloch Road footpath to the stream and Oakdale Road. It was part of the 2021-31 Long Term Plan. Consultation was recently undertaken on this project.
<p>149. Support Whangamata and Poihipi road improvements</p>	673 1385 (KFT)	Feedback has been passed onto the teams.
<p>150. Undertake parking area improvements at the Kinloch lakefront</p>	342	Council will develop a Reserve/Open Space Plan for Kinloch. Note that not all the parking areas are Council owned land and will involve discussions with other stakeholders.

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>It would enhance the appearance of this area and likely provide some safety benefits.</li> </ul>		
151. Bus Stop Safety: Continued advocacy for safer crossings to protect children and adolescents, supporting proposed crossings on Kinloch Road.	1385 (KFT)	We are proposing two new pedestrian refuge islands along Kinloch Rd and are working with the developer to include another one near the existing bus stop on Kenrigg Road.
<b>Taupō East Rural</b>		
152. I oppose the underpass for access to the bike trail (Wairakei) as we might incur homeless people sleeping there and that would not be good or safe for our younger generation, and it also could mean that they might eventuate into our small community and harass the locals for either money food or even break into our home.	674	Many others in the Wairakei community have asked for this project to proceed.
153. The Taupō East Rural Representative Group would like a Footpath from Wairakei Village to the BP Petrol Station for members of the village to have safe access. <ul style="list-style-type: none"> <li>The Taupō East Rural Representative Group would also like to create a safe crossing method across SH5 to/from Wairakei village to enable residents to access the bike and walking trails, which will add to the 3 health and wellbeing of this community, currently there is no safe way, on bike or foot, to cross the highway</li> </ul>	1332 (Taupō East Rural) 1380 1413 1415	We will work with NZTA to see if we can improve the connection from Wairakei Village to Wairakei Resort and review the streetlighting in the vicinity of the walkway.  We have plans to connect cyclists and pedestrians over the Contact steam bridge and Wairakei Drive into town, it would be good to complete the link to the village.
154. Fix footpaths at Wairakei	1004	Officers will investigate this issue.
155. Better Public Transport services to and from Wairakei Village <ul style="list-style-type: none"> <li>Wairakei Community Group would like the Council to support funding of fit for purpose public transport to and from the Village to the town centre.</li> <li>Currently the bus is not available at appropriate times to for working or for access to recreational activities and shops on the weekends.</li> <li>Equitable access, including timing, is a key factor in uptake and use of public transport.</li> </ul>	1413 1415	Council will work with Waikato Regional Council to see if we can look at reviewing the times of the bus service to Wairakei Village, so it is more frequently used.



Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>As communities struggle with the cost of living and the ability to access choices to reduce CO2 emissions, public transport increasingly provides an alternative option to private vehicle use - but needs to be a suitable times.</li> </ul>		
<p>156. More NZTA funding for Broadlands Rd and Poihipi Rd</p> <ul style="list-style-type: none"> <li>These are de-facto State Highways.</li> </ul> <p>157. Better public Transport to River Rd</p> <ul style="list-style-type: none"> <li>It doesn't have to cost, but Council has a role in Coordination &amp; Lobbying.</li> </ul> <p>158. Improved Local Security &amp; Safety Infrastructure for River Rd</p> <ul style="list-style-type: none"> <li>A street lighting standard needs to be implemented.</li> <li>One or two monitored security camera/s would solve concerns about crime.</li> <li>The proposed footpath for Years 5-6 is declined. <ul style="list-style-type: none"> <li>\$830,000 is an unnecessary and costly investment when correct shaping of berms and stormwater management will suffice.</li> </ul> </li> <li>A 50 km/hr speed limit for the first 550 m of River Rd is critically urgent.</li> <li>All the above will promote safe walking/cycling within the suburb.</li> <li>Rural road intersections need to be adequately marked at night.</li> <li>There is increasing local concern about traffic safety on Broadlands Rd.</li> </ul>	1273 (River Road Residents Collective)	<p>NZTA only provides up to 51% of funding for these roads, just like any other Council road.</p> <p>Council has a transport strategy which provides direction to staff, and includes public transport.</p> <p>There is a streetlighting standard which Council use and have allocated some funding for infill lighting where levels are not met.</p> <p>We will be reviewing speed limits in the district once the draft Setting of Speed Limit Rule 2024 has been adopted by Central Government. We can look at including River Road in this review.</p>
<p>159. Install good lighting to improve overall safety in River Rd.</p> <ul style="list-style-type: none"> <li>On the road in general – currently we often have to wait months after a streetlight is reported as not working before something is done, this just would not happen in the urban area.</li> </ul>	736	<p>The LED flag light at Broadlands Road/ River Road is programmed to be replaced by a high-pressure Sodium light which will be more visible sideways, while still offering compliant illumination. This is programmed before the end of July 2024.</p> <p>Where we become aware of broken streetlights we direct contractors to repair them as fast as reasonably possible.</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>• Broadlands Rd intersection – the current lighting is totally insufficient and presents a significant danger to traffic. <ul style="list-style-type: none"> <li>○ This is a rural area which is in heavy fog much of the winter, the intersection beyond River Rd is much more visible despite being further away.</li> </ul> </li> </ul> <p>160. Install Judder Bar/s in River Rd</p> <ul style="list-style-type: none"> <li>• Speeding traffic presents a danger, especially to the children on the street.</li> <li>• During the summer, farming contractors with tractors/trailers/haymaking gear etc tend to speed as does some of the regular traffic.</li> <li>• The speed limit is often ignored; however, the use of judder bar/s may be an effective option.</li> </ul> <p>161. Concrete Access from River Rd to Property Boundaries.</p> <ul style="list-style-type: none"> <li>• This is general expectation in residential areas – why not River Road?</li> </ul>		<p>If any new houses are built or crossings replaced, they are expected to be either seal or concrete.</p> <p>We will be reviewing speed limits in the district once the draft Setting of Speed Limit Rule 2024 has been adopted by Central Government. We can look at including River Road in this review.</p>
<b>Omori/Kuratau/Pukawa</b>		
<p>162. Better Street / Roads maintenance and tar seal resurfacing to Omori and Kuratau area.</p>	64	We have a new road maintenance contractor starting in August 2024 who will look at these.
<p>163. Fix the road surface near the Omori boat ramp.</p>	203	Council officers will investigate this issue. Note that not all the roads in this area are Council's assets or responsibility.
<p>164. More investment in safety in the area (Western bays), roading etc</p>	100	We have an accessibility project in the Long Term Plan which will provide safety for pedestrians, while continuing to review the roading concerns through our road maintenance contractor, road safety audits, and crash analysis (Year 1-7).
<p>165. Repair the stairs between Hinekapi Tce and Tūrangitukua Tce (Whareroa)</p> <ul style="list-style-type: none"> <li>• Maintenance has been deferred for the last 12 years to the point where they may need a complete replacement.</li> </ul>	639 (Whareroa residents)	Council officers are undertaking maintenance to address any current safety issues and have engaged a specialised contractor to advise on a replacement alternative that will meet the current Tracks and Structures standards.

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>Programmed maintenance every two years or so would extend the life of the stairs.</li> </ul>		
<p>166. Fix damaged footpaths in Whareroa</p> <ul style="list-style-type: none"> <li>There are trip hazards where footpaths have been damaged, have sunk, or have risen.</li> <li>Attempted remedies by grinding down hazards and making with yellow paint are as bad as the original problem.</li> </ul>	639 (Whareroa residents)	This will be investigated by Council officers.
<b>Eastern bays</b>		
<p>167. Put a 30km/h speed limit on Waitetoko Rd – No Exit Road</p> <ul style="list-style-type: none"> <li>Excessive speed by non-residents is of real concern.</li> <li>This is a safety issue for residents, and their children, who are often playing on sections adjacent to the road.</li> <li>There is no speed restriction on this short No Exit Road.</li> </ul> <p>This street is quiet most of the year. At holiday weekends and</p> <ul style="list-style-type: none"> <li>over the summer, it is a busy street. <ul style="list-style-type: none"> <li>Many vehicles/boats etc. are parked on the road which makes access and visibility difficult.</li> <li>There are many children around.</li> <li>Vehicles, including buses and campervans, use this road seeking access to the lake.</li> <li>Larger vehicles have trouble turning around. Once turned around – the mission of most vehicles seems to be to get back to SH 1 as fast as possible.</li> </ul> </li> </ul>	257	We will be reviewing speed limits in the district once the draft Setting of Speed Limit Rule 2024 has been adopted by Central Government. We can look at including Waitetoko Road in this review.
<p>168. Maintenance and upgrades for Waitapu Rd (Motutere point)</p> <ul style="list-style-type: none"> <li>There has been no investment or maintenance of this road for many years</li> <li>Waitapu Rd is short so these improvements would not be expensive.</li> </ul>	1363	<p>Waitapu Road is a public road. We have a new road maintenance contractor starting in August 2024, who can look at the condition of the road and possible timings of a reseal.</p> <p>Streetlights are not installed for security of property but for the safety of road users including pedestrians, however we will check the existing lighting in the road.</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>• The street lighting at Waitapu Road is woefully inadequate <ul style="list-style-type: none"> <li>○ Criminals often take advantage. For example, abandoning stolen cars and escaping through the neighbouring properties.</li> <li>○ The installation of street lighting would be an effective deterrent and a welcome enhancement to the overall liveability of the street.</li> </ul> </li> <li>• There is no stormwater drainage or curbing along the roadside and rainwater is simply left to run off into the surrounding properties.</li> <li>• Waitapu Rd has not been resurfaced in years. <ul style="list-style-type: none"> <li>○ Resealing would also enhance rainwater management.</li> </ul> </li> </ul>		

## WASTEWATER

Submission Point	Submission numbers	Response
<b>General / district wide</b>		
169. Build a furnace to burn all wastewater and waste products.		<p>Council has a reliable disposal option for wastewater solids, which is reused via worm farming and sees no reason to investigate a furnace for wastewater solids.</p> <p>Council is always looking at ways of dealing with solid waste, however our primary objective is supporting a circular economy rather than linear processes like waste to power.</p>
170. Repair the old, damaged pipes and provide adequate staffing at wastewater sites.	585	We are investing in condition assessments and renewals when required.
<b>Taupō</b>		
171. Connecting the Public Toilets within the Reserve to the Council Sewerage System	260 (Waipahihi Botanical Society)	<p>Council is reinstating this project with an estimated cost of \$260,000 and programmed for Year 2.</p> <p>This project was in the 2021 Long-term Plan, but dropped from the last Annual Plan due to uncertainty over ownership of the Botanical</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>The Waipahihi Botanical Society Inc. (Society) have previously made submissions to Taupō District Council (Council) on this project.</li> <li>It has been positively recognised and supported by past and present Councillors.</li> <li>Council have committed to this project which will require funding within the next eight years.</li> <li>This is a priority issue and draft plans to make the connection have been completed awaiting final funding approval.</li> <li>Council have already paid to have the toilets unblocked this past summer after an effluent overflow was noted - a health hazard to all users of the reserve.</li> <li>Council agree the sewerage connection is a priority and indicated a completion date during 2023.</li> <li>Waipahihi Botanical Society Inc. await a Taupō District Council positive response to this reminder</li> </ul>		Gardens toilet and who was liable for rates once connected. This issue has been resolved and the toilet block is confirmed to be owned by Council.
<p>172. Fixed the sewage issues at the gully between Richmond Heights and the new retirement village at Kokomea</p> <ul style="list-style-type: none"> <li>The sewage system gets overloaded in summer and the smell from the lines is quite off-putting for those living near the gully.</li> </ul>	786	An upgrade of the system is under construction as part of the Southern Trunk Sewer upgrade project. This includes new odour treatment devices located at the end of Kara Place near the gully. This project is expected to be completed by the end of 2024.
<p>173. Support the allocation of funds to connect Acacia Bay Wastewater Treatment Plant to town and to remove the wastewater disposal at Acacia Bay however this project needs to consider growth within this catchment accordingly.</p>	1086	Connection of Acacia Bay to the Taupō network is planned for year 4 of the Long-term Plan. Full connection of Acacia Bay to enable decommissioning of the Acacia Bay WWTP will likely be a second stage, once the capacity constraint at the Control Gate Bridge is resolved.
<p>174. Address the odour issue at the Taupō Wastewater treatment plant.</p> <ul style="list-style-type: none"> <li>Funding and consideration for a relocation or at least a significant upgrade of the existing wastewater treatment plant.</li> <li>The odour issues have becoming increasingly more frequent and severe as the town grows, impacting many properties in the area.</li> </ul>	986 1206	<p>We acknowledge that odour from the plant has been more of an issue recently and that the location of the wastewater treatment facility is not ideal as it is near urban environments.</p> <p>We have investigated the source and causes of odour at the plant and have identified operational improvements that are being made to address the odour issues. The causes of issues are likely a combination of growing communities and also operational challenges.</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>• We know officers have been looking into the issue – but a fix is needed.</li> <li>• The plant is old and the Council is currently not complying with the WRC resource consent relating to the containment of odour.</li> <li>• The funding allocated in the LTP relates mainly to upgrading and extension of the wastewater drainage network to cope with the predicted increase in volume of waste – not fixing the problems at the old and under resourced plant.</li> <li>• Action is needed now, the problem will only get worse with continued growth of the town.</li> <li>• Prioritise funding to address the performance and odour issues with the Ricket Street effluent treatment plant. It is obvious that the pace of development and the additional housing has far outstripped the capacity of the effluent treatment works; this is exacerbated by large events such as Iron man and V8 races.</li> </ul> <p>175. A more robust oversight of the performance of outside contractors to ensure they are meeting their contractual obligations.</p> <ul style="list-style-type: none"> <li>• When we first complained of the odour issue last October we were advised that at the time sludge from outlying areas was being transported by truck. That was to change in January. The sludge was to be trucked direct to a site on the peripheral of the township. The trucks are still coming in 6 months later.</li> </ul> <p>176. The Council investigates and sets up a better complaints/data collection system making it more user friendly.</p> <ul style="list-style-type: none"> <li>• We have been providing data relating to time and extent of odours, which officers say has been very helpful in identifying issues at plant.</li> <li>• We have also been advised that the Council receives very few complaints about odours. But the existing complaint system is very cumbersome and definitely not user friendly to the extent that people don't use it.</li> <li>• Real complaints are good information for Council providing data that can assist them in rectifying any issues they may have.</li> </ul>		<p>Relocation of the Wastewater Treatment Plant is possible though it has not been investigated as the cost is very high and likely prohibitive.</p> <p>Council has budgeted for the following amounts to deal with odour from the plant:</p> <p>Year 4; \$250,000</p> <p>Year 5: \$1,250,000</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>We are aware that Timaru DC and their regional Council have developed a phone app (we think its called Stinky) that makes the complaint process very simple.</li> </ul>		
<p>177. Acacia Views are supportive of the wastewater and transport projects within Taupō North, Acacia Bay and Mapara Catchment, specifically:</p> <ul style="list-style-type: none"> <li>the Mapara Water Scheme Capacity upgrade</li> <li>Acacia Bay Wastewater Connection to Taupō</li> <li>Acacia Bay WW Tank 2</li> <li>Control Gates Bridge Siphon</li> <li>Northern Wastewater Solution</li> <li>The Second Bridge Crossing projects.</li> </ul> <p>Acacia Views partially supports the costs involved with these projects but would encourage Council to explore all funding opportunities to reduce the payable contributions. As these areas continue to grow, improved infrastructure should be encouraged to enable development opportunities whilst relieving some of the existing demand pressures.</p>	1391	Council ensures that developer contributions fund the growth requirements for any planned infrastructure.
<p>178. Is the current treatment / pumping station on the banks of the Waikato River a major environmental spill risk?</p>	377	Relocation of the Taupō wastewater treatment plant has not been considered in any detail. The cost (likely \$100 million) is very high and likely to be prohibitive.
<b>Tūrangi</b>		
<p>179. Focus on eliminating the entry of stormwater into the wastewater system.</p>	671	Council agrees that reducing stormwater entering the wastewater network is important. Council has included an inflow and infiltration project in the Long-term Plan specifically to target this issue.
<b>Kinloch</b>		
<p>180. Plan for disposal of additional greywater from wastewater treatment plant upgrade.</p>	673	A subsurface irrigation system has been installed to receive the majority of wastewater discharges. A rapid infiltration trench is also available as a supplementary system in high flow periods if needed. We will keep an eye on forecast volumes and plan for additional irrigation areas if required.
<b>Eastern bays</b>		

Submission Point	Submission numbers	Response
<p>181. Address houses by the lake which are not connected to Council wastewater systems.</p> <ul style="list-style-type: none"> <li>• In particular, concerns about the houses grouped at a lakeside point about a kilometre South of Hatepe. Are they all connected to a sewerage system and if not why not?</li> </ul>	629	<p>On the eastern side of Lake Taupō, Council operates wastewater treatment plants at Motuoapa and Motutere Campground and is in the process of reticulating Motutere Point. All other communities in the area rely on septic tank systems.</p> <p>In 2022 we investigated options to provide wastewater services to the approximately 380 houses in the Tauranga-Taupō area and the 130 houses in the Hatepe area. This is not currently planned. The cost to provide wastewater services to these areas will be very high (estimated to be in the order of \$20 million).</p>
<b>Omori/Kuratau/Pukawa</b>		
<p>182. Provide funding and support to remove the now redundant wastewater settling pond from our small settlement.</p> <ul style="list-style-type: none"> <li>• It's no longer needed and is a potential health and safety risk to the residents.</li> <li>• Work with DOC and us (Pukawa Wildlife Management Trust) to design a remediation plan for this site. <ul style="list-style-type: none"> <li>○ We have worked for many years with DOC to improve the fauna and flora of the southern shores.</li> </ul> </li> <li>• We understand the DOC support scoping this project and the PWMT can offer some funding through local donations, along with volunteers to do much of the manual work.</li> <li>• (map attached to submission)</li> <li>• The level of this pond is supposedly monitored. However, we had a situation last year when the pond was close to overflowing because a worker had switched the pump off. <ul style="list-style-type: none"> <li>○ It was 'pure chance' that this was noticed and Council were informed before the pond overflowed.</li> </ul> </li> <li>• At the time this pond was installed, there was an agreement that if/when, the pond was no longer needed the pond area would be reinstated to its original state. The time has come (or indeed has passed) for this area to be reinstated to its original state of 'native bush.'</li> </ul>	<p>980 (Pukawa Wildlife Management Trust) 1120 1337 (Pukawa Property Owners Association)</p>	<p>Funding for remediation of the Pukawa Pond is planned for 2026 – 2027. With \$640,000 provided.</p>



Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>The PPOA would be more than willing to help with the replanting, through labour and funding of new plants</li> </ul>		

## WATER

Submission Point	Submission numbers	Response
<b>General / district wide</b>		
183. Water should be metered and user pays <ul style="list-style-type: none"> <li>In line with recommendations from the New Zealand Infrastructure Commission.</li> <li>User pays would incentivise responsible use, reducing the need for capital projects and improving environment outcomes.</li> <li>User pays works well with water (as Auckland has found out).</li> </ul>	234 678 1138 1067 1096	Council will be installing meters over the coming years to monitor water loss.
184. Service request response times need to be better.	369	Feedback has been passed onto the team
185. Encourage private residential owners to install water tanks to capture rainwater from the roof for use in the garden. <ul style="list-style-type: none"> <li>Council could make a bulk order, negotiate a discount, and on sell to locals wishing to put in a tank</li> <li>Other Councils do this (Wellington, Porirua).</li> </ul>	830 1057	This is not a priority for Council at this time, however the water asset management team has said this is a potential option that could be explored in the future.
186. Stop fluoridating the water and cancel any upgrades to water treatment plants for fluoridation <ul style="list-style-type: none"> <li>a US study recently released shows it reduced IQ in children</li> </ul>	455 1169	The Health (Fluoridation of Drinking Water) Amendment Act 2021 shifted the decision-making authority on community water fluoridation from local authorities to the Director-General of Health on the basis that it is a health-based decision. The Director General of Health can instruct a Council to add fluoride to the water supply, and the Council must take all practicable steps to ensure that the specified level of fluoride is present in the water. Under the Bill, there are fines up to \$200,000 for committing an offence i.e. not adding fluoride when you have been instructed.
<b>Tūrangi</b>		

Submission Point	Submission numbers	Response
<p>187. Remove the old asbestos cement pipes from Tokaanu.</p> <ul style="list-style-type: none"> <li>• Council plans to abandon the old asbestos contaminated pipes in the ground at their present location, having been replaced by new plastic pipes.</li> <li>• Ngati Kurauia believe that Council has failed to take the necessary steps to assess and mitigate a potentially significant environmental and well-being risk within its District.</li> <li>• No earnest attempt has been made to consult with Ngati Kurauia on this matter despite previous meetings with Council on the importance of maintaining consultation.</li> <li>• Ngati Kurauia have substantial concerns in respect of social, cultural, historical and environmental impacts from abandoning AC pipes in this location. <ul style="list-style-type: none"> <li>○ The water pipeline is adjacent to and closely aligns with the Tokaanu Stream, the traditional and sacred waters of Ngati Kurauia that flow from our ancestral Kuia (Pihanga) and directly into Taupō Nui a Tia – the ancestral taonga of Ngati Tuwharetoa.</li> <li>○ Ensuring the pristine quality of these waters is an inherent and absolute obligation on Ngati Kurauia who have occupied this `takiwa` for scores of generations.</li> </ul> </li> <li>• Recent global evidence suggests that it would be sensible to adopt a cautionary approach to asbestos contamination.</li> <li>• Our primary concern is that, over the next decades, asbestos fibres will be released into the land, airways and waterways. This scenario will be exacerbated by many factors including: <ul style="list-style-type: none"> <li>○ the alignment of the AC pipeline along the principle roading system of the Tokaanu Township. This</li> </ul> </li> </ul>	<p>1346 (Ngati Kurauia (Tokaanu))</p>	<p>Council has hundreds of kilometres of pipes around the district that help us deliver clean and healthy drinking water, and remove waste from the places we live, work and play. In the past, asbestos was used in building materials, including in water, wastewater and stormwater pipes that are under the ground. Asbestos is generally safe as long as it is undisturbed.</p> <p>Some of our water, wastewater and stormwater pipes are being renewed, where new plastic (PE, PVC) or steel (concrete lined steel, ductile iron) pipes are put into the ground and the old asbestos pipes are no longer being used.</p> <p>The best practice, and the safest thing to do for the community, environment and the contractors completing the work with these decommissioned pipes is to adhere to best practice and leave the pipes underground.</p> <p>We acknowledge the concerns about the environmental impacts and factors (page 2, paragraph 3) that may exacerbate the release of asbestos fibres into the land, and waterways. We will engage an external consultant to assess the impact of these factors and organise a face-to-face meeting with the hapū to discuss this matter.</p>

Submission Point	Submission numbers	Response
<p>exposes the pipeline to constant vibration and risk of premature cracking and decay.</p> <ul style="list-style-type: none"> <li>○ Tokaanu is located in the vicinity of constant volcanic activity (experiencing clusters of volcanic swarms from various closely located centres) that further weaken and expose the aging pipes to fracture and deterioration.</li> <li>○ Tokaanu township is situated on a high-water table (exposure to constant water further hastens pipe deterioration)</li> <li>○ Tokaanu township is located on an active geothermal resource containing highly erosive elements that hasten pipe deterioration.</li> </ul> <ul style="list-style-type: none"> <li>● Ngati Kurauia note the lack of conclusive clinical evidence for identifying a 'safe' threshold of asbestos fibres in drinking water, however, we have agreed to err on the side of caution and not expose the waterways in our takiwa to the prospect of asbestos fibre contamination that will certainly be presented if the AC pipes are abandoned and remain for an indefinite period to erode in our whenua. We do not accept this scenario that people and the taiao should be exposed to the risk of release to asbestos carcinogens.</li> <li>● Ngati Kurauia are concerned that Council has failed to have particular regard to the significant risks of abandoning asbestos infused AC water pipes that will, over a relatively short time period in our known history and tradition, break-down and release carcinogens that will put at high risk the well-being of Ngati Kurauia, the Tokaanu community, Ngati Tuwharetoa, the general public and to the taiao (including whenua, future air quality and waters the Tokaanu and Lake Taupō catchments).</li> </ul>		

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>Ngati Kurauia believe that its request to Council is consistent with the vision, objectives, values and desired outcomes as recorded in Te Kaupapa Kaitiaki, the high-level plan for the Taupō Catchment that was approved by Te Kopu a Kanapanapa in 2022. We request, therefore that Taupō District Council “recognise and provide for the vision, objectives, values and desired outcomes” within Te Kaupapa Kaitiaki when preparing and carrying out plans and policies. Ngati Kurauia request also that provision be made to enable these steps to be taken by Council ensuring that it will “have particular regard to these matters when preparing and approving its Annual and Long-term Plan” in accordance with the provisions of Te Kopu a Kanapanapa (Ngati Tuwharetoa Settlement Act 2018).</li> <li>Please note that Ngati Kurauia welcomes further constructive discussion on this matter with Taupō District Council and consider this topic to be a significant item for discussion under the Long-term Plan Project List – 2024-2034.</li> </ul>		
<b>Taupō</b>		
<p>188. I support the allocation of funds for upgrades to the Mapara Water Supply Scheme</p> <ul style="list-style-type: none"> <li>Over the last couple of years significant growth has continued to occur within the Acacia Bay/Mapara Area and as such the demand for reticulated water has peaked. To ensure continuity of supply and future growth can continue, it is paramount that water capacity is increased to support ongoing growth opportunities while ensuring adequate water infrastructure is provided for the existing community.</li> <li>It will encourage continued growth opportunities while addressing existing demand, access and capacity issues</li> </ul>	1086 1092	Feedback has been passed to the waters team.

Submission Point	Submission numbers	Response
within this area of the District. Improvements to transport and water infrastructure will be hugely beneficial for the community and helps promote the continued growth of the District.		
<b>East Taupō Rural</b>		
189. Better information on River Rd water system <ul style="list-style-type: none"> <li>There are significant gaps in local understanding of the River Rd potable water system rights, set-up, ownership, capex &amp; opex.</li> </ul>	1273 (River Road Residents Collective)	Like all Taupō District Council water supplies, the River Road water supply assets are owned by Council with capex and opex costs funded from water rates. We are happy to answer any more specific questions you may have.
<b>Omori/Kuratau/Pukawa/Whareroa</b>		
190. Improve water quality - no more geosim	713	The new water treatment facility planned for within the Long-term Plan will have the ability to reduce taste and odour compounds including geosmin.
Water Supply & Maintenance - It was a surprise to the community when pegs suddenly appeared on our reserve for a UV plant. Why wasn't the community consulted? Contractors have 2 days to respond to leaks, how much water is lost over that period? 191. Council a few years ago put in telemetry at our water shed it appears to not be working is this the case?	639 (Whareroa residents)	Feedback passed onto the team to follow up.
<b>Eastern Bays</b>		
192. The Trust Board: <ul style="list-style-type: none"> <li>a. queries the 2032 timeframe for upgrading drinking water supply at Motutere; and</li> <li>b. remains concerned that a number of vulnerable Māori communities are not included in the list of drinking water supply upgrades (e.g. Motutere point etc).</li> </ul>	1348 (TMTB) 1360 (Taupō Lakes and Waterways)	The Motutere Point water supply is currently being upgraded with funding made available in the 2023/24 year. This upgrade will ensure bacteria and protozoa treatment. A future project is needed to enable arsenic removal. Timing of this project has been pushed to 2032 due to the uncertainty around the campground operations and the significant expenditure involved.
193. Top concern for me is levels of arsenic in drinking water in Motuoapa. Not acceptable. The upgrade to the supply needs to be a priority.	1409 1415	The upgrade project is underway, with additional funding included in years 1 and 2 of the Long-term Plan.

## STORMWATER

Submission Point	Submission numbers	Response
<b>General / district wide</b>		
194. Improved stormwater filtering <ul style="list-style-type: none"> <li>It is sad to see road oil, cigarette butt's entering the lake.</li> <li>less expensive than cleaning up the lake.</li> </ul>	179	Council has an ongoing programme to install stormwater treatment devices onto its discharges and catchpit devices. An expanded education is also planned.
195. The Trust Board supports the programme of work to improve the quality of stormwater that is discharged from the Taupō District stormwater network. <ul style="list-style-type: none"> <li>As the upgrades are limited to the installation of "enviropods", primarily to screen out solids, the Trust Board considers this to be a first step towards improving the quality of stormwater discharges. Further upgrades will be required to continually achieve improvements over time.</li> </ul>	1348 (TMTB)	The current programme includes installation of treatment devices onto Council discharges to the lake as well as catchpit devices. It is expected that this programme will be expanded following renewal of existing discharge consents.
196. Support improving the quality of stormwater entering Lake Taupō.	673	Council has an ongoing programme of installing treatment devices onto discharges into the lake.
<b>Kinloch</b>		
197. Council should look to contain its nutrient run off through the stormwater drains that historically have been placed into the Kinloch Marina. <ul style="list-style-type: none"> <li>This causes silt build up, enhances weed growth and it poor environmentally.</li> </ul>	654	From the studies undertaken at this location, the greatest nutrient load is from ground water. Council has a programme in place to install stormwater treatment devices on its discharges and Kinloch is included.
<b>Taupō East Rural</b>		
198. Stormwater improvements for River Rd <ul style="list-style-type: none"> <li>Scant local stormwater management and no future budgeted items are observed in the LTP for this.</li> </ul>	1273 (River Road Residents Collective)	The stormwater asset management team are unaware of any issues in this area. When specific issues get raised through the service request system, we work with the residents to help address the problems through existing maintenance budgets.
<b>Tūrangi</b>		
199. Upgrade the Tūrangi stormwater system	949	Condition and performance of the stormwater network in Tūrangi has been assessed in the last few years and upgrade works identified. We will be looking at: Tūrangi stormwater flood mitigation (State Highway 1),

Submission Point	Submission numbers	Response
		Puataata Road stormwater improvement device and additional down stream defenders.
200. Ngāti Tūrangitukua seeks the relocation of the Tūrangī Stormwater system away from the Hirangi Stream.	1399 (Tūrangitukua Trust)	Council recognises the aspirations to improve the quality of the Hirangi Stream and remove all stormwater discharges. We will continue to work with Tūrangitukua towards this long-term objective, however over the life of this Long-term Plan we expect to continue to need to discharge stormwater into the stream. We need to make sure that our stormwater discharges are managed well and have installed a water treatment device to help with this with a second to be installed this financial year.

## LOCAL WATER DONE WELL

Submission Point	Submission numbers	Officer Response
<p>201. The Trust Board needs to be actively engaged by Council on implementation of the Local Water Done Well policy reforms, in particular:</p> <ul style="list-style-type: none"> <li>• a. how the hierarchy of obligations in the NPS-FM 2020 can be incorporated into the new operating model;</li> <li>• b. operationalisation of any new class of Council Controlled Organisation (or similar entity) to deliver drinking water and manage stormwater and wastewater;</li> <li>• c. any transfer of existing functions, services and assets held by the Council to the new class of Council Controlled Organisation (or similar entity) including: <ul style="list-style-type: none"> <li>○ i. existing infrastructural assets located on the bed of Taupō Waters;</li> <li>○ ii. existing permits held under the RMA to take water and discharge contaminants to land or water;</li> <li>○ iii. delivery of drinking water, wastewater and stormwater more generally as an outcome of the Local Water Done Well policy reforms; and</li> </ul> </li> </ul>	1348 (TMTB)	Council will continue to work with our partners if we are required to provide a water services delivery plan through legislation.

<ul style="list-style-type: none"> <li>d. future proofing the location of replacement infrastructure to minimise the risk (of failure) to waterbodies.</li> </ul>		
<p>202. Ngati Tahu-Ngati Whaoa expect consultation with Council on any amalgamation of water services prior to any agreements being finalised, as per our settlement processes.</p> <ul style="list-style-type: none"> <li>The Runanga is aware of discussions between other Councils and Council for potential future management of water services.</li> <li>Amalgamation with other Councils may affect the iwi's relationship with the Waikato River and its tributaries</li> <li>Communication is paramount and we value our open and transparent relationship with no surprises.</li> </ul>	1202 (On behalf of Ngati Tahu-Ngati Whaoa Runanga Trust)	Council will continue to work with our partners if we are required to provide a water services delivery plan through legislation.

## PARKS AND RESERVES

Submission Point	Submission numbers	Response
<b>General / district wide</b>		
<p>203. Policy / enforce no cars on reserves (esp. Taharepa/Ngauruhoe St reserve)</p> <ul style="list-style-type: none"> <li>The Taharepa/Ngauruhoe St reserve and is constantly being dug up by cars.</li> <li>Rubbish is always left behind - especially vaping cylinders and take away rubbish plus human excrement.</li> <li>Bigger signage and more police patrols of the area are needed.</li> <li>Instal the small post and chain fence that you took down from Lake Tce when you did that public space up with a wooden fence. <ul style="list-style-type: none"> <li>This would stop cars without being an eyesore.</li> </ul> </li> </ul>	600 678	<p>Public Spaces Bylaw and the Reserve Act supports restricting vehicles on reserves.</p> <p>There is a funding line in the Long-term Plan for reserve security to support the Bylaw.</p> <p>The Parks team will look at the potential to barrier fence the reserve or more planting under existing trees where vehicles are parking.</p>



Submission Point	Submission numbers	Response
<p>204. Support community groups like Greening Taupō plant native trees, restore natural habitats, and increase biodiversity through predator control</p> <ul style="list-style-type: none"> <li>• These are essential for maintaining the health and beauty of our local environment.</li> <li>• These efforts benefit all residents and future generations, ensuring a sustainable and vibrant community.</li> <li>• These groups bring dedication, expertise, and extensive community reach, allowing us to achieve shared goals more effectively and efficiently. However, the Council must have the ability to provide staff and support to bolster these efforts and ensure their success.</li> </ul>	1374 (Greening Taupō)	<p>Greening Taupō has previously been a recipient of a partnership grant to fund a co-ordinator, but this agreement ended at the end of the 2023/24 financial year. Greening Taupō's recent strategic document aligns with the parks team priorities to ecologically enhance gully systems throughout the Taupō area.</p> <p>A line in Long-term Plan provides additional funding for this.</p> <p>Opportunity for Council to continue to partner with Greening Taupo in terms of aligning priorities and workplans, and Greening Taupo will no doubt be interested in applying for funding through our community grants process as they have previously done.</p>
<p>205. Easy care / low maintenance gardens</p> <ul style="list-style-type: none"> <li>• Perennials, instead of seasonal replanting</li> <li>• Water features and kids water, where excess water goes into the garden.</li> </ul>	109	<p>Annuals have generally been phased out and native grasses and species that reflect Taupō's location in the Central North Island planted. Planting natives will reduce the water usage and need for irrigation.</p>
<p>206. Parks and reserves aren't maintained anyway so why add more funding.</p> <ul style="list-style-type: none"> <li>• The reserve around our areas are seldom mowed, and when they are (every 2 to 3 months) they are not fully mowed.</li> <li>• Park management has deteriorated</li> </ul>	4      389      1211	<p>Our team works hard to keep our public open spaces looking great so the community can enjoy them. It's a big job and there is a lot to look after. We have systems to help us prioritise maintenance in high use areas, which can be particularly challenging over the spring months where grass growth is strong.</p> <p>At this point we don't anticipate changing our levels of service related to mowing and general gardening work that we do. However, where people raise specific issues through the service request system we will continue to work with the community.</p>
<p>207. Public trees on streets should be trimmed so as not to cause damage in strong winds or stormy weather.</p> <ul style="list-style-type: none"> <li>• Trees should not be protected if Councils don't keep them in check.</li> </ul>	677	<p>We are proud of our street trees and the way that they contribute to the beauty and biodiversity of our towns. It's a big job, but we do have an ongoing programme of maintaining these street trees throughout the urban areas. Where members off the public raise issues with a specific street tree through the service request system, we work with them to understand the issues and take the appropriate maintenance action.</p>

Submission Point	Submission numbers	Response
208. Update the Taupō water feature to have a gutter guard on the end of the down pipe, and different lights on the water feature.	10	At this stage, we don't have plans to update the water feature as we focus on the essentials we need to stay on top of. Where we identify that our facilities need some repair, we will include it in our maintenance programme.
209. Get that eyeball clock tower to chime the Westminster chime and the two faces to the correct time.	10	Investigations for repair work have been undertaken. Funding is not currently available but will be sort through the next annual plan process.
210. More rubbish bins and seating in parks <ul style="list-style-type: none"> <li>• Seating for the elderly.</li> </ul>	984	<p>Our approach to managing the waste that people have when they are enjoying our public open spaces is to encourage them to 'pack in and pack out'. We recognise that having lots of public rubbish bins is convenient for people, however it comes at a cost and can be more effectively managed by getting people to take their waste home, where recycling is easier. This supports our waste minimisation strategy.</p> <p>When we renew our playgrounds, or existing seating in our parks, we assess what the new needs are and build them into our renewal programme.</p>
211. Don't remove public rubbish bins from local reserves and parks.	682.	we encourage a 'pack in, pack out' approach to litter management on parks to support waste minimisation strategies.
212. More fully fenced areas where dogs can run free with no joggers, bikes, etc. <ul style="list-style-type: none"> <li>• We have a reactive dog who we rescued, so we are very limited for walking areas.</li> <li>• The paddock opposite the dog club is fantastic. Another area like the paddock would be great</li> <li>• We don't need much just space to let our dogs be dogs and keep them and people safe.</li> <li>• Maybe there is already an area that can be used for this, until it is purposed for something else.</li> <li>• Fully fenced so the dog cannot get out and to make sure humans know it's a dog area.</li> </ul>	92	An additional dog space has been designated as part of the dog bylaw down County Road (Spa Park), commencing around 2028.
213. More rubbish bins around playgrounds and walking paths <ul style="list-style-type: none"> <li>• plus doggy Bins with the bags on a pole beside them</li> </ul>	137    1001	Council supports the 'pack in, pack out' philosophy outside areas that don't generate rubbish; when you go to a space with your own litter the philosophy is to take it home.

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>extra bin clearing required on public holidays, as the poor rubbish guys have got a large mess to clean up</li> </ul>		
<p>214. Plant more trees, secure room for parks in the new developments.</p> <ul style="list-style-type: none"> <li>Look at the Acacia Bay Road its a few km straight line with no trees. This town needs more trees more parks.</li> </ul>	145	<p>New subdivisions processes involve all relevant staff working together to ensure that the right amount of reserve space is provided.</p> <p>There may be opportunity of planting at this site, however there are some limitations with the powerlines.</p>
<p>215. Analyse the area and frequency of mowing of parks with the objective of:</p> <ul style="list-style-type: none"> <li>decreasing carbon emissions</li> <li>increasing stormwater retention <ul style="list-style-type: none"> <li>there is higher runoff from mown grass compared to treed spaces - especially in Taupō where grassed areas are vulnerable to hydrophobicity - with high runoff in summer thunderstorms</li> </ul> </li> <li>increasing native biodiversity and increasing / supporting biodiversity <ul style="list-style-type: none"> <li>by investing in more trees that will help supress grass growth and shelter people from UV and heat in summer.</li> </ul> </li> </ul>	187	<p>Agree. Where possible leaving, and retaining, vegetation in areas such as gullies to assist with water retention.</p>
<p>216. Less "beautification" with little value to ratepayers (e.g. expensive artwork that attracts a couple hundred more people per year to take one photo). Rather continue natural "beautification" of replanting natives to create more corridors for native species and improve overall living quality.</p>	73	<p>Council supports enhancing natural areas and creating appropriate spaces for enjoyment of art.</p> <p>Planting budget has been increased to ensure Council can activate these spaces for enjoyment and resilience.</p>
<p>217. Undertake a programme of control and removal of pest plants.</p> <ul style="list-style-type: none"> <li>There is nothing in the plan on pest plants.</li> <li>Pest plants are taking over Taupō especially wild cherry trees.</li> </ul>	360	<p>This is an ongoing focus of Council, with the current focus on areas where pest plants are impacting the integrity of soils and stability.</p> <p>Some weeds species can assist with soil stability, and these are therefore retained.</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>There needs to be a sustained ongoing program to control these and to enforce removal of these from private land.</li> </ul>		
218. Dog litter bags must be available across the district. If dog poo is left lying around fine the people walking dogs	683	Dog litter bags are provided at major off-lead dog areas, elsewhere it is the responsibility of the owner to bring a bag to remove their dog's waste.
219. Now is the time to be seriously considering large scale central city parks. (farm-parks, domains/etc) that make large cities liveable. <ul style="list-style-type: none"> <li>If this is not considered, there will be no possibility to purchase land for parks akin to Auckland's domain.</li> </ul>	1143	Taupō is not as densely populated as large cities like Auckland. Focus for passive recreation is more around the lake and its adjoining reserves. A line is in Long-term Plan to extend the Great Lake pathway and develop Wharewaka reserves provides for this.
220. Sport Waikato support renewal of playgrounds and shade improvements.	1165	Feedback has been passed onto the parks team.
221. Allocate new Project Watershed funding to enable the Council to address known lakeshore erosion problems through the design and construction, or replacement of existing, lakeshore protection assets. <ul style="list-style-type: none"> <li>To build resilience and prepare for the impacts of a rapidly changing climate.</li> </ul>	1348	Budget proposed within the Long-term Plan to action works around lakeshore erosion and building resilience into reserves. (Year 2-5)
222. Reinstall and complete the football posts that were half installed three years ago. <ul style="list-style-type: none"> <li>The contractor did a poor job and no one has returned to complete the install</li> </ul>	1402	This has been completed by the parks team.
223. Keep garden vegetation low at roundabouts, intersections so you can see traffic easily. More everyday housekeeping of parks reserves public toilets infrastructure.	843	Feedback has been passed onto the relevant teams.
224. Set up with DOC new walking tracks in the reserve on the way to Rangatira point (on the hill)	145	Council does not own any land here.
225. The investment in pathways, cycleways and parks that link the gullies is creating a long-term community asset.	187	Council is continually looking at opportunities for improving connectivity.
226. Need to maintain and not plant big trees in parks / reserves.	501	Reserve staff are mindful of what species are planted in various spaces to avoid nuisance issues such as shading people homes.

Submission Point	Submission numbers	Response
<p>227. Please do not plant cherry trees and flaxes.</p> <ul style="list-style-type: none"> <li>• Flaxes in round about cul de sacs are lovely when first planted however they grow and grow, they are difficult to manage.</li> <li>• There is a place for flaxes but not in residential areas.</li> </ul>	646	The cherry trees that Council plant are sterile and can't spread and are therefore used as street trees. The planting of flaxes has moved to more open spaces, which also promotes better habitat for native birds.
<b>Taupō</b>		
<p>228. I'd love a fenced dog safe area at Secombe Park.</p> <ul style="list-style-type: none"> <li>• The area to the left of the boat ramp that is rocky, where the raised lump is, would be perfect. It's too rocky to swim but doggos love it.</li> </ul>	97	There are plans for Secombe Park, and as part of this we will work with the community on what needs to be delivered in this space.
<p>229. Fund the reinstatement of the Acacia Bay welcome sign panel (left hand side) that was hit by a car and damaged, then removed.</p> <ul style="list-style-type: none"> <li>• Half a welcome sign for this suburb is unacceptable.</li> <li>• Keep the suburb name "Acacia Bay" which is close to the hearts and minds of many residents/ratepayers and their families in this area.</li> </ul>	1089	Council is working with the Acacia Bay Residents Association on a potential solution.
<p>230. More continued development and improvement of our Taupō parks and walkways/shared pathways, including:</p> <ul style="list-style-type: none"> <li>• An extension of the widened Great Lake Shared Pathway from its current terminus at Kowhai Drive to at least 4 Mile Bay.</li> <li>• Further post and rail fencing at Secombe Park to protect grass areas from consistent damage by cars doing skids, burn outs and donuts. <ul style="list-style-type: none"> <li>○ In particular, more fencing around the central flaxed and tree area in Secombe Park and also the grassed area down behind 5-13 Pokaka Cres (as you drive down into Secombe Park from Wharewaka Road - on the left).</li> </ul> </li> </ul>	872	This is included in the proposed Long-term Plan budgets in Years 1 - 4.

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>○ I have attached a photograph of Secombe Park. Suggested extra fencing is drawn in red. Regular areas of car damage are shown in yellow crosses.</li> </ul>		
<p>231. Improvements to Taupō netball courts:</p> <ul style="list-style-type: none"> <li>• Some of the Taupō netball courts need resurfacing.</li> <li>• More, and better lights are needed. <ul style="list-style-type: none"> <li>○ Only two courts currently have lights which limits competition and training</li> <li>○ The current lights are very old and of poor quality - Recent testing showed light levels at less than half the required quality level to play netball on.</li> </ul> </li> <li>• Court cover (of at least 6 courts) is needed. <ul style="list-style-type: none"> <li>○ Weather currently limits competition and training</li> </ul> </li> <li>• Additional carparking is needed.</li> <li>• Some trees need to be removed or replaced. <ul style="list-style-type: none"> <li>○ The oak trees lose their leaves and create a real safety hazard on our courts, as they become wet and slippery.</li> <li>○ Ongoing maintenance costs of these trees is high.</li> </ul> </li> <li>• More seating is needed.</li> <li>• Rubbish bins are needed at the public park by the courts.</li> </ul>	251 (Taupō netball centre)	<p>There is a proposal sitting in Y1 of the current Long-term Plan for netball court renewal / re surfacing at Owen Delany Park. Further to this Owen Delany Park is currently working on a 20-year masterplan. Included in the masterplan work is provision for court resurfacing.</p> <p>New lights are being installed on the existing poles on the lower court to bring the lights up to a more acceptable standard for training. Pure LED id sponsoring the installation of these new lights.</p> <p>Within the Owen Delany Park master plan is provision for more lights within the netball facility. Funding for this work is not included in this Long-term Plan but will be considered in the next (2027/28).</p> <p>Within the masterplan works, a minimum of two netball courts is proposed to be covered. Funding for this work is not included in this Long-term Plan but will be considered in the next (2027/28).</p> <p>The Owen Delany masterplan has provision for sealing of the grass overflow carpark on entrance to Owen Delany Park. The layout will be strategic to increase parking yield. The unused grass area suggested is available currently for overflow carparking for the netball club.</p> <p>There is provision within the masterplan for more seating around the netball courts. Funding for this work is not included in this Long-term Plan but will be considered in the next Long-term Plan (2027/28).</p> <p>We are rationalising rubbish bins across the district. This is to incentivise people to take rubbish with them. Should rubbish become an issue our teams respond using the service request system to identify and prioritise responses.</p>
<p>232. Permission for a new shorter "pitch and putt" 9-hole course for younger school kids.</p> <ul style="list-style-type: none"> <li>• We have attached a course plan for the under-utilised space at the very entrance to Spa Park.</li> <li>• It would make for a great alternative for families.</li> </ul>	609 (Taupō disc golf)	<p>Future expansion of Disc Golf is to be addressed through the Reserve Management Plan review and licence to occupy renewal – covers submissions 194-199.</p> <p>Parks officers will work with Disc Golf on their ideas to see what options there are, as there are other users of the space.</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>We are not requesting funding as we will secure the funds for the installation. We are asking only for your approval to install this new course.</li> </ul> <p>233. Permission to add a structure and container near to hole 1 of the Spa Park Disc Golf Course.</p> <ul style="list-style-type: none"> <li>A shelter benches and tables underneath to provide shade and rain protection.</li> <li>A container for equipment, club noticeboard and club materials.</li> </ul> <p>234. Install 6 bench seats throughout the park, strategically placed for the disc golf course, as well as for other park users to take advantage of a great place to rest.</p> <p>235. Pave several of the walkways in Spa Park.</p> <ul style="list-style-type: none"> <li>Many footpaths in the park that are not being maintained, are eroding away and creating unsightly bare patches of ground with deep ruts.</li> </ul>		
<p>236. Pukemanu Redevelopment for a skatepark and activities for older kids.</p> <ul style="list-style-type: none"> <li>The only skate parks and facilities are across town</li> <li>The contour of the area lends itself to an exciting park suitable for bikes, scooters and skate boards.</li> <li>There should be public submission as to the facility being proposed.</li> <li>Keeping children closer to their homes reduces crime because too many people know them.</li> <li>To see this area developed soon would be a great asset to this growing area and bring both sides of Lake Terrace into one community.</li> </ul>	401	<p>Any development on Pukemanu Road is dependent on future street alignment.</p> <p>Youth play facilities are proposed at Waipahihi Reserve with good connectivity as part of the East Urban Lands development, funded by Developer Contributions.</p>
<p>237. A basketball hoop or soccer net on Raupo Reserve (Nga Roto).</p>	401	<p>Raupo Reserve is one neighbourhood park in a network of reserves with playgrounds and recreational facilities throughout the Wharewaka East Limited and East Urban Lands developments.</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>We have an awesome playground on Raupo reserve for younger children, but nothing for old kids.</li> <li>Children who play close to home are less likely to get into trouble and are less influenced by older teens.</li> <li>The teenager community needs something on the park for them so they don't have to cross Lake Terrace or go out of the area to meet their friends and play.</li> </ul>		The intention is that each reserve offers a unique experience for users rather than replicating multiple assets on each reserve.
238. Please shade sails over all playgrounds. Upgrade spa park playground and bring back flying fox!!!	1171 1396	<p>Agree with shading playgrounds, through playground renewals and improvements shade will be incorporated into designs.</p> <p>Spa Park playground is to be upgraded as part of the parks renewal programme as asset conditions dictate. A safe and compliant flying fox will be re-visited at this time.</p>
239. Consider removing oak tree leaves in autumn and winter on Lake Tce so they are not blocking drains and residents bin	424	Officers will investigate this issue.
<p>240. Urgent enhancement to the facilities at Hickling Park</p> <ul style="list-style-type: none"> <li>to accommodate the growing needs of our community, particularly in support of Rugby League, Touch Rugby, and other representative sports.</li> <li>The current lack of suitable change rooms or hosting facilities at Hickling Park poses a significant challenge for the high volume of participants who utilize the field.</li> </ul>	1355 (Tauhara Te Maunga – Rugby)	We are aware of the lack of facilities at Hickling Park. In Y1 of the Long-term Plan we have a project to relocate changing room facilities from Tūrangi to Hickling Park to service the needs of our field users.
<p>241. Fix the Two Mile Bay Reserve</p> <ul style="list-style-type: none"> <li>The new walkway is fantastic, and the bollards encourage people to come and park and enjoy the beautiful surroundings.</li> <li>The boat ramp is always going to be busy over the summer period and trailer parking is a necessary.</li> <li>The poor reserve, however, is a constant dust bowl!</li> <li>(Plan attached to submission): Per proposed plan attached, we believe the following changes would solve trailer parking issues and keep the reserve green.</li> </ul>	836	A project is proposed in the Long-term Plan to provide better parking associated with boat ramps, which will address the reserve issues. We will be consulting with the community on this programme of works (Year 1-2).



Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>If you sealed the drive through from the boat ramp, with a turnaround (at the Mapou/BBQ end), then put parking lines for cars (facing the lake) and trailer parking opposite those, on an angle. This, with the parking at the boat ramp would be ample for most of the year. Then, if you put bollards around the perimeter, with a chain access, you could then open the reserve up over the busy Christmas period by unlocking that chain access.</li> <li>Re grassing (again!), with irrigation please.....?? and bollards, would give the reserve a chance to regenerate, and make this stunning entrance into our beautiful town a definite WOW factor.</li> </ul>		
242. Council needs to improve some poorly lighted trip hazards. suggest making the tops white or reflective if possible. It is just that the lighting in poor at this spot and what streetlight reach there.	999	Officers will investigate this issue.
243. Please continue to support native restoration planting, predator control, and weed minimisation in order to make Taupō a better place for people and native wildlife. Regular and consistent blackberry control is key to restoration work being done by Council and Greening Taupō being successful Long-term.	1187	<p>A project is proposed for further restoration works in Taupō, focusing on the gully networks which includes weed and animal pest control.</p> <p>The parks team acknowledges that weeds around existing restoration plantings are not desirable but are conscious that in some locations weed species are stabilising mobile soils and may be beneficial on some reserve sites.</p>
244. Hockey needs a second turf. We would like to request the current plan for a second turf and the replacement of the existing turf be brought forward to all happen in Year 5/6 of the LTP. Year 5/6 will give time to explore options for a facility to support multiple sport in the same area.	1343 (Great Lake Taupō Hockey Club)	<p>The current Long-term Plan supports a second turf and replacement of existing turf in year 8.</p> <p>Replacement of the existing turf is in line with the renewals programme for the asset. Lifespan for a turf has been indicated at 10-15 years, providing it has been well maintained.</p>
245. Please refer to the grid references in the 2011 Secombe Park Vegetation Management Plan to identify the trees referred to. Silver Birches x2 (grid ref 38) These trees are unattractive and unsuitable for the Park. They detract from the look of the entrance to the Park. We suggest they be	1362 (Pokaka Cres Residents Group)	Please lodge a service request with details and staff will be able to assess the issue.

Submission Point	Submission numbers	Response
<p>removed and replaced by Dogwoods (<i>Cornus capitata</i>) which are growing nearby (grid ref 39). The Dogwoods were originally stated to only grow to a certain height but some are now out of shape and would benefit from some maintenance. Silver Birches have been fairly widespread in the Park (they are also included in grid refs 9, 12, 17, 19, 33, 35, 49,51, 53, 54).</p> <p>246. Ongoing maintenance to control the blackberry, bracken etc will be required. We request this be extended to the Western bank (grid 1 – 11). The Western bank needs quite a lot of work.</p>		
Tūrangi		
<p>247. Sort out the trees in Tūrangi. As they get bigger, the problems and maintenance will increase.</p> <ul style="list-style-type: none"> <li>• Another cyclone could cause more issues and costs to deal with.</li> <li>• Council should continue to address the issues associated with the inappropriate trees in Tūrangi.</li> <li>• After speaking with your staff, we understand that no further trees are planned for removal. This seems a very poor decision.</li> <li>• Climate change is on your agenda, yet the risk associated with these trees is not.</li> <li>• We have a massive Oak tree between 44-46 Paekiri Street. Storm conditions have us watching this tree as it peppers our house and windows with branches and debris. Some of it is not small. Several houses would be severely affected if this tree comes down in an uncontrolled manner.</li> <li>• Council should continue to protect ratepayers from avoidable dangers in a planned way.</li> </ul>	<p>127    339    380</p>	<p>The parks team will look into the matters noted and follow up.</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>Finish what you have started in Tūrangi with the removal of our trees and fixing our pathways</li> </ul>		
248. We see so much happen around Taupō, yes it looks amazing for Tourists. What a shame that the same can't be said for Tūrangi, however we can't even supply Public toilets where many visiting Tourist stop for Coffee, to fish the river, or to start or end a walk.	1010	<p>There is a budget in the Long-term plan allocated for renewals of toilets in Tūrangi.</p> <p>Council has approached the landowners in the past to locate a toilet on Waipapa Reserve, however the request was denied.</p>
249. Great to hear though that the drainage at the Tūrangitukua Park is getting addressed, that should have been done together with the Te Mataapuna.	435 (check number)	Investigatory work has been undertaken regarding the drainage issues at the Hirangi Road carpark and the wider drainage issues of the park. Currently sitting in Year 1 of the proposed Long-term Plan, (sitting with the waters team) is allocation of funds for remediation. Consultation with Hapu is ongoing to determine the most appropriate solution.
250. Treat Tūrangi as an equal to Taupō 251. We need a welcome to Tūrangi sign at the south end of Tūrangi There is a perfectly good sign which was removed from SH1 sometime ago	653	Council has a number of projects focused on the Tūrangi community including a future planning exercise to help support better outcomes.
252. The parks and reserves in Tūrangi should be upgraded and better maintained e.g. the dog exercise area on Waipapa reserve.	707	Tere is a Reserve Management Plan being written for Tūrangi in consultation with the Co-Governance Committee. Issues around Level of Service and provision of amenity/assets will be addressed as part of this process.
253. Invest in a motorbike track & horse track now <ul style="list-style-type: none"> <li>so the fields don't ripped up by motorbikes</li> <li>so people riding their horses don't go riding through town</li> </ul>	725	<p>Council have put a lot of effort into protecting the park from vehicles, and staff are told that often it's about people taking short cuts, rather than a lack of facilities.</p> <p>Many of the horses that come into town are a form of transport rather than recreational riding.</p> <p>There is a Reserve Management Plan being written for Tūrangi in consultation with the Co-Governance Committee. Issues around Level of Service and provision of amenity/assets will be addressed as part of this process.</p>
254. Upgrade of outdoor basketball / netball courts. <ul style="list-style-type: none"> <li>Please continue to prioritise and fund rangatahi initiatives</li> <li>updated to the needs of our taiohi</li> </ul>	727 728 730 732	Te Kapua Park is a potential location for a Turangi Recreation and Activity Centre (TRAC). At this time officers are not recommending that improvements be done to this space until the final location of TRAC is known. If TRAC is located on Te Kapua Park, then Council will look to amalgamate the existing courts into the facility.

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>Basket ball court upgrades Fencing, lights, new back boards and rims</li> </ul>		If TRAC remains in year 4 of the Long-term Plan then renewals of these sites will be conducted using their depreciation funds.
255. Fun activities such as flying fox, BMX track, Dirt bike track	728	Currently there is a Reserve Management Plan being written for Tūrangi in consultation with the Co-Governance Committee. Issues around Level of Service and provision of amenity/assets will be addressed as part of this process.
<b>Mangakino</b>		
256. Develop the Mangakino lakefront <ul style="list-style-type: none"> <li>Enhance lakefront in Mangakino</li> <li>local food trucks</li> <li>sheltered seating</li> <li>fenced playground and/or move boat ramp south of current position away from swimmers</li> <li>Include a café with seating areas.</li> <li>I feel strongly about this as I miss the sense of community we had at the lakefront.</li> <li>The lakefront picnic and play area needs motor vehicles and boat trailers diverted further along the lake, past Matekuri Island to an area once used by the rowing club and perfectly suitable for the launching of boats</li> <li>we need more bbqs , we are always waiting and there people waiting after us because there is only one bbq down there and tables aswell.</li> </ul>	253 689 755 998 1090 1091 1097 1098 1101 1103 1105 1106 1107 1108 1109 1110 1111 1208	This submission point supports the proposal in the Long-term Plan for Mangakino Lakefront Development.
257. How about Council fix and maintain what we already have. <ul style="list-style-type: none"> <li>If Council want to make safety improvements and make some headway on the upgrade wouldn't a better option be to fence the existing playground reducing the risk for kids and boats trailers moving in the same area and</li> </ul>	1404	There are no depreciation funds for the old boat ramp as it was an asset that Council inherited, however council intends to do maintenance of the ramp using existing budgets and many of the other issues will be addressed in the proposed Lakefront Development.

Submission Point	Submission numbers	Response
<p>you would probably still have some money left over to put a shade sail over the playground too.</p> <ul style="list-style-type: none"> <li>• If Council still think another ramp is the way to go then I put to you the below option which would likely be more cost effective. (See image also attached)</li> <li>• Put another ramp on the other side of the renewed existing jetty. Put a simple track around the back of the current trailer parking area (which already has a vehicle crossing) and make the traffic and ramps one way. See image attached. This will cost less than what is currently proposed and with a fenced playground is a far safer alternative. Again using renewals money for any current repairs required</li> </ul>		<p>Staff don't agree that more ramps in the same location is the safe solution to avoid the conflicting activities in a very small area.</p>
<p>258. Basketball court - we need lights , it gets dark in the winter early and we stay out longer in the summer .</p> <ul style="list-style-type: none"> <li>• We need lights at the basketball courts to see in the dark (on a timer?). we need a fence at the front of the basketball court because the ball rolls away to the skate park and hits kids on scooters</li> <li>• we need more seating and a bbq, and a rubbish bin (people are too lazy to go to the one at the skatepark)</li> <li>• table we can eat at</li> <li>• Fence around the court</li> </ul> <p>259. Skate park- add more ramps and make it more suited to us older kids, we use it the most.</p> <p>260. Track around main road</p>	<p>1090 1091 1097 1098 1101 1103 1105 1106 1107 1108 1109 1110 1111</p>	<p>We acknowledge the requests but a number of the improvements from the list are outside our current budget. This reflects the strong focus on essential services and the need to maintain rates affordability. The parks team is looking to relocate an existing rubbish bin.</p> <p>Council is also willing to help look for external funding to support further improvements to this space.</p>
<p>261. Campers should be charged a Minimal Fee owing to the fact of the new ablution facility supplied by Council</p> <ul style="list-style-type: none"> <li>• A lease or otherwise for Coffee Facility at the lake front...This has been badly missed by all</li> </ul>	<p>1357</p>	<p>Council do not have a mechanism to charge for freedom camping as the area is not owned by Council.</p> <p>There is one operator that has a current lease with LINZ and we are looking to propose several concession sites as part of the proposed Lakefront Development.</p>

Submission Point	Submission numbers	Response
<p>262. I would like to propose the following improvements for consideration in your 10-year plan:</p> <p>263. Waikato River Trail:</p> <ul style="list-style-type: none"> <li>• Safety Improvements Near Waipapa Dam: the 5-kilometer section directly north of the Waipapa Dam needs to be made much safer for cyclists. I suggest installing signs to encourage motorists to maintain a 1.5-meter distance from cyclists and alerting motorists to the presence of cyclists on this road.</li> <li>• Surface Repairs: The section between Waipapa Dam and Mangakino has been significantly damaged by weather. Surface repairs are needed to improve safety and usability.</li> </ul> <p>264. Aratiatia Loop Track</p> <ul style="list-style-type: none"> <li>• Surface and Accessibility Improvements: the surface on the eastern side, north of Huka Falls, needs repairs and widening. Enhancing the trail to accommodate three-wheeled accessibility bicycles would greatly increase its appeal and usability.</li> </ul> <p>265. The Timber Trail</p> <ul style="list-style-type: none"> <li>• Maintenance and Management: Although currently under the Department of Conservation's responsibility, the southern half of the Timber Trail requires significant attention.</li> </ul> <p>266. Mangakino Security</p> <ul style="list-style-type: none"> <li>• In the recent past I have raised concerns about property security in Mangakino with the local police after an incident related to ebikes last summer.</li> </ul> <p>267. Connect the southern end of the Te Awa Trail with the northern end of the Waikato River Trail as at present there is a very uncomfortable road stage between them on Mangatautari Rd.</p>	<p>738</p>	<p>Council support Waikato River Trail financially. All maintenance and safety issues are dealt with by Waikato River Trail.</p>

Submission Point	Submission numbers	Response
268. Could the swimming hole by Kohineheke reserve be unblocked by the rocks that were put there by Council	1349	Council will investigate this matter.
<b>Kinloch</b>		
269. Kinloch lake front needs improvement. <ul style="list-style-type: none"> <li>The area opposite the store. Dusty &amp; windy in summer and huge puddles in winter.</li> <li>This is a go to place, for all local's &amp; visitors alike, but is a messy, untidy, lost space.</li> <li>It could be a beautifully planned &amp; respected area.</li> <li>Yes it covers various organisations having a say, but doing nothing for many decades is not a plan.</li> <li>The Kinloch Domain needs repairs and maintenance. It is an important facility and feature of the community and provides valuable parking for cars and trailers. It should be maintained.</li> </ul>	614 654 1385 (KFT) 1407	A Reserve/Open Space Plan will be developed for Kinloch.  This plan would address a number of the issues raised by the submitter.  The current Reserve Management Plan does not permit long-term parking on the Domain other than the designated lease area.
270. Allocate funds towards Kinloch Domain maintenance rather than a Kinloch Lakefront Development Plan.	673 1407	A Reserve/Open Space Plan will be developed for Kinloch.  This plan would inform the correct approach with respect to both management and maintenance of the Domain.
271. I would love to have more of a gathering point/event around Matariki. I would love a stone circle (neolithic style) on the grass area by Kinloch marina/playground with an orientation so that the rising sun on Matariki would light up the stone opposite the entry stones. It could serve as a bi-cultural celebration location.	688	A Reserve/Open Space Plan will be developed for Kinloch, and will provide an opportunity for the community to submit on more detailed aspects..
272. Public toilets on Whangamata Bay Eastern Beach.	714 1385 (KFT) 1407	Officers are exploring options on trust land.
273. Public toilets near seven oaks playground	1385 (KFT)	Officers have proposed a Reserve/Open Space Plan be developed for Kinloch.
274. Better drainage on the Kinloch Domain.	714	Officers have proposed a Reserve/Open Space Plan be developed for Kinloch.

Submission Point	Submission numbers	Response
		This plan would inform the correct approach with respect to both management and maintenance of the Domain.
275. Need to get control of roadside blackberries, broom and various nonindigenous shrubs and trees (eg wild pines). If we do nothing, then these weeds will choke out everything else. Look at our roadside edges even now on say Whangamata Road. In seven years parts of this road has completely changed.	1205	The transport team will follow this up with the new road maintenance contractor.
276. Pest Control: o Pest Control Initiative: Advocating for a '3 Year Pest Free Kinloch' initiative to tackle possums, rats, and feral cats.	1385 (KFT)	Council supports community predator control initiatives through Predator Free Taupō (Greening Taupō). If Kinloch is not covered by Predator Free Taupo, please contact the parks and reserves team to discuss.
277. Community Development of Kindergarten and Community Building: Excellent progress in establishing a new facility at 44 Okaia Drive through private donations of nearly \$600,000. Needs continued collaboration and support from Council for completion.	1385 (KFT)	Council has a limited number of ways to support community initiatives outside of the grants process. Kinloch Families Trust is encouraged to apply for a grant through the grants process.
<b>River Road</b>		
<p>278. Lighting - (Street, Boat Ramp and Broadlands Road Entrance to River Road). There are safety issues particularly in times of dense fog all of which have been raised with various Council employees and at Council meetings.</p> <p>279. The Boat Ramp Reserve is a beautiful location, underfunded and lacking love and attention from Council. In its current condition the River side reserve path is impassable for prams, Mobility Scooters or even walkers without tramping equipment.</p> <ul style="list-style-type: none"> <li>I was disappointed to read in the long-term plan that Council is planning to reduce the maintenance for parks and reserves. The local residents already supplement Council's maintenance of the reserve by mowing it periodically.</li> </ul>	438 443	Officers will investigate these issues and see if they can be factored into existing budgets.



Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>I have raised several queries for Parks and Maintenance on Council's Antenna Application and as at the time of writing, have yet to receive a single response.</li> </ul>		
<p>280. Security cameras at the River Road Boat ramp reserve and Broadlands Roads/ River Road Entrance.</p> <ul style="list-style-type: none"> <li>An approach was made to Council regarding the installation of security cameras in the Boat Ramp reserve.</li> </ul> <p>281. Security cameras at Broadlands Roads/ River Road Entrance</p> <ul style="list-style-type: none"> <li>Can you please confirm this project?</li> </ul>	438 443 736	<p>The Property team has not received a formal approach regarding any CCTV being installed at River Road. Council does not determine where CCTV cameras are preferentially installed across the district, we follow the guidance of the Police's strategic approach and recommendations.</p> <p>Council does plan to install an automatic number plate recognition cameras along Broadlands Road, however, not for the purpose of entering or leaving River Road.</p> <p>There is no confirmation of this project, as it is not a 'stand-alone' project that is reflected in the Long-term Plan. It is planned within the overall CCTV plan.</p>
<p>282. Upgrade the River Rd Playground.</p> <ul style="list-style-type: none"> <li>Its not in the long-term plan</li> <li>Why not, when all the Playgrounds in Taupō have been upgraded.</li> </ul>	250	<p>There is renewal budget for playgrounds which relates to the life of the asset and condition rating.</p> <p>In year 4 there is approximately \$200,000 for a new playground in River Road and the community will be consulted with on thoughts and ideas closer to the time.</p> <p>Recently, new basketball hoops and surface have been installed along with picnic tables.</p> <p>These assets are regularly checked for safety issues.</p>
<ul style="list-style-type: none"> <li>Toilet Facility: many people use the River Road boat ramp through the year. A toilet facility is needed for hygiene reasons.</li> </ul>	736	<p>As there have been several requests for new toilet facilities around the district, officers have proposed a project to look at the provision of public convenience requirements throughout the district (Year 2 – 3).</p>
<b>Omori/Kuratau/Pukawa/Whareroa</b>		
<p>283. Remediation of the storm damaged lake front at Kuratau sped up.</p> <ul style="list-style-type: none"> <li>Permanent planting of the rock abatement areas, either grassing or native tree plantings.</li> </ul>	77	<p>Council is working with the lakebed owners to agree on a longer-term solution. If successful, it is anticipated that the rock revetment on the reserve south of Parehopu Street will be removed and while this area of foreshore is potentially a construction site, the reserve will be left in its current state.</p> <p>There is funding in the proposed Long-term Plan for foreshore works at Kuratau (Year 2 – 3).</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>The area back to the houses needs levelling, re-soiling and grass reinstating</li> </ul>		
284. Shore up foreshores against erosion	118	There is funding in the proposed Long-term Plan for foreshore erosion works (Year 2 - 5) .
285. Spend more money on mowing public lawns, planting trees, and rubbish bins in the public areas over the busy summer months.	99	<p>This would require an increase in current Level of Service and corresponding increase in budget.</p> <p>The majority of the southwestern lakeshore communities do not favour bins preferring instead a 'pack it in, pack it out' approach.</p>
286. Still waiting for our jetty at the Pukawa boat ramp	156	This is a Department of Internal Affairs issue
287. More ski lanes required around lake	156	This is a matter for Department of Internal Affairs, who designate ski lanes through the Navigation Bylaw.
288. Better maintenance of Western Bays areas <ul style="list-style-type: none"> <li>Trees and shrubs and footpaths are becoming messy</li> <li>There should be a permanent Council worker / representative for the area.</li> </ul>	131	<p>We appreciate that the submitter has raised a general concern about the level of care around trees and footpaths in the Western Bays area. We work hard to stay on top of the tree and shrub growth and will continue to apply the same level of service. Where the community identifies specific issues, we look to address those through the service request system.</p> <p>Our current approach is to maintain the trees and tracks during the winter when the team isn't mowing.</p>
289. At Pukawa Bay, we don't have many footpaths but many are very slippery and not safe to walk on. <ul style="list-style-type: none"> <li>Hardly any Service from Council here.</li> <li>A lot of leaves on top of drainage.</li> <li>Trees overhanging footpaths.</li> <li>We pay a lot in rates for little service.</li> </ul>	204	<p>Council provides a wide range of services to Pukawa, such as water supply and wastewater disposal, reserve maintenance, refuse collection etc.</p> <p>Council staff will start to look at vegetation issues in August and September.</p>
290. More walkways, public bins (including dog and recycling), and lake edge preservation	792	<p>In general, officers feel that this area is well-provisioned for walking tracks.</p> <p>The majority of the southwestern lakeshore communities do not favour bins, preferring instead a 'pack it in, pack it out' approach.</p> <p>There is funding in the proposed Long-term Plan for foreshore erosion works (Year 2 – 5).</p>

Submission Point	Submission numbers	Response
<p>291. The public steps at Whareroa in Hinekapi Terrace need safety improvements.</p> <p>292. Similarly the lake shore line has suffered significant erosion and needs a solution.</p>	369	<p>Council's Parks team is undertaking maintenance to address any current safety issues and a specialised contractor is engaged to advise on replacement alternatives that will meet the current Tracks and Structures standards.</p> <p>There is funding in the proposed Long-term Plan for foreshore erosion works, however Whareroa is not currently part of those works. The approach with Whareroa has been more reactive, based on weather damage around the boat ramp area (note south of the boat ramp is Department of Conservation).</p>
<p>293. Weed control in reserves mainly gorse and blackberry - These are just a few small maintenance issues that have been neglected in the past.</p>	639 (Whareroa residents)	Feedback has been passed onto the Parks team.
<p>294. Tree Planting along the Whareroa Stream Reserve - The area in question was previously mown. The neighbouring property owners were keeping the gorse and blackberry cleaned up on the fringes, the Council come along without community consultation and planted it out. Who is going to keep it clean over the next 5 years until the plants have established themselves and at what cost?</p>	639 (Whareroa residents)	The neighbouring property owners were consulted and recognised the value of protecting the area between the stream and their properties. Council will continue to maintain this area until the canopy closes and is self-managing.
<p>295. The stairs that run between HineKapi Tce and Tūrangitikua Tce, Whareroa are long overdue for maintenance.</p>	442	Council's Parks team is undertaking maintenance to address any current safety issues and a specialised contractor is engaged to advise on a replacement alternative that will meet the current Tracks and Structures standards.
<p>296. The resurfacing of all tennis courts and the hoop court on Omori Reserve</p>	461	There is a district wide programme to resurface courts based on a condition assessment basis.
<p>297. Sort out boat trailer parking at the boat ramps, particularly Kuratau</p>	774	<p>Officers were made aware of some issues where cars with boat trailers were blocking pedestrian access to the reserve.</p> <p>These accessways were protected with barrier fencing and signage was put up. We are unaware of any other parking issues.</p>

## FACILITIES/VENUES

Submission Point	Submission numbers	Response
<b>General / district wide</b>		
<p>298. Work with Sport NZ to find external funding for sports facilities.</p> <ul style="list-style-type: none"> <li>• The Sport NZ New Zealand Spaces and Places Framework 2024, promotes taking an evidenced based approach to need and to explore partnerships, collaborations, colocation, and integrated facilities.</li> <li>• By looking for partnership/colocation opportunities to share the capital and operating costs of such a facility will ensure a more cost-effective solution, drive Long-term sustained use and financial sustainability such as through a school/community partnership.</li> <li>• This approach would support the Council proposal i.e. to try to fund approximately 20 percent of the cost from outside Council.</li> <li>• It will also allow time to undertake a district wide indoor court options analysis over the next three years as outlined in the Waikato Regional Active Spaces Plan and take into consideration the indoor court requirements of Taupō as well.</li> </ul>	1161 (Sports New Zealand)	Officers are supportive of this approach and wish to continue to work with Sport NZ and Sport Waikato to find external funding for projects, in particular Owen Delany Park and Tūrangi Recreation and Activities Centre.
299. Need housing for widowed elderly at reasonable prices	31	Across the district, Council provides housing for the elderly at rates which are significantly below market value. While Council does have specific criteria for an application, a person's marital status is not a defining one, therefore not an influencing priority upon an application for occupancy of a unit.
<p>Previous Councils need to be congratulated for the development of sporting facilities over the past 56 years.</p> <p>300. This has shown positive forward thinking for what is now 34 different sporting codes.</p>	477	This feedback has been passed onto the relevant teams.

Submission Point	Submission numbers	Response
301. Council needs to get out of being a residential landlord. Council should not be providing Council flats.	178	Over the years, Council has had overwhelming support from the community to continue being in the business of providing housing for the elderly, and the councillors want to continue operating in this space. However, there are discussions around how the current model can be improved, or whether there are other options available to manage these properties.
302. Update library services across the district, explore opportunities to share resources with other jurisdictions in South Waikato and Ruapehu districts	683	Taupō District Libraries currently partner with several regional and national initiatives, including the procurement and sharing of resources. Libraries work collaboratively across the motu as a normal business practice and are always looking to increase / extend this collaboration as appropriate.
303. Replace or refurbish public toilets, particularly Tūrangi centre which is appalling.	713	Taupō District Council manages budgets that maintain and renew public toilets. In 23/24 \$127,000 was spent on renewals, and almost \$50,000 on maintenance. Tūrangi toilets received almost \$12,000 across the last two years in maintenance. For the next three years, Tūrangi toilets have \$48,000 worth of renewals planned. Parks and reserves have submitted \$640,000 in capital for the next three years in the Long-term Plan for public conveniences.
304. Sport Waikato support Owen Delany Park proposal based on data provided in their submission.	1165	Thank you for your feedback and support of the proposal.
305. Sport Waikato support the strategic approach to indoor recreation spaces provision including the delay of Tūrangi until detailed planning is completed	1165	Thank you for your feedback and support of the proposal.
306. <b>2.5 Representation of Hapū/lwi in the Built Environment</b> The current built environment within the Taupō District largely lacks the narratives and artistic reflections of Ngāti Tūwharetoa and its hapū. This absence not only diminishes our cultural identity but also deprives the wider community and visitors of the rich history and heritage that we, as mana whenua, bring to this region.	1406 (Te Kotahitanga o Ngāti Tūwharetoa)	Council is keen to explore what this may look like going forward. We acknowledge the importance of the hapū narrative across their respective areas in our district. Council had initial conversations on what this could potentially entail across projects. An example is the Owen Delany Park upgrade, where the project lead has had a couple of conversations with Hikuwai hapū representatives as to how the hapū narrative may be represented across that project. Some initial responses included the potential of a pou.  As you'll be aware, we have had some design work commissioned by local Māori (Tūwharetoa) artists already included at Te Ātea in the Taupō Town Centre, and the rebuild of the Taupō Airport terminal. We're committed to continuing with this approach on a project-by-project basis as discussed and agreed to with the hapū.
307. <b>2.6 Promoting Māori Narratives and Artistic Reflections</b> The Council must proactively seek opportunities to showcase the stories and artistic expressions of Ngāti Tūwharetoa and its hapū. One approach is to develop a comprehensive cultural strategy		We are committed to continuing to foster a positive, enduring relationship with TKNT and the respective hapū across our district. Pending approval of budget, we wish to roll over the funding agreement we had in place with TKNT for the next 12 months,

Submission Point	Submission numbers	Response
<p>that outlines specific projects and initiatives aimed at enhancing the visibility of Māori culture in the built environment.</p> <p>308. <b>2.7 Strategies and Partnerships for Cultural Representation</b> It is essential that the Taupō District Council develops clear strategies and partnerships to ensure the visible presence of Ngāti Tūwharetoa in the built environment. This involves establishing formal agreements and frameworks for collaboration with hapū and iwi, such as memorandums of understanding (MOUs) or cultural advisory panels.</p> <p>309. <b>2.8 Visible Partnership and Collaboration</b> A genuine partnership with Ngāti Tūwharetoa requires more than token gestures; it necessitates a visible and sustained commitment to collaboration and mutual respect. The Council should regularly engage with hapū and iwi representatives to seek input on all aspects of urban development and public projects. One effective way to demonstrate this partnership is through co-governance arrangements, where hapū and iwi have an active role in decision-making processes related to the built environment. This could involve joint committees or working groups that oversee cultural projects and ensure that Māori perspectives are integrated at every stage. Such arrangements would not only enhance cultural representation but also build trust and strengthen the relationship between the Council and Ngāti Tūwharetoa.</p>		<p>ending 30 June 2025. We're hopeful this will help support and resource hapū representatives input and participation in Council projects.</p> <p>Over the past 12 months we have engaged hapū across a range of projects and activities including the Future Development Strategy, the draft Long-term Plan and Southern Trunk Main.</p> <p>Key actions from the Arts, Culture &amp; Ngā Toi Action Plan provide an avenue for iwi and hapu to progress aspirations in this landscape.</p>
Taupō		

Submission Point	Submission numbers	Response
<p>310. Community Building and Event Destination/Economic Development Through Sports: I believe that by developing an inspiring new indoor sports hub:</p> <ul style="list-style-type: none"> <li>• Tired clubs (such as squash) can thrive alongside our beautiful town.</li> <li>• Tose codes without a home (such as table tennis, badminton, pickleball) and/or constrained as a result have a facility to call home.</li> <li>• Codes at full capacity using TEC can have additional capacity, and a new venue for finals, prizegiving (basketball, volleyball)</li> <li>• Will be a catalyst and driver for our region to be a premier destination for regional, national, and international mid-tier sporting events, attracting visitors, boosting tourism.</li> <li>• Will be an investment in our local economy, stimulating spending, and generating revenue that can be reinvested in our community.</li> </ul>	<p>505 525 577 641</p>	<p>Council is looking at opportunities for hubbing of sports codes and other opportunities for improving outcomes for community groups.</p>
<p>311. Look after the Library's resources.</p> <ul style="list-style-type: none"> <li>• It is a good library and well used, especially in the winter when people are spending more time in doors with a good book.</li> </ul>	<p>322</p>	<p>Feedback has been passed onto the teams.</p>
<p>312. Strongly support the upgrade and development of Owen Delany park as this is a key asset to the community for sport and recreation.</p>	<p>462</p>	<p>Feedback has been passed onto the teams.</p>
<p>313. Build a Council cinema</p>	<p>912</p>	<p>Council has no plans to build a cinema.</p>
<p>314. Request for Public Toilets at Paetiki Shops</p>	<p>1154</p>	<p>This request has been considered before by Elected Members and was not supported.</p> <p>As there have been several requests for new toilet facilities around the district, officers have proposed a project to look at the provision of public convenience</p>

Submission Point	Submission numbers	Response
		requirements throughout the district. Paetiki Shopping area was one site that had been identified for consideration.
<p>315. <b>Delayed investment into the 4th Court at Taupō Events Centre</b> Sport NZ supports this delayed investment as it will allow time (note above our comments made re: the Tūrangi Recreation Centre) to undertake a district wide indoor court options analysis over the next three years as outlined in the Waikato Regional Active Spaces Plan.</p> <p>316. <b>Owen Delany Park Upgrade</b> Sport NZ supports continued investment from 2023/24 into Year 2 and year 3 of the LTP in Owen Delany Park</p> <p>317. <b>Playground renewal and shade improvements</b> Sport NZ encourages ongoing investment into play spaces</p>	1161 (Sports New Zealand)	Taupō District Council has received the Waikato Regional Active Spaces plan and supports the strategic directions outlined in it. Better understanding of indoor court space needs is currently being undertaken. These are being conducted in tandem with the Owen Delany Park masterplan, Taupō Squash Club proposal and Tūrangi Recreation and Activities Centre feasibility.
318. For the Taupō Town Centre, it would be nice to know what the future vision is now that many of the action points in the 2011 Taupō Urban Commercial and Industrial Structure Plan (CISP) are complete.	1339 (Taupō Business Chamber)	Council is conducting a review of TD2050 (Council's growth strategy) as part of preparing a future development strategy. This future development strategy will outline some of the future vision of Taupō Town centre.
<b>Tūrangi</b>		
319. Do something positive with what was the Tūrangi Holiday park. Advise smaller retirement villages of the availability of the land.	653	Council is considering the future of this land.
320. Fix the netball court building	729	This building is located on Te Kapua Park and will be considered based on the outcomes of the Turangi Spatial Planning project.
321. Sport NZ endorses a considered approach to relook at how best Taupō District Council can cost effectively deliver the community facilities that the Tūrangi. The delay will also allow time to undertake a district wide indoor court options analysis over the next three years as outlined in the Waikato Regional Active Spaces Plan.	1161 (Sports New Zealand)	<p>This approach has also been supported by Sport Waikato. In specific regard to a considered approach to the investment into TRAC, Council has proposed a spatial plan review of the Tūrangi town. The findings of this report may/will assist in the determination of requirements and location of TRAC.</p> <p>Council thanks Sport NZ and Sport Waikato for the provision of national and regional insights, such as the ratio of indoor courts to population. This data is being used to support our asset management and long-term investment strategies.</p>



Submission Point	Submission numbers			Response
322. On behalf of Tūrangi Badminton Club, I would like to ask that the Gymnasium Hire remain at \$16 per hour and not be increased for Tūrangi Badminton Club.	1416			Fee increases have gone through however Tūrangi Badminton Club is a community groups and as such will only have to pay the new \$17.50 fee for community groups.
<b>Mangakino</b>				
323. Pools- we need a bombing platform, there's nothing at the pools for us.	1090	1097	1098	Thank you for your feedback. Mangakino Pool operates free of charge, at an annual cost of circa \$100,000 to ratepayers. Council is exploring new ways of partnering with community stakeholders to provide financial support to enable equipment renewals and upgrades based on community preference. This work is in its early stages (led by Community Engagement).  While we always want to provide longer seasons for the community, this is restricted by our ability to staff the pools outside of the summer months. Lifeguard recruitment continues to be an industry-wide challenge.
	1101	1103	1105	
324. Open hours need to change, open earlier months and close later months.	1106	1107	1108	
	1109	1110	1111	
325. This is a submission to consider options for removing the waste dump station for campervan out of Mangakino. We don't want it down by the Awhina because of our future plans that involves Rangatahi Kuia Kaumatua Pakeke Mokopuna Pepi and our Local Community to exercise going for walks and walking with their best friends (dogs).  <ul style="list-style-type: none"> <li>It was and still is really devastating news when the waste dump station was allocated at the Rugby Club at the time used as our Youth Club Building having campervans entering our community and disposing their waste around where our tamariki come to play on the grounds. This brought danger specifically stranger danger possible outbreak of sickness diarrhoea.</li> </ul>	Submitters 1216-1220 1222-1238 1240-1272 1274-1324 1326-1331 1379 1381 1383 1384			Mangakino community was supportive of freedom camping and the bylaw change that occurred around 2017/18. The dump station is a necessity to support freedom camping and the wish of the Mangakino community.  Alternative sites are being explored in the Mangakino township. Many that appear to be suitable are not reticulated which is a requirement. The parks team are currently working with the trustees of the Pouakani Marae on a possible site behind Te Awhina.
<b>Kinloch</b>				
326. Allow a new Community Centre on the Henry Hall	654	673	714	Council has no plan to provide a new community centre on the Henry Hall site at this time.
327. Also, this proposal as well as safety and parking considerations makes a Kindergarten/Community	673	714		Council has no plans to provide any Council owned or operated hall on in the Seven Oaks subdivision. However, the scope of the Kinloch Hall feasibility work will be

Submission Point	Submission numbers	Response
Hall project on the Seven Oaks Balance Land site a non starter.		increased to include consideration of alternative sites given the uncertain future of Kinloch Domain.
328. No feasibility study of the Community Hall.	714 1364 (KRG)	A study looking at the Kinloch Community Hall has been planned in order to see what upgrades, if any, are needed to support the Kinloch community (Year 1 – 2) .
<p>329. Urgent funding to renovate our clubrooms.</p> <ul style="list-style-type: none"> <li>• Our clubrooms provide a vital community facility for Kinloch and surrounding areas. <ul style="list-style-type: none"> <li>○ the draft "Community Response Plan" to a civil defence emergency in Kinloch (earthquake, storm, flood, volcanic activity, wildfire) lists our clubrooms as a first response safe haven for displaced people;</li> <li>○ Our clubrooms were used as the Kinloch Polling Station in the 2023 General Election, as the Community Centre was being used for the Ultramarathon Event, and there were no other suitable buildings;</li> <li>○ There is an urgent need for a small meeting place for community groups to gather regularly for social activities in the Kinloch environs.</li> </ul> </li> <li>• Currently our club room walls and roof are leaking and the interior needs renovating.</li> </ul>	1087 (Kinloch Village Golf Club)	As council owns this building, we have set aside \$112,000 in year 1 of the Long-term Plan to replace the roof, cladding and carpet.
<p>330. Kinloch Representative Group requests:</p> <ul style="list-style-type: none"> <li>• The 2023-24 temporary toilet beside the Marina implements shed installed as a trial posed no problems. Finding a suitable site and establishing a permanent facility for the Eastern beach area is essential and well overdue.</li> <li>• A 2007 Council Reserves plan identified the swamping issue on the Domain. The draft</li> </ul>	1634 (Kinloch Representative Group)	<p>Council will develop a Reserve/Open Space Plan be developed for Kinloch.</p> <p>The reserves team has cautioned against carrying out any ad hoc remedial works on the Domain without considering all the factors affecting the site. We feel what is required is a design and solution approach following consultation with the community regarding which of all the conflicting uses is desirable. Currently the way the Domain is used conflicts with the Reserve Management Plan.</p>

Submission Point	Submission numbers	Response
<p>LTP funding programme sets this to be addressed in 2030. This is unacceptable.</p> <ul style="list-style-type: none"> <li>Beachfront and associated playground works scheduled to begin in 2030. Need to be brought forward.</li> </ul>		

## ECONOMIC DEVELOPMENT

Submission Point	Submission numbers	Response
<b>General / district wide</b>		
<p>331. I strongly support Council's proactive approach to attracting events to our wonderful town.</p> <ul style="list-style-type: none"> <li>Taupō is a leader in this space and it is wonderful for the community. Keep it up.</li> </ul>	173	Feedback has been passed onto Councillors and the events team.
<p>332. Disagree with the funding cuts to DGLT and Amplify</p>	690 (Taupō disc golf) 1365 (Creative Waikato) 1086 970 490	The effects of the prolonged period of inflation and subsequent interest rate rises, looking after community facilities and paying for things like insurance mean that the services our community relies on Council for are costing more than ever. Council had to make some hard calls when preparing the Long-term Plan, and one of those was to reduce the funding provided by Council to Destination Great Lake Taupō (DGLT) and Amplify by 20 percent for year one of the plan (2024-25). However, this is only for one year and the Long-term Plan increases their funding from Council back to current levels (2023/24) from year two of the Long-term Plan.
<p>333. Understand the funding cut for economic development agencies but request it be reinstated after Year 1 and also adjusted annually with CPI</p> <ul style="list-style-type: none"> <li>These organisations are key to ensuring economic success</li> <li>They help support a vibrant place to live</li> </ul>	1215 (Regional Tourism New Zealand) 977 (DGLT) 964 (Amplify)	The effects of the prolonged period of inflation and subsequent interest rate rises, looking after community facilities and paying for things like insurance mean that the services our community relies on Council for are costing more than ever. Council had to make some hard calls when preparing the Long-term Plan, and one of those was to reduce the funding provided by Council to Destination Great Lake Taupō (DGLT) and Amplify by 20 percent for year one of the plan (2024-25). However, this is only for one year and the Long-term Plan increases their funding from Council back to current levels (2023/24) from year two of the Long-Term Plan.

Submission Point	Submission numbers	Response
334. Make shopping space more attractive in town by reducing lease costs, adding more secure parking possibilities for bikes.	73	We propose to install secure bike parks in the next six months in two locations within town known as 'Locky Docks'.
335. Focus on making it easier for developers to develop commercial and residential buildings. <ul style="list-style-type: none"> <li>• Look how Council made a stupid plan change to restrict access to commercial lots such as Permapine.</li> <li>• Council and community do well from encouraging commercial activities.... Job creation. Focus on tourism</li> </ul>	281	We are unclear on how Permapine's access has been restricted. The Taupō District Plan is relatively permissive when compared with other plans. If residential and development is proposed in the right place it is usually a permitted activity.
336. RTNZ strongly supports DGLT's request that the 20% reduction be reinstated in 'good faith' from 2025-26 onwards, and an annual CPI adjustment is applied each year.	1215 (Regional Tourism New Zealand)	The effects of the prolonged period of inflation and subsequent interest rate rises, looking after community facilities and paying for things like insurance mean that the services our community relies on Council for are costing more than ever. Council had to make some hard calls when preparing the Long-term Plan, and one of those was to reduce the funding provided by Council to Destination Great Lake Taupō (DGLT) and Amplify by 20 percent for year one of the plan (2024-25). However, this is only for one year and the Long-term Plan increases their funding from Council back to current levels (2023/24) from year two of the Long-term Plan.
337. More advertising of events. <ul style="list-style-type: none"> <li>• Usually, I hear about some events a couple of days prior i.e. the equestrian competition in April/May, rescue helicopter dog trials - had to google extensively to find out about this etc.</li> </ul>	786	All event organisers are supported with information to assist them to advertise their events across our district via multiple forms of media. We share as much relevant event information as possible across the Council website and Facebook page. In addition, weekly event updates are provided for via radio and events are listed on the LOVE TAUPŌ website using Eventfinda. Wall planner calendars are printed annually, Business After 5 and agency updates share this event information and print media (newspapers) also provide weekly updates. All of these services are provided free of charge to the community.
338. Spend less on promotion of events because these often adversely affect retailers and locals avoid the town as it is too restrictive on us. Only the food providers appear to get some business.	909	All event organisers are supported with information to assist them to advertise their events across our district via multiple forms of media. We share as much relevant event information as possible across the Council website and Facebook page. The advertising of events through external channels is at no cost to Council/rate payers.

Submission Point	Submission numbers	Response
<p>339. Spend more on attracting business and employment for the town and attracting younger people to move here. Diversify to more than being focussed on events.</p>		<p>'Amplify' is the economic development agency for the Taupō District and exists to grow the local economy. They are actively working with business owners and the community to strengthen our work force.</p>
<p>340. Request Council establish a regional incentive for the film industry of \$193,000 over three years.</p> <ul style="list-style-type: none"> <li>• The incentive will go to productions that can commit to and then prove 60% of the total budget spent locally, local cast and crew used, local locations and suppliers used.</li> <li>• Based on 60% of that budget spent in the region, the calculated ROI per year is approximately 6.07 times the spend, presenting a conservative yet promising outlook.</li> <li>• This scheme would attract new economic development activity in the Taupō region that would not have come otherwise, with strong return for local businesses, crew and the wider area.</li> </ul>	<p>1345 (Film Bay of Plenty)</p>	<p>A regional incentive would best be funded by Amplify and Destination Great Lake Taupō (DGLT), as opposed to Council. This approach was effectively used when a feature film was filmed in Taupō recently. Amplify and DGLT would need to assess whether a regional incentive met their strategic priorities and allocate funding accordingly.</p> <p>Council will also support film Bay of Plenty to look for external funding.</p>
<p>341. Ensure that Towncentre Taupō and Amplify continue to be funded and supported to maintain the vitality of the Taupō Towncentre.</p> <ul style="list-style-type: none"> <li>• Significant changes are coming within the next 5 years and a strong plan of action is required to maintain the vibrancy of our towncentre.</li> </ul>	<p>1086</p>	<p>The effects of the prolonged period of inflation and subsequent interest rate rises, looking after community facilities and paying for things like insurance mean that the services our community relies on Council for are costing more than ever. Council had to make some hard calls when preparing the Long-term Plan, and one of those was to reduce the funding provided by Council to Destination Great Lake Taupō (DGLT) and Amplify by 20 percent for year one of the plan (2024-25). However, this is only for one year and the Long-term Plan increases their funding from Council back to current levels (2023/24) from year two of the Long-term Plan.</p> <p>Town Centre Taupō is a member-based organisation which promotes Taupō's central business district as a safe and vibrant space. Its work is supported by Council via a targeted rate which is paid by Town Centre Taupō members (500+) as part of their annual rates.</p>

Submission Point	Submission numbers	Response
<p>342. We agree that Council should focus on the essentials in order to deliver the same level of service, but we believe the mix may not quite be correct. We have concerns about the cuts to DGLT and Amplify. For organisations where the core purpose is to provide a service, it is not possible to deliver the same level of service with a 20% cut. Now is not the time to cut down on marketing the destination, reduce support for businesses and stop searching for economic opportunities.</p> <ul style="list-style-type: none"> <li>We question the \$5 million budgeted for strengthening Iwi relationships, as it has been difficult to fully understand the use of these funds. Building relationships with Iwi is important to the future of the district, but we question whether it truly requires \$5 million to do so.</li> <li>There are several lighting projects on the capital expenditure list, but none for fairy lights in the trees in the roundabouts on Ruapehu Street. We would like to see these included.</li> <li>We believe there should be some budget allocated for Taupō CBD enhancements every year to allow for minor upgrades to the streetscape. There is currently zero budget until 2027/28. This funding is also assigned to Ruapehu and Horomatangi Streets but there is need for improvements on other streets within the CBD, such as Tūwharetoa Street. Perhaps the line should be renamed to Taupō CBD Enhancements to allow for improvements where needed.</li> <li>We agree with the proposal to move to bins as it should result in a much tidier CBD, if done properly. TCT would like to encourage Council to model their service after other towns already successfully using this system.</li> <li>Affordable housing has been an issue for a long time in Taupō, and Council has already done some good groundwork to be able to follow through on this option. We believe this option will help alleviate the housing shortage</li> </ul>	<p>1085 (Town Centre Taupō)</p>	<p>The effects of the prolonged period of inflation and subsequent interest rate rises, looking after community facilities and paying for things like insurance mean that the services our community relies on Council for are costing more than ever. Council had to make some hard calls when preparing the Long-term Plan, and one of those was to reduce the funding provided by Council to Destination Great Lake Taupō (DGLT) and Amplify by 20 percent for year one of the plan (2024-25). However, this is only for one year and the Long-term Plan increases their funding from Council back to current levels (2023/24) from year two of the Long-term Plan.</p> <p>The \$5 million figure encompasses the funding considered which was considered as part of the Long-term Plan deliberations. This figure is for the 10-year duration of the Long-term Plan, and if successful it will be a figure of \$500,000 per annum.</p> <p>It will cover a wide range of activities including (but not restricted to):</p> <ol style="list-style-type: none"> <li>internal capability building activities, such as independent experts facilitated Tiriti workshops for staff and elected members, marae based noho for staff, district tour across sites of significance, etc</li> <li>resourcing for specific external expertise (e.g. legal) to help with developing, negotiating and reviewing formal relationship agreements including Joint Management Agreements, Mana Whakahono ā Rohe,</li> <li>Implementation of the Mana Whakahono partnership agreement and contract for service deliverables with Ngāti Tūrangitukua</li> <li>Implementation of capacity agreement to enable engagement, participation of hāpu on key Council projects, policy and planning activities</li> <li>Support Māori led events including Waitangi Day, Taiopenga (massive participation rate from pre school through to Secondary schools from across our district), Matariki, Te Wiki o Te Reo Māori.</li> </ol> <p>These activities will support our drive to be a high performing organisation that values our relationships with iwi and hapū who is committed to help improve outcomes for Māori and the wider community across our district.</p>

Submission Point	Submission numbers	Response
<p>and free up rental properties as new homeowners shift from rentals into permanent housing.</p> <p>343. Town centre Taupō is supportive of a user pays system when it operates efficiently, reducing time and costs to businesses in the long run.</p> <p>344. Town centre Taupō specifically supports the following infrastructure projects with some feedback:</p> <ul style="list-style-type: none"> <li>• Central Admin Building fitout – it would be great to see local suppliers and contractors used where possible.</li> <li>• Support the Safer Communities CCTV upgrade</li> <li>• Roberts Street bollards system – Towncentre Taupō would prefer an electrical system. If it is a manual system, it needs to function much better than the bollards on Te Heuheu Street.</li> <li>• Riverside Park power and lighting upgrade</li> <li>• Tongariro North Domain power upgrade</li> <li>• Northern Gateway</li> <li>• Crossing facilities on Spa Road</li> <li>• Owen Delay Park machinery, plant, equipment and upgrade</li> </ul>		
<p>345. We support DGLT's aims to achieve economic progress and create employment opportunities from tourism - i.e.</p> <ul style="list-style-type: none"> <li>• Economic Impact: Tourism brings in \$752 million annually, with each dollar invested by Council attracting \$800 in tourism spend.</li> <li>• Job Creation: Tourism is the top employment sector, supporting 32% of all local jobs.</li> <li>• There is real potential, to promote future employment growth to secure Tūrangi's survival, by sensible investing in tourism.</li> <li>• Everywhere else in NZ, and the rest of the world, tourist bike trails have stimulated progress and employment</li> </ul>	1334	<p>The effects of the prolonged period of inflation and subsequent interest rate rises, looking after community facilities and paying for things like insurance mean that the services our community relies on Council for are costing more than ever. Council had to make some hard calls when preparing the Long-term Plan, and one of those was to reduce the funding provided by Council to Destination Great Lake Taupō (DGLT) and Amplify by 20 percent for year one of the plan (2024-25). However, this is only for one year and the Long-term Plan increases their funding from Council back to current levels (2023/24) from year two of the Long-term Plan.</p>

Submission Point	Submission numbers	Response
opportunities. They have proven to be the key to future growth. This is the most cost-effective solution to promote tourism.		
<p>346. Tūrangi Economic Development, Tourism and Marketing</p> <ul style="list-style-type: none"> <li>We are seeking specific budget to lead the Tūrangi Economic Development Strategy including a specific marketing campaign that respectfully represents the Tūrangi experience separate to Taupō and Tongariro. We are making significant investments into our tourism industry as a tribe and these need to be properly reflected in a specific marketing strategy.</li> </ul>	1399	<p>Council funds Amplify who are an independent trust, and are the economic development agency for the district, their mandate is to grow the district's economy, leverage the district's natural advantages and work with business and stakeholders to champion sustainable growth throughout the district. For the 2023/24 year, Amplify received funding of circa \$635,000 by way of a service grant agreement.</p> <p>Council had to make some hard calls when preparing the Long-term Plan, and one of those was to reduce the funding provided to Amplify from Council by 20 percent for year one of the plan (2024-25). However, this is only for one year and the Long-term Plan increases their funding from Council back to current levels (2023/24) from year two of the Long-term Plan.</p> <p>Amplify would be best placed to talk to about a Tūrangi Economic Development Strategy.</p>

## COMMUNITY ENGAGEMENT

Submission Point	Submission numbers	Response
<b>General / district wide</b>		
<p>347. What mechanisms are in place to ensure ongoing community input and transparency in decision-making throughout the implementation of the plan?</p> <ul style="list-style-type: none"> <li>How will the Council address and incorporate feedback from residents regarding proposed changes and rate increases?</li> </ul>	1333	<p>Council is required to conduct consultation in accordance with the Local Government Act. Elected members review the feedback provided by submitters and consider options based on this.</p>
348. Wairakei Village requests request funding for a strategic vision and its implementation, including updating entrances to the village.	1413 1415	All requests for funding within the Long-term Plan process are to be directed through our Community Funding programme. This programme



Submission Point	Submission numbers	Response
		provides several contestable funding opportunities to support community groups and organisations.
<p>349. I am delighted by the progress that has been made in establishing a regular dialogue with community representatives.</p> <ul style="list-style-type: none"> <li>I believe that by addressing the concerns raised in my submission, Council can demonstrate its commitment to fairness and support for all of our residents in River Road. [see request in parks and reserves for security lighting, and boat ramp reserve improvements, and in community funding for additional funding for river road projects].</li> </ul>	438 443	Feedback has been passed onto the teams.
<p>350. Doing great job with relationship with Māori ward and Tūrangitukua in Tūrangi.</p>	956	<p>Thank you for your feedback.</p> <p>Our relationship with Ngāti Tūrangitukua is hugely important for Council. A priority for Council is the effective implementation of the Mana Whakahono relationship agreement with and alongside the hapū.</p> <p>Our two Māori ward Councillors have made a positive contribution to our decision-making processes. They have provided a valuable lens into te ao Māori that may not have been provided otherwise if we didn't have Māori wards.</p>
<p>351. Continue to be proactive to engage with the community. I have just moved to Taupō from Tauranga where it was a struggle to see that active engagement.</p>	269	Feedback has been passed onto the teams and Council.

## COMMUNITY FUNDING

Submission Point	Submission numbers	Response
<b>General / district wide</b>		
352. Funding should only come from businesses not Council.	51	<p>Council acknowledges ideas, projects and activities make a major contribution to the vibrancy and wellbeing of our communities and has provided funding opportunities to support positive change throughout the district for over 20 years.</p> <p>Funding for communities can come from many different sources and Local Government is just one of these. It is important communities do not rely on one funding source long-term to ensure what they're doing is sustainable.</p>
353. The arts are essential to the Taupō community - as a community we need to see our own local artists, musicians, performers and creators supported and given opportunities. <ul style="list-style-type: none"> <li>The Taupō Arts Community deserves a dedicated community arts fund to support us and help us provide opportunities for engagement in the arts in Taupō. We should not have to compete for funding with other sectors, or with organisations based outside our district.</li> </ul>	988 (Centre Stage Taupō)	<p>The purpose of streamlining the structure and purpose of funding opportunities and introducing an eligibility and assessment framework is to ensure Council is considering all requests for funding in an open, transparent, and consistent manner.</p> <p>There is no change to the eligibility of applicants meaning community groups, organisations and individuals can continue to apply. Different sectors will continue to be able to apply to the funds. The change means all applications will be considered and assessed against alignment to Council's priorities and a criteria.</p> <p>Council will continue to administer the Creative Communities Scheme fund. This is currently provided by Central Government for Creative Communities across Taupō District.</p>
354. I support Creative Taupō's submission in this regard. I would not support any changes to funding that would compromise the arts. It is vital that the arts receive appropriate and targeted funding, allocated by people who know the arts.	1209	<p>The purpose of streamlining the structure and purpose of funding opportunities and introducing an eligibility and assessment framework is to ensure Council is considering all requests for funding in an open, transparent, and consistent manner.</p> <p>All applicants, regardless of the sector they represent, will be assessed for funding alignment to Council's priorities and assessment criteria.</p> <p>Decision makers will include all of Council (for multi-year funds) and committees of Council with community individual representation (for one off funds).</p>
355. Tūrangi needs more support <ul style="list-style-type: none"> <li>Never enough sent Tūrangi's way.</li> </ul>	1000 1010	<p>Thank you for your feedback. Groups and individuals from Tūrangi and Tongariro will continue to be eligible to apply to all of Council's contestable</p>

Submission Point	Submission numbers	Response
		funds. The proposal also includes a dedicated fund for groups and organisations from the Tūrangi Tongariro ward.
356. no problem with the changes but do question why they are needed (and there is no guidance in the LTP for total funding)	1124	<p>Previously, decisions have been made by a range of decision makers with limited support on what applications to prioritise. With demand on local government funding significantly growing, the purpose of streamlining the structure and purpose of funding opportunities and introducing an eligibility and assessment framework is to ensure Council is considering all requests for funding in an open, transparent, and consistent manner. All applicants, regardless of the sector they represent, will need to demonstrate alignment to the priorities and assessment criteria.</p> <p>Elected Members set the overall budget for community funds through adoption of the Long-term Plan. This is \$700,000 per annum.</p>
357. We need to stop wasting ratepayers money	1125	Council acknowledges ideas, projects and activities that make a major contribution to the vibrancy and wellbeing of our communities and has provided funding opportunities for over 20 years to support positive change throughout the district.
<p>358. Bike Taupō Funding</p> <p>Bike Taupō seeks a continuation of annual the funding which it receives from Council.</p> <p>Destination Great Lake Taupō Funding</p> <p>Bike Taupō is concerned about the proposed funding cuts to DGLT.</p>	1194	<p>The funding currently budgeted for Bike Taupō has been transferred to the Community Funding programme. This ensures, that all funding requests are managed through a contestable funding process. Council will consider applications for this funding, along with the split of funding allocated per fund, following the adoption of the Long-term Plan.</p> <p>All requests for funding within the Long-term Plan process are to be directed through our Community Funding programme. This programme provides several contestable funding opportunities to support community groups and organisations.</p> <p>The effects of the prolonged period of inflation and subsequent interest rate rises, looking after community facilities and paying for things like insurance mean that the services our community relies on Council for are costing more than ever. Council had to make some hard calls when preparing the Long-term Plan, and one of those was to reduce the funding provided by Council to Destination Great Lake Taupō (DGLT) and Amplify by 20 percent for year one of the plan (2024-25). However, this is only for one year and the Long-term Plan increases their funding from Council back to current levels (2023/24) from year two of the Long-term Plan.</p>

Submission Point	Submission numbers	Response
359. Taupō Sculpture Trust (TST) would like to ensure that the annual \$25,000.00 contestable funding for the arts remains part of the Taupō District Council's Long-term budget.	1359 (TST)	Council has not included the annual funding given the pressures to reduce costs and the emphasis on critical services and projects. Taupō Sculpture Trust is eligible to apply to Council's contestable community funds for support. You will be able to find out more information at <a href="http://taupo.govt.nz/grants">taupo.govt.nz/grants</a> in due course.
360. Support from Council is still required to ensure WCT can continue to provide the caring and collaborative services required as per the Trust Deed hence a application under the Strategic Partnership fund for \$50,000 pa would be imperative for WCT to continue in its role and purpose.	1414 (Waiora Community Trust)	Thank you for your feedback. Following adoption of the Long-term Plan, Council will advertise and accept applications for its contestable community funds. You will be able to find out more information at <a href="http://Taupō.govt.nz/grants">Taupō.govt.nz/grants</a> in due course.
<b>River road</b>		
<p>361. Our community lacks adequate funding for programs and facilities that support social cohesion, health, and well-being. This includes funding for community centres, parks, and local events that foster a sense of community and engagement.</p> <ul style="list-style-type: none"> <li>• Request for Action: We respectfully request that the Council <ul style="list-style-type: none"> <li>○ 1. Conducts a Comprehensive Review: Assess the current allocation of funds and identify areas where our community has been underserved.</li> <li>○ 2. Implementing a Fair Funding Model: Develop and implement a funding model that ensures equitable distribution of resources, reflecting the contributions of all communities.</li> <li>○ 3. Prioritizing Infrastructure and Services: Allocate specific funds for critical infrastructure projects, public services, and community programs in our area. River Road has a list of projects which all need feedback from Council</li> </ul> </li> </ul>	438 443	<p>Thank you for your feedback – it has been great that our teams have been able to support the River Road community to access funding through the Department of Internal Affairs and to see some community-led initiatives begin.</p> <p>Council have undertaken a comprehensive review of its community funding policy to ensure a fair, equitable, efficient, transparent and consistent distribution of funding. The new funds and framework for how applications are considered and assessed is available to view at <a href="http://taupo.govt.nz/grants">taupo.govt.nz/grants</a>. This includes a fund specifically for Taupō and Taupō East Rural communities.</p> <p>Recipients of community funds included in this policy will continue to be published on our website at <a href="http://Taupō.govt.nz/grants">Taupō.govt.nz/grants</a>.</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>o [see request in parks and reserves for security lighting, and boat ramp reserve improvements, and in community funding for additional funding for river road projects].</li> </ul>		
<p>362. Bulk purchase of electricity: We understand that large business corporations obtain, by negotiation, significant discounts on their cost of electricity. Why does Council not negotiate a discounted rate for its residents and small businesses?</p> <ul style="list-style-type: none"> <li>• It seems that Council is willing to get involved in far more risky business ventures (motor racing circuit) that advantages just a few business sectors.</li> </ul>	830	This is not something council is considering at this time.
<p>363. Support community groups such as Greening Taupō and Bike Taupō and many others etc who help get bang for buck.</p>	873	Thank you for your feedback. Council provides a range of funding opportunities to communities and has successfully partnered with both Kids Greening Taupō and Bike Taupō for several years.
<p>364. It is vital that the arts receive appropriate and targeted funding, allocated by people who know the arts. Funding eligibility with our vision and community outcomes for the Taupō district in mind must include the arts as an important, vital of a vibrant community that fosters wellbeing across all ages groups and abilities.</p>	1209	<p>Arts, cultural groups and individuals will continue to be eligible to apply to Council's community funding programme. The purpose of introducing an eligibility and assessment framework ensures Council is considering all requests for funding in an open, transparent, and consistent manner. All applicants, regardless of whether they are an arts group or not will need to demonstrate alignment the priorities and assessment criteria outlined.</p> <p>Council will continue to administer the Creative Communities Scheme fund from Central Government. This creative fund provides a dedicated funding opportunity for creative and arts groups across Taupō district.</p>
<p>365. The Management Agreement between the Crown and Council which details a commitment for the Great Ride to be managed, and which Waikato River Trails Trust undertakes management on behalf of Council is maintained and continues to be a funding mechanism outside of community funding but is an operational line for future funding, with baseline funding of \$80,000 per year, annually adjusted for inflation.</p>	1335 (Waikato River Trail)	<p>In 2012, Council entered into an agreement with Waikato River Trails Trust, for the trust to undertake management of the trail on Council's behalf. That agreement did not contain any funding requirements, and the trust has received grants previously through Council's contestable community funding programme.</p> <p>All requests for funding (including operational expenses) within the Long-term Plan process are to be directed through our contestable Community Funding programme. You will be able to find out more information at <a href="http://taupo.govt.nz/grant">taupo.govt.nz/grant</a> in due course.</p>

Submission Point	Submission numbers	Response
<p>366. TLWG welcomes 'flourishing environment' as an outcome for community funding.</p> <p>TLWG suggests that the definition for the 'Strategic Partnership Fund' includes the following:  'A contestable, multi-year fund accessed by community groups or organisations who deliver a service that supports Council, and Waikato Regional Council, to achieve core environmental outcomes.'</p>	1360 (Taupō Lakes and Waterways)	Thank you for your feedback. The purpose of the Strategic Partnership Fund is for Council to partner with key organisations who deliver core strategic outcomes and/or provide advice on business-as-usual activities, programmes and projects. For this reason, the definition of the Strategic Partnership Fund cannot be changed to focus solely on environmental outcomes.

## SOLID WASTE

Submission Point	Submission numbers	Response
<b>General / district wide</b>		
<p>367. I would love for us to have textile recycling.</p> <ul style="list-style-type: none"> <li>I hate that if clothes can't be donated they need to be thrown away. It is not right.</li> </ul>	111	There is limited opportunity currently for textile recycling, we understand textiles make up a significant amount of waste and are always looking for opportunities to remove textile waste from the waste stream.
368. standardise public rubbish and recycling bins across the district bigger brighter and bolder.	683	We have a process for identifying high waste areas and are providing big belly bins for waste and recycling, which are being standardised. However, in most locations Council is taking a "pack in, pack out" approach, where we expect people to be responsible for their own waste.
369. All non-recyclable waste should be burnt and electric produced from the process. Burying waste in the ground is just causing problems for future generations.	679	Council will consider alternative disposal methods as they develop, with a primary focus on a circular economy.
<p>370. Why should you have to pay extra to drop off a pre-paid rubbish bag at the Council dump? Paying twice?</p> <ul style="list-style-type: none"> <li>Holiday people wanting to dump rubbish bags when they leave have to pay extra if it's a yellow pre-paid bag or leave it out the front for what may be 3 days and hope it doesn't get ripped open?</li> </ul>	473	There is no additional cost for disposal of a pre-paid bag. This use to be the case, however we have since changed the approach and charge the bag provider directly.
371. Currently the school I work at is not recycling our plastic bottles as they need to be rinsed and lids removed.	462	Council has a programme directly working with schools to educate students on recycling. This has been ongoing for

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>This is a huge environmental waste as students are just binning bottles and this will carry on at home. Using the schools to educate our students on how to recycle correctly is one simple way to help this issue.</li> </ul>		many years. Schools who want to participate should contact the waste team at Council.
372. more recycling of other plastics not just 1-2	1051	This is not a Council decision. The government has mandated these products to be collected at the kerbside and not collected at landfills.
373. would love to see more repair or recycling options for large household items e.g. furniture, whiteware	1051	Council supports reuse and repair and have run a reuse and repair workshop. We will be doing so again in the future. Please contact the waste team for details. These will also be advertised on our Facebook page and in our newsletters.
<p>We do not get any rubbish collection and have to take our waste/recycling to the dump (Tokaanu).</p> <p>While the recycling centre at the dump has been upgraded, there are currently no options for 2 and 5 plastics.</p> <p>374. Also, why are meat trays are not recycled when they are No. 1 plastic?</p>	471	This is not a Council decision. The government has mandated the products to be collected at the kerbside, and not collected at landfills.
<b>Taupō</b>		
<p>375. Bins for soft plastic recycling should around the Town in more locations, currently only at countdown Kokomea.</p> <ul style="list-style-type: none"> <li>Why don't we have them at the landfill as part of the recycling area.</li> </ul>	214	Soft plastic recycling is provided by the industries that produce the products. Councils across New Zealand lobbied for the industries that produce this type of packaging to take responsibility for the waste they create.
<b>Tūrangi</b>		
<p>376. please improve recycling facilities</p> <p>A big upgrade of the Tūrangi transfer station. During the winter months the green waste area is disgraceful. Into the landfill area there is always breakdown and the piles of waste just gets bigger and bigger.</p>	744 1011	There are upgrades planned for the Tūrangi transfer station in the Long-term Plan Year 1 - 2.
377. For the Recyclables storage shed extension, the Tūrangi Co-Governance Committee recommends finding alternative solutions	1239 (Tūrangi Co-governance committee)	This project is proposed due to the need for covering of pre-loved goods to reduce the amount going to the landfill. If this is not done, then Council will need to continue to throw items into the landfill when weather damaged.
<b>Omori/Kuratau/Pukawa</b>		

Submission Point	Submission numbers	Response
378. Refuse station increase in Charges - I don't have an issue with the charges going to \$208.69 per property including green waste, there hasn't been any significant cost increase since 2012.	639 (Whareroa residents)	This feedback has been passed onto the solid waste team.
379. We do need to work with Council to improve the efficiency of the site especially around green waste and recycling.		

## POLICY AND GOVERNANCE

Submission Point	Submission numbers	Response
<b>Governance</b>		
380. I am unsure why it is considered acceptable for Council to not reply to a Service Request, to not engage and to simply continue to close a file without communication. <ul style="list-style-type: none"> <li>I want reassurance that whilst Councillors and Council quite rightly pursue development for the future, Developers are held to a high standard, with no exception, just as you demand of your Ratepayers.</li> <li>I also want reassurance that as you plough ahead, Council and Councillors remain actively aware that there are vulnerable hotspots in some areas in Taupō which are putting people's properties at risk. I would like to know and feel confident that such spots remain current and active in this current Long-term budget. It's good to look forward however perhaps you shouldn't dismiss others whilst you do. we pay Rates too.</li> <li>I would like to think that the Taupō District Council has heard the recommendations of Peter Bouchier and Open For Business and is moving toward adopting recommendations. To date, I have greatly appreciated the willingness of individuals on Council to listen with courtesy and with an open mind and helpful discussion. Its progressive.</li> </ul>	809	<p>Developers are held to the standards set by the Building Act and must go through the processes set out in the RMA and the district plan.</p> <p>Council is aware of a number of communities that have a range of challenges. We work with our government partners to support positive outcomes for all.</p>
381. We want to continue to have a discussion on how best we include representation on the Council and sharing decision making if Māori wards are removed. 10.1 Recommendation	1399	Our two Māori ward Councillors both make a positive contribution at Council's decision-making table. They provide a valuable lens into te ao Māori that may not have been available otherwise if we didn't have Māori wards.



Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>Budget put aside for representation models and agreements to be explored from 2024 to when the referendum is put up for voting. This should be co-designed with tangata whenua in the rohe.</li> </ul>		<p>We have formal relationship agreements (Joint Management Agreements, Mana Whakahono ā Rohe) in place that requires Council to engage and enable iwi input into Council's decision-making processes across agreed projects. These won't be impacted by the pending Māori Wards legislation change.</p> <p>Council currently has Māori representation on the following Council committees: Kinloch Representative Group, Mangakino Pouakani Representative Group, Taupō East Rural Representative Group, Taupō Road and Reserves Committee, Tongariro Representative Group. Those Māori representatives sit at the table alongside Council elected representatives and participate in the decision-making process for those Committees as well.</p> <p>We have a Co-Governance Committee in Tūrangi comprising four Tūrangitukua members, three Council elected members and one appointed Community representative. The Tūrangitukua members actively participate in the decision-making process alongside their fellow Committee members.</p>
382. Listen more to the public	54 219 412 472	The Local Government Act requires Council to consult the community on a range of issues. These consultation processes are the primary way the public can let us know what they think.
383. The Council must be more open with major proposed projects and actual costings i.e. the major work that was done on the corner of Tongariro Street and Lake Terrace was a poorly advertised for ratepayer consultation and we were advised that the Government would fund the entire project, but it ended up costing the ratepayers about \$10,000,000.	388	Feedback has been passed onto the relevant teams.
384. Focus more on local issues, rather than government national proposals, such as fluoridating water. <ul style="list-style-type: none"> <li>Be more transparent where our tax money is spent and where it goes.</li> <li>More public input in matters.</li> </ul>	744	Council is required to follow the law and regulations set by Central Government.
385. Ensure there is a proportionate representation of mātauranga Māori capable personnel at tier 2 and 3 to enable efficient and robust outcomes for our whole district.	1079	Council offers staff several learning opportunities including those related to Māori language and culture. These opportunities are available to staff at all levels.

Submission Point	Submission numbers	Response
386. Cancellation of any Council policy, activity or procedure which favours one person over another person due to race, culture, sex, background etc	944 1126	Policy and bylaws are regularly reviewed and consulted on so that community views can be heard.
387. Abolish the Māori wards. <ul style="list-style-type: none"> <li>• These should be abolished as there is ample representation for all ethnicities in a democratic system without the need for additional representation based on race.</li> <li>• Our central government is legislating for compulsory referendum, and these should be held if Council is determined to pursue the Māori wards.</li> </ul>	414 1126	Council has resolved to hold a poll in conjunction with the 2025 Local Government Elections.
388. Invite those vocal people on social media to take part in an LTP session, committee and Council meetings.	432	Individuals may partake in hearings and public drop in sessions across the district on topics as they arise.
<b>Customer services</b>		
389. The Taupō Business Chamber supports investments in digital infrastructure to streamline processes, making them quicker, simpler, and more cost-effective. For example, presenting data and information in an easily accessible format on line, and electronic deposit of applications and further information, all contribute to making it easier to do business.	1339 (Taupō Business Chamber)	This feedback has been passed on to the team.
390. We must remove Council from LGNZ Local Government NZ. We have our Council who we voted in with local input and we do not want or need LGNZ poking their nose in. Certainly not for \$70k.	1341	Council intends to remain a member of LGNZ, however this position is reviewed annually to ensure that membership remains efficient and effective for Council.
391. Why do all calls to the Council go through one point? Surely of ratepayers want the dog pound they should just be able to ring the pound, if they want the planning department, they should be able to ring them. Why do they have to ring just one number and then get put through?	682	Not all business units of Council have fixed phone numbers/landlines for the location, when a call is forwarded to a staff member from the respective business unit this can be over our online calling software or forwarded to a Council mobile phone. In the first instance service centre staff try to resolve issues without calling operational staff.
<b>Communications</b>		
392. Lack of clear and concise communication from the Council. <ul style="list-style-type: none"> <li>• The devil is in the detail</li> </ul>	386	We use a variety of methods to communicate with the community. These include social media, the newspaper, digital newsletters, radio, Antenno. Suggest they follow TDC on Facebook, sign up for our weekly email newsletter and download the Antenno app.

Submission Point	Submission numbers	Response
		We use a variety of methods to communicate with the community. These include social media, the newspaper, digital newsletters, radio, Antenno. You are able to follow Taupō District Council on Facebook, sign up for our weekly email newsletter and download the Antenno app
<p>393. All future projects / proposals need to have a decent amount of advertising around the district e.g mail drop, social media, newspapers, radio etc to ensure more people can voice their opinions.</p> <ul style="list-style-type: none"> <li>found put about kerbside collection proposal through Taupō Noticeboard on Facebook through a local member.</li> <li>how is the Council ensuring everyone that need to hear this information is indeed hearing it?</li> </ul>	528	We use a variety of methods to communicate with the community. These include social media, the newspaper, digital newsletters, radio, Antenno. You are able to follow Taupō District Council on Facebook, sign up for our weekly email newsletter and download the Antenno app
<p>394. I believe that Council has a great opportunity to communicate the good things that Council already does for the environment, and public safety, by including more key words and environmental language in Council communications.</p>	1059	We use a variety of methods to communicate with the community. These include social media, the newspaper, digital newsletters, radio, Antenno. You are able to follow Taupō District Council on Facebook, sign up for our weekly email newsletter and download the Antenno app
<b>Policy</b>		
<p>395. Local Alcohol Plan for Taupō District.</p> <ul style="list-style-type: none"> <li>I ask the Council to formulating a Local Alcohol Plan for the whole community that sets the parameters for Council staff and prospective shop owners.</li> </ul>	401	This is not a priority issue for Council at this time, however there have been discussions with Local police about a Local Alcohol Plan.
<p>396. Second dwelling on existing sites - this is currently been discussed at the national level. This should be approved in Council district plans. Currently Kinloch is restricted to one dwelling per section.</p>	737	Council will reflect on any national level legislative changes where required.
<p>397. Work more closely with power companies to ensure the lake level is moderated with a mandated lowering of the highest levels allowed currently.</p> <ul style="list-style-type: none"> <li>Significant erosion and path damage around Acacia Bay area that never occurred previously.</li> </ul>	165 884	Lake levels are managed through a resource consent issued by Waikato Regional Council. This is not a Taupō District Council consent.
<p>398. Use local contractors for work</p>	27	When conducting procurement, Council reviews tenders based on broader outcomes, which include supporting the local

Submission Point	Submission numbers			Response
				economy. Additionally, several of our panel suppliers are local based businesses. When specialists are employed from out of town, we support them to subcontract work to local businesses.
399. More zoning for new schools and daycare facilities. More green spaces for recreation near residential areas. More modernization of the town centre. Less intense development with no complimentary services and mixed-use spaces	81	25		Schools and daycares can be developed within most of our existing zones. It is up to the Ministry of Education (for schools) or private providers (daycares) to develop them. All residential areas have green spaces set aside as they develop.
400. How about more supermarkets, medical centres and schools	310	996		The Council does not provide these services. They are developed by private providers (medical centres and supermarkets) and by the Ministry for Education (schools). Our District Plan makes it easy for these to occur if they are proposed.
401. no more high-rise buildings in central CBD.	912			There are height limits in the Central Business District, however there is also the Resource Management Act process that proposals must go through, which may allow for some exceedances.
<b>Bylaw for cats</b>				
402. Registration fees for household cats <ul style="list-style-type: none"> <li>• They foul people's garden and are a pest.</li> <li>• They tend to roam peoples garden with owners showing no respect to the damage they cause</li> <li>• They kills birds.</li> </ul>	323	432	1196	Given funding constraints, implementing registration of cats is not a priority at this time.
403. It is really the time and wise to consider what to do with cats in order to protect native birds. <ul style="list-style-type: none"> <li>• You are actively making use of the gullies to creative bio diversity which is awesome - how/what/when will Council do to protect the native birds that you are encouraging to the gullies.</li> <li>• Petwise, Council's proposed housing will not be the best place for dogs so many people will choose cats!!</li> </ul>	252 1196 830	526 1045	432 737	Given funding constraints, implementing registration of cats is not a priority at this time.

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>I draw you to one of many studies; <a href="https://www.nzherald.co.nz/lifestyle/cat-tracking-study-an-eye-opener-for-owners/2Y53ECMIPCUQMPNU5V2ZZ4XEAM/">https://www.nzherald.co.nz/lifestyle/cat-tracking-study-an-eye-opener-for-owners/2Y53ECMIPCUQMPNU5V2ZZ4XEAM/</a></li> <li>Consider putting cat management back into the bylaws, for multiple reasons including animal welfare and management in key biodiversity areas.</li> </ul>		
<b>Taupō</b>		
<p>404. We would love the cell tower relocated away from in front of our home.</p> <ul style="list-style-type: none"> <li>Spark and Council did their best but it's a mind crippling noise.</li> <li>It should never have been allowed so close to homes.</li> </ul> <p>405. Moving it to other side of the road on Council land past rainbow drive would make huge improvement to our life.</p>	153	Feedback passed onto the relevant teams
<b>Tūrangi</b>		
The Tūrangi Co-Governance Committee supports Tūrangi town centre structure plan and cultural centre (TRAC).	1239 (Tūrangi Co-governance)	Feedback passed onto the teams responsible for this work.
<b>Kinloch</b>		
406. Update the Kinloch Community Structure Plan, incorporate it into the Long-term Plan and ensure Council staff adhere to it.	673	The Council is currently updating the Growth Strategy (TD2050 will become the Future Growth Strategy). This document will give direction on Structure Plans. We encourage you to be involved in the development of this Strategy.
407. Kinloch is being allowed to develop to quickly without sufficient thought or planning of infrastructure.	815	Kinloch has a structure plan which directs the level of development and the appropriate infrastructure. Significant upgrades to water and wastewater have been undertaken or are currently under way.
<b>Omori/Kuratau/Pukawa</b>		
408. The infrastructure management strategy shows maps for the Western Bays with future development areas. This looks misleading as some of the land is Council reserve land. This needs to be corrected and explained.	203	The map is indicative and outlines where houses are expected to be built. The map also explains that there are approximately 100 new houses expected in these areas.

## SUSTAINABILITY AND CLIMATE CHANGE

Submission Point	Submission numbers	Response
<b>General / district wide</b>		
<p>409. We need to incorporate sustainable and zero emissions ready frameworks into all the Council projects or we will face a huge bill in the future.</p> <ul style="list-style-type: none"> <li>All planning documents for the Taupō District should refer to their Climate Change Strategy carbon reduction targets.</li> <li>Energy efficiency, sustainability and environmental impact needs to be more front and centre.</li> <li>Thank you for planning to put funds towards a cleaner, greener, sustainable future.</li> </ul>	154 1057 1072 1096	<p>Council has a climate change strategy with specific emissions reduction targets for Council operations and solid waste. We regularly report against progress. See <a href="https://www.taupodc.govt.nz/Council/plans-and-strategies/district-strategies/climate-change-strategy">https://www.taupodc.govt.nz/Council/plans-and-strategies/district-strategies/climate-change-strategy</a></p> <p>Improving environmental outcomes and ensuring we are managing natural hazard risks to make sure our infrastructure is resilient, is a significant focus for Council's planned investment (as set out in our 30-year Infrastructure Strategy). This direction is reflected in our Long-term Plan, which includes significant investment programmes in:</p> <ul style="list-style-type: none"> <li>improved wastewater treatment and disposal</li> <li>solid waste diversion (reuse and recycling of waste)</li> <li>reducing greenhouse emissions from waste</li> <li>stormwater improvement devices</li> <li>improving the resilience of our infrastructure</li> <li>stormwater flood mitigation works.</li> </ul>
<p>410. Council should not pay Government \$1 million a year for Carbon Credits</p> <ul style="list-style-type: none"> <li>It is blatant revenue collecting</li> <li>Global Warming is a Scam.</li> </ul> <p>411. It would be odd building a resilience package of \$15 mil for the fake climate change agenda. We cannot flood at the level we are sitting above sea level. a volcanic eruption would be a bigger concern for damage, but \$15 million would not come close to the rebuild of even Council owned sites.</p>	1341	<p>The Climate Change Response Act 2002 requires Taupō District Council (Council) to pay carbon credits on our landfill operations. Failure to pay for credits has a penalty of:</p> <ul style="list-style-type: none"> <li>Firstly paying the credit</li> <li>Plus, an additional penalty of 3x the cost of that credit.</li> </ul> <p>Resilience improvements have been identified in asset management plans which address specific risks from a range of natural hazards.</p>
<p>412. Council's climate targets must be more than aspirational; they require clear, actionable steps that align with our values of kaitiakitanga and manaakitanga.</p>	1333 1406 (Te Kotahitanga o Ngāti Tūwharetoa)	<p>Council has a climate change strategy with specific emissions reduction targets for Council operations and solid waste. We regularly report against progress. See</p>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>• This includes reducing carbon emissions, enhancing resilience to climate impacts, and protecting our natural resources.</li> <li>• Transparency in how these targets are pursued and achieved is crucial.</li> <li>• The implementation of Te Kōpu a Kānapanapa, which outlines key environmental and cultural strategies, should be clearly reflected in all Council workstreams.</li> <li>• Demonstrating this commitment will not only address climate challenges but also foster a more resilient and sustainable community for all.</li> <li>• Ngāti Tūwharetoa emphasizes the need for a holistic and integrated approach to climate action that incorporates traditional knowledge and practices.</li> <li>• This includes restoring and protecting natural habitats, promoting sustainable land use, and supporting community-led initiatives that enhance environmental stewardship. By partnering with iwi and other stakeholders, the Council can develop and implement effective climate strategies that align with our cultural values and contribute to the well-being of our communities.</li> <li>• Ensuring that these strategies are inclusive and participatory will enhance their effectiveness and support long-term sustainability.</li> <li>• How does the plan address long-term environmental sustainability and climate resilience, and what are the specific goals and metrics for these initiatives? <ul style="list-style-type: none"> <li>○ What social impacts are considered, particularly regarding housing affordability and community wellbeing, and how will these be measured and reported?</li> </ul> </li> </ul>		<p><a href="https://www.taupodc.govt.nz/Council/plans-and-strategies/district-strategies/climate-change-strategy">https://www.taupodc.govt.nz/Council/plans-and-strategies/district-strategies/climate-change-strategy</a></p> <p>Improving environmental outcomes, working with local Iwi and hapū, providing for the Māori world view, and ensuring we are managing natural hazard risks to ensure our infrastructure is resilient, is a significant focus for Council's planned investment (as set out in our 30-year Infrastructure Strategy). This direction is reflected in our Long-term Plan, which includes significant investment programmes in:</p> <ul style="list-style-type: none"> <li>• improved wastewater treatment and disposal</li> <li>• solid waste diversion (reuse and recycling of waste)</li> <li>• reducing greenhouse emissions from waste</li> <li>• stormwater improvement devices</li> <li>• improving the resilience of our infrastructure</li> <li>• stormwater flood mitigation works.</li> </ul>
<p>413. Focus on the Long-term and impacts on our natural environment and our climate – which is also “essential”</p> <ul style="list-style-type: none"> <li>• Anything less is to simply kick the can down the road and leave it to our mokopuna and further generations to pick up the tab for our short sightedness. This may mean spending more money to focus on these essentials</li> </ul>	1407	<p>Improving environmental outcomes and ensuring we are managing natural hazard risks to ensure our infrastructure is resilient, is a significant focus for Council's planned investment. This includes significant investment programmes in:</p> <ul style="list-style-type: none"> <li>• improved wastewater treatment and disposal</li> <li>• solid waste diversion (reuse and recycling of waste)</li> </ul>

Submission Point	Submission numbers	Response
		<ul style="list-style-type: none"> <li>• reducing greenhouse emissions from waste</li> <li>• stormwater improvement devices</li> <li>• improving the resilience of our infrastructure</li> <li>• stormwater flood mitigation works.</li> </ul>
<p>414. We support the continued funding of community groups, such as Greening Taupō, that work in a strategic way with Council for the achievement of common goals e.g. restoring biodiversity, beautifying green spaces, adapting to climate change, erosion control, cutting down on the cost of mowing unused land, collaboration with iwi, and creating opportunities for people to connect to others and the local environment.</p> <ul style="list-style-type: none"> <li>• We appreciate the funding of native plants and support with restoration planting sites. Looking forward, it is vital that more funding be put towards on-the-ground workers, thorough preparation of planting sites, and continued maintenance of these sites.</li> <li>• Blackberry, in particular, needs to be managed consistently in order to be controlled effectively and to prevent the loss of planted areas. For our greenspaces and gullies to become places that are utilised and valued by the community, weed control is just as important as planting.</li> <li>• We support further funding to be put towards predator and pest control in our green spaces.</li> <li>• We believe that new subdivisions should have policies in place regarding; having a requirement to plant areas in native species, ensuring invasive species are not used (e.g. flowering cherries), and planning for cat bylaws and continued predator control.</li> </ul>	<p>1411 (Kids Greening Taupō)</p>	<p>Council acknowledges ideas, projects and activities make a major contribution to the vibrancy and wellbeing of our communities and has decided to continue providing contestable funding opportunities to support positive change throughout the district.</p> <p>Currently Council's parks staff carry out a lot of the site preparation for restoration sites.</p> <p>Increased funding targeted to site preparation to Greening Taupō would free Council parks staff up to focus on their core business, while still achieving our partners ecological goals through supporting local contractors.</p> <p>Council has an approved planting list for street trees, and the like, that is available to developers and Council staff approve their planting plans. Any flowering cherry species that are used are all certified to be sterile by the nursery. Some of these exotic species provide good food sources for our native birds at times when native species are not available.</p> <p>Predator control is undertaken as part of the establishment and maintenance of subdivision plantings to ensure their success.</p>



## REGULATORY AND COMPLIANCE

Submission Point	Submission numbers	Response
<b>General / district wide</b>		
<p>415. Police Council bylaws, for example "no cars can be parked in the Taupō rateable area with 4 sale signs displayed"</p> <ul style="list-style-type: none"> <li>• A 4 hour limited car parking sign would be the easy way to invoke this Council bylaw signed off by the current mayor and then CEO in 2015.</li> <li>• Why sign a document you have no intention of governing.</li> <li>• New Plymouth, Palmerston North, Tauranga and Inglewood enforce this bylaw.</li> </ul>	572	Council compliance officers do enforce Council bylaws, however without the community notifying Council of issues enforcement action is limited.
416. Personally, I feel very disappointed in my experience with the consents department and their lack of assistance in our issues.	458	Feedback has been passed onto the team
417. Streamline the Resource Consent Process, far too many hoops to jump through, just a huge amount of red tape for simple things that we as ratepayers want to do with our own properties.	945	Feedback has been passed onto the team
418. The Taupō Business Chamber urges the Council to adopt a more business friendly approach in processing consents and licences to reduce administrative burdens and delays. We understand there are legislative requirements to meet, however if the processing was approached with a growth mindset rather than a fixed mindset, perhaps more solutions could be found more efficiently.	1339 (Taupō Business Chamber)	Feedback has been passed onto the team
419. Act now and be vigilant about keeping the area lakeside from Paenoa Road to Tupara Road from becoming a 'Shanty Town' with unsurmountable health, safety and environmental issues over time.	1089	Council is in the process of working with Paenoa trustees regarding the future of the land.
420. Put wardens on the streets to make people feel safe.	937	This is primarily the role of police and other community-based safety organisations.

## POLICIES

Submission Point	Submission numbers	Response
<b>Financial strategy</b>		
<p>421. Federated Farmers is concerned about the proposed change in the benchmark of permitted rates increase to Local Government Cost Index (LGCI) +5%. Federated Farmers notes that incomes of ratepayers are in no way increasing to the same extent.</p> <ul style="list-style-type: none"> <li>• Council has noted that it expects rates to be well-below the proposed benchmark. This does not provide comfort to ratepayers or our members. Rather it dilutes the transparency of this Council and consequently the trust of its constituents.</li> <li>• Federated Farmers notes that the benchmark of permitted rates increase has continued to increase since the 2015-2025 Long-term Plan. This is a concerning trend that cannot continue to occur.</li> </ul>	1212 (Federated Farmers)	As per our financial strategy, this is primarily driven by consideration of past performance challenges due to LGCI being a forward-looking projection, whereas Council cost increases often occur subsequently to inflationary increases. For most years in this 10-year period, Council is projecting to be well below its self-imposed benchmark.
<p>422. We strongly oppose the Council proposal to increase its rates increases affordability benchmark from Local Government Cost Index (LGCI) + 2.5 percent to LGCI +5%</p> <ul style="list-style-type: none"> <li>• Rates must not significantly exceed inflation / CPI</li> <li>• The town must learn to live within what the residents can afford.</li> <li>• Council must get over its spending binge mentality.</li> </ul>	830	<p>Inflation (as measured by CPI) does not accurately reflect the financial pressures Council faces. Financial pressures come through cost increases for the unique and specific goods and services Council must purchase. On top of this, Council faces ongoing cost increases for its services through increasing regulatory costs of providing core services, such as increased investment and operational costs to meet high water quality standards, and wastewater discharge standards. This increased investment requires also means ongoing cost pressures through increased depreciation and interest costs.</p> <p>As per our financial strategy, this proposed limit is primarily driven by consideration of past performance challenges and comparison with others in the local government sector. We will still strive to keep costs down and for most years in this 10-year period, Council is projecting to be well below its self-imposed benchmark.</p>
<p>423. We approve of continuing to fund 100 percent of depreciation of Council assets over the assets' life cycle. However, depreciation MUST be "ring fenced".</p>	830	Depreciation is already ring-fenced in depreciation reserves which fund renewals in the appropriate area e.g. Roading Depreciation Reserve.

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>We have seen depreciation funds “stolen” to pay for “nice to have” or “pet” projects elsewhere. There needs to be strict, rules to stop this: in your example the depreciation on the mower must not be used to install flash rubbish bins, architecturally unique toilets, or sculptures in the park.</li> </ul>		
<p>424. We oppose the proposal to change to Net External Debt/Total Revenue Borrowing Limit from 225% to 250%.</p> <ul style="list-style-type: none"> <li>Council already has a high debt burden.</li> <li>Council only recently revised its debt to revenue limit from 200% to 225% of operating revenue.</li> <li>In 2016 Taupō District Council was eighth in the top 10 borrowers, and the highest of all the towns. We have not been able to see where Council sits now, but until that is revealed we oppose any increase in this debt ceiling.</li> <li>We detect an unwise “borrow and spend, borrow and spend” attitude. Borrowing in times of high inflation and interest rates is madness.</li> </ul>	830	<p>As per our financial strategy, Council has proposed increasing its self-imposed debt limit from 225% to 250% recognising the increase in growth during this 10-year period. Due to the forecasted growth projections, Council will be required to carry more debt going forward with increasing capital investment required to provision for this growth.</p> <p>Despite the increased pressure on Council’s debt and significant increases during this Long-term Plan, it remains at prudent levels. The new limit is well below debt covenants that are set by the New Zealand Local Government Funding Agency (LGFA), and Council remain comfortably below the increased limit.</p>
<p>425. Creative Waikato recognises that Council is seeking to strike a balance between responsible management of assets and the needs of its communities. Alongside infrastructure of water services, community infrastructure is also essential. Such facilities are the hubs of their community, and enable Council's vision of 'connected communities'.</p>	1365 (Creative Waikato)	<p>Thank you for your submission. Council acknowledges the importance of community infrastructure in creating well connected communities and reflects this in the strategic outcomes that Council is working to achieve.</p>
<p>426. Debt Management:</p> <ul style="list-style-type: none"> <li>What specific strategies will be implemented to manage the increasing debt levels, ensuring long-term sustainability?</li> <li>What contingency plans are in place for economic downturns or funding shortfalls?</li> </ul> <p>Rates Increases:</p>	1333	<p>Please refer to the Financial Strategy document</p> <ul style="list-style-type: none"> <li>Council’s average rate increase is at the lower end of many Councils. It is hard to compare Council to Council as we have different activities, drivers, level of service requirements and policies.</li> <li>We have kept the UAGC at \$250 per rating unit, this benefits those on low/fixed income. Much of the rates increase this year relates to the cost of providing water, wastewater and solid waste disposal which are targeted rates. The rate scheme provides up to \$790 towards the rates for those on low incomes.</li> </ul>

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>• How does the rates increase compare to other similar regions, and what are the justifications for any significant differences?</li> <li>• What measures are being taken to mitigate the impact of rates increases on residents, especially those with fixed or low incomes?</li> </ul> <p>Funding and Revenue Sources:</p> <ul style="list-style-type: none"> <li>• What alternative funding sources are being explored to reduce reliance on rates and debt, such as government grants or public-private partnerships?</li> <li>• How will the Council ensure that user fees and charges remain fair and do not disproportionately affect certain segments of the population?</li> </ul>		<ul style="list-style-type: none"> <li>• Many of the projects in the Long-term Plan have alternative funding sources suggested and as a project starts to be developed those funding sources will be explored further.</li> <li>• Council assesses the split between what should be rates funded and what should be funded by users of the facility/service. There are also a variety of fees and charges based on age, group booking discounts, community group discounts &amp; various membership options at our facilities. It is a fine balance to achieve user charges that are acceptable to those using the service and rates for those who may not be using the service, whilst still meeting the level of service we have agreed with the community.</li> </ul>

## FEES AND CHARGES

Submission Point	Submission numbers	Response
<p>427. The proposed increase for swimming lessons is too much.</p> <ul style="list-style-type: none"> <li>• Unfortunately for many this will no longer be something that families can afford.</li> <li>• For a district with lakes and dangerous rivers, learning to swim can be lifesaving</li> <li>• This is the only option for lessons</li> <li>• Swimming lessons should be affordable so kids can learn a life skill.</li> <li>• Everyone should have this opportunity (not just the wealthy).</li> <li>• The proposal for increasing swimming lesson fees is beyond what is affordable for locals.</li> </ul>	<p>353    356    357  365    450    595  611    1396    1403</p>	<p>We agree that swimming lessons are an incredibly valuable activity. The high-quality product Council offers via its platinum-accredited Swim School is only possible to deliver with an appropriate fee in place.</p> <p>Swimming lesson fees also enable users to swim for as long before or after their lessons as they wish.</p> <p>Additionally, all school-aged children Years 1 – 7 receive free of charge lessons via Contact Swim Well programme for a two-week block every year. This ensures accessibility to learning water skills for all.</p>

Submission Point	Submission numbers			Response
<ul style="list-style-type: none"> <li>You are proposing to increase the price but still only 25 minutes per children.</li> <li>Tourists can use the whole big pool slides swing, bombing range and are allowed stay 8 hours all day pay \$17.00</li> <li>That's so unfair 8 hours compared to 25 minutes. Yes you pay a trainer wages but you also pay 6 life guards to watch big pool.</li> <li>More parents that cannot afford it will stop coming to training, your numbers will go down so you will make even less money again.</li> <li>\$12 per child is already high (considering there's 6 kids in a class!)</li> </ul>				
<p>428. 21% fees increase for the fitness studio is excessive and at most a fair increase should be no more than 10%.</p> <ul style="list-style-type: none"> <li>Recommend at most a 10% increase</li> <li>Surely you do not wish to discourage people from taking regular exercise which is necessary for their health by making costs unreasonable.</li> <li>The increase is too high for what the fitness centre offers.</li> <li>Most of the time there is at least one or two machines out of order, no classes offered anymore, never a trainer in sight.</li> <li>We often have the mezzanine floor being closed often due to public events. We don't get a credit for the times we cannot fully use the facilities.</li> <li>A 21% increase in fees along with increases in rates, insurance, maintenance food and petrol puts me in the position of having to make harder choices.</li> <li>The gym equipment is not exactly top quality or maintained.</li> </ul>	355 432	387 453	452 466	<p>Our pricing is reflective of being a community gym, the services and equipment we offer and is priced appropriately compared to similar offerings.</p> <ul style="list-style-type: none"> <li>Our 12 month memberships are based off the price of 25 causal visits.</li> <li>The majority of cardio equipment is replaced 36 monthly. A move to 24 monthly would only add further operating costs and in turn increase membership fees.</li> <li>Non cardio equipment is due for replacement over the next 3 years.</li> </ul> <p>As a community gym we believe we are getting the balance right and our membership cost aligns with this.</p>
<p>429. Increases for aqua fitness classes are too high</p> <ul style="list-style-type: none"> <li>There should only be a charge for aqua fitness not pool and aqua fitness</li> </ul>	400 1139	606	860	<p>Thank you for your submission regarding our fees and charges. We appreciate the importance the aqua classes play in your overall wellbeing. These fee increases are keeping in line with increased entry fee to the pools.</p>

Submission Point	Submission numbers		Response
<ul style="list-style-type: none"> <li>Fees were increased in 2022</li> <li>Number of classes keeps getting reduced and there are no classes at certain times like school holidays but you increase the price.</li> </ul>			
<p>430. Dog registration is too high</p> <ul style="list-style-type: none"> <li>In Australia pensioners do not have to pay.</li> <li>Our place is fenced and people can knock on our window to get our attention so they do not have to come through the gate where our friendly dog is, the power metre is not inside our property and still we can't get the lower special owner fee.</li> <li>Reduce the fees</li> </ul>	412    834	<p>Pensioner exemption to the dog fees would require changes to the Dog Control Act 1996.</p> <p>The law allows any person to access a door of your dwelling, closest to the road, for a lawful purpose. Our responsible dog owner criteria is based on this occurring without that person coming into contact with your dog.</p> <p>The dog registration fees are now set for the 2024/25 year. These are set annually in either April or May. The community have an opportunity to comment on the dog registration fees during the consultation prior to the fees being adopted by Council.</p>	
<p>431. Don't increase fees for rubbish removal or the landfill</p> <ul style="list-style-type: none"> <li>our streets will get littered</li> <li>Rates have already gone up - why put up the price on bin bag tags, and the landfill too!</li> <li>Its going to cause major issues, such as people not bothering to actually use the rubbish system as it should be used - as well as other problems like increasing load into the public wastebins, which as currently do not get emptied often enough by the environmental rangers.</li> </ul>	584    585	<p>Pricing for waste disposal is driven by a range of factors including the price of carbon credits and waste levy prices. Council operates under an primarily users-pays principle for waste disposal at the landfill or transfer station, on the basis that those who generate waste should pay to dispose of it.</p>	
<p>432. Stop increasing costs for public transport.</p>	586	<p>Public transport prices are some of the lowest in the region and now that the governments subsidy has stopped, the fares unfortunately had to go up to cover increase in costs.</p>	
<p>433. Don't put up the cost of the pools</p> <ul style="list-style-type: none"> <li>In particular, AC baths, we have a lot of visitors to Taupō who use this facility, if we were to have a higher visitor cost, could this help us to keep pool entry and/or memberships down for locals?</li> <li>My family use this facility a lot and would be great to have it kept affordable.</li> </ul>	586    429    670 747	<p>Our pricing is reflective of being a community facility, the services and equipment we offer and is priced appropriately compared to similar offerings. Regarding a visitor rate: our current pool entry fees represent approximately one-third of the cost of having a user in the facility. With the increased costs in operating the facility, a separate visitor fee would not necessarily result in reduced fees for locals.</p>	

Submission Point	Submission numbers	Response
<ul style="list-style-type: none"> <li>A visitors cost as well as increase on slides I agree with, but as someone who spends 3-4 days here a week with multiple children it would be great to see at least memberships kept to a minimum</li> </ul>		<p>However, please note that we do already provide free access to the pools for local children five years and under.</p>
<p>434. Don't increase the rent for housing for the elderly units</p> <ul style="list-style-type: none"> <li>See full attached submission</li> </ul>	618 1418	<p>Council continues to provide housing for our districts vulnerable people in recognition of this need. Council reviews its fees and charges annually, and given recent cost increases the majority of these have gone up, including the rent for pensioner units.</p> <p>Housing for the Elderly has steadily become further subsidised by rates funding and to ensure that renters pay their fair share, and costs are fairly split with ratepayers, increases were proposed and agreed to during deliberations of the Long-term Plan. The current split between ratepayers and renters is 65% / 35%.</p> <p>Councils property team manage the units, and should be the first point of call for any tenancy or maintenance matters.</p>
<p>435. Do not charge local groups ie, choirs, musical theatre, etc such a high cost for using the GLC This facility is now out of the reach of local groups</p>	912	<p>Thank you for your submission. We have a community and commercial rate for community groups. We have worked hard to keep the increase to community groups as low as possible and increase fees to commercial groups more.</p>
<p>436. Sport Waikato outline that fee increases may be too high for some members of the community and ask Council to consider this while acknowledging cost increases for running facilities and services</p>	1165	<p>Council understands that fee increases can be restrictive, however for many of our facilities increases have been limited to zero for the last few years to keep things affordable for users. This, however, has meant more of the costs have been shifted onto rates. This means those directly benefitting from the services have been bearing a smaller share of the costs.</p>
<p>437. We understand the need for Council to cover service costs, but we urge reconsideration of the proposed fee increases. A more reasonable increase aligned with inflation, coupled with transparency in cost breakdown and improvements in service delivery, would be more acceptable. Addressing the housing shortage is essential for attracting and retaining talent, which is vital for the region's economic health and sustainability.</p>	1336 (Registered Master Builders Association)	<p>Council has provided both a fees and charges schedule and a has a Revenue and Financing Policy which is related directly to the fees. The overall cost of building and resource consents activities are significantly subsidised by rates.</p>

Submission Point	Submission numbers	Response
<p>438. In these difficult financial times, it is helpful that Council keeps fees minimal, particularly for community facilities such as pools and cemeteries, given that these are well utilised by the community for enjoyment and wellbeing.</p> <ul style="list-style-type: none"> <li>It is noted that fees have not been increased for libraries and the Taupō Museum, but they have been increased for use of the exhibition spaces, and fees for use of the 'Ora Garden' have been significantly reduced from \$310 to \$30 (p/hr).</li> </ul>	1365 (Creative Waikato)	Over the 2022/23 financial year we removed the majority of fines and fees from the libraries, so it was a deliberate move to continue to minimise any fees and charges in this space. The more corporate/commercial nature of exhibitions allows for an increase in charges. The reduction of cost for use of The Ora Garden is an attempt to increase the infrequent use of the garden to maximise revenue generation.
<p>439. To mitigate the impact of fee increases, the Council should consider phased implementation and potential exemptions or reductions for low-income families and community groups.</p> <ul style="list-style-type: none"> <li>Furthermore, the Council should explore opportunities to streamline processes and reduce administrative costs, thereby minimising the need for fee increases</li> </ul>	1406 (Te Kotahitanga o Ngāti Tūwharetoa)	There is no recommendation for a phased in approach or exemptions at this time.

## RATING POLICY

Submission Point	Submission numbers	Response
<p>440. There appears to be no rates for commercial residential developments such as Air B&amp;B's. These are commercial ventures and should be rated accordingly.</p> <ul style="list-style-type: none"> <li>If not then you are penalizing the accommodation industry eg: motel owners.</li> </ul>	671 678	Over 2023, Council carried out a detailed investigation to assess the feasibility of charging a separate rate, on short-term home-based accommodations (Airbnbs) operating in our district. Council concluded that before we are able to do so, central government needs to bring in legislation that would empower Councils to fairly set a rate, and be able to act against those that do not comply with Council's requests. Council will continue to advocate with Central Government set up a legal framework that would enable local authorities to collect information from Airbnbs and to be able to charge different rates on these properties.
441. The 7% Town centre Taupō rate increase is a waste of money.	620	Council collects this rate on behalf of Towncentre Taupō, who use it to fund services that enhance and develop the social and economic wellbeing of the Taupō Central Business District.



Submission Point	Submission numbers	Response
442. Rates on places with 2 kitchens need to be reviewed as they get charged double everything	60	Separate targeted rates and uniform annual charges apply for separately used or inhabited parts of a property, for example a granny flat. A separately used or inhabited part will only be classified if all of the following apply - separate kitchen including a bench top and sink, separate living facilities, separate toilet and bathroom facilities and separate access (including access through a common area such as a lobby, stairwell, hallway or foyer etc.).
443. Less spending money on attracting tourists and catering to their needs - get the motels/hotels to pay a nightly fee for each room that is booked (like \$5) per room per night booked	611	Economic development and destination marketing are funded from the General Rate. The General Rate is assessed on the capital value of properties; and hotels and motels pay on a higher differential of 1.8. They therefore contribute more towards economic development and destination marketing to reflect the greater benefit that they receive.
444. Council needs to do more to keep rate increases down to more acceptable levels or else people will not be able to live here especially those on fixed incomes such as super annuitants a lot of whom are asset rich but cash poor.	685	The rate rebate scheme provides up to \$790 towards the rates for those on low incomes.
<p>445. I notice that some of the smallest / low value properties will face the biggest percentage hikes in rates. Is there a way to make this fairer?</p> <ul style="list-style-type: none"> <li>• This is going to put the most pressure on the households least able to afford it.</li> <li>• You can guarantee landlords will pass on those costs to renters too.</li> </ul>	1057	Refuse disposal, water and sewer services are funded by fixed rates, where all properties within the district regardless of where they are pay the same amount. The amount is the same for any property regardless of the valuation so appears as a higher percentage increase for lower valued properties.

Submission Point	Submission numbers	Response
<p>446. Council must explore innovative solutions to mitigate these impacts of sustained rates increases.</p> <ul style="list-style-type: none"> <li>• The forecasted average rates increase of 5.3 percent across the 10-year period presents significant challenges for our community.</li> <li>• The proposed differential increase for electricity generators, utilities, and networks is a step towards equitable rate distribution.</li> <li>• The Council should further consult with iwi and hapū to ensure that rates adjustments do not disproportionately affect vulnerable populations, particularly in rural and low-income areas.</li> <li>• The Council should consider implementing rate relief measures for those experiencing financial hardship, including rate deferrals and targeted assistance programs. <ul style="list-style-type: none"> <li>○ These measures would provide temporary relief while long-term solutions are developed.</li> </ul> </li> <li>• Transparent communication about rate changes and their justifications is essential to maintaining public trust and support.</li> </ul>	<p>1406 (Te Kotahitanga o Ngāti Tūwharetoa)</p>	<p>Capital value rating and a low Uniform Annual General Charge ensures lower valued properties pay less on the general rate. Council has considered this through its rating policy.</p> <p>The rate rebate scheme provides up to \$790 towards the rates for those on low incomes.</p> <p>Council has a rates remission and postponement policy.</p>
<b>Differentials</b>		
<p>447. Electricity generators are different to industrial commercial and shouldn't be rated as such. Just because generators or utilities are profitable this isn't a fair reason to increase rates by 80%.</p>	<p>574 (Transpower) 1367 (Contact) 1347(Genesis) 1351 (Mercury)</p>	<p>The General Rate is set on a differential basis under section 13(2)b of the Local Government (Rating) Act 2002. The categories of rateable land used for setting the General Rate are defined using the use to which the land is put, as per Schedule 2 of the Local Government (Rating) Act 2002. Council has a well-established differential rating category for any properties used for industrial or commercial purposes, regardless of any unique aspects of the business or organisation, its customer base, its profitability, small or corporate. Aligning the differential rating category so that all properties used in an industrial or commercial capacity pay on the same basis, brings rates liability into line and ensures a fairer unsubsidised system.</p>